Connecticut Medical Assistance Program

Policy Transmittal 2022-35

Provider Bulletin 2022-52 July 2022

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Effective Date: July 1, 2022 Contact: Catherine.Holt@ct.gov

TO: All Providers

RE: New Coverage of Community Violence Prevention Services Under Medicaid

Effective for dates of service July 1, 2022 and forward, in accordance with section 17b-28j of the Connecticut General Statutes (which was added by Public Act No. 21-36), the Department of Social Services (DSS) will add coverage and reimbursement for community violence prevention services under the Connecticut Medical Assistance Program (CMAP) under HUSKY A, C and D.

Community violence prevention services are evidence-based, trauma-informed, supportive, and non-psychotherapeutic services provided by a certified Violence Prevention Professional (VPP) within or outside of a clinical setting for the purpose of promoting improved health outcomes and positive behavioral change, preventing injury, recidivism and reducing the likelihood that individuals who are victims of community violence will commit or promote violence themselves. Pursuant to the state statute referenced above, community violence includes intentional acts of interpersonal violence committed in public areas by individuals who are not family members or intimate partners of the victim.

Applicable Members

HUSKY Health members may receive community violence prevention services performed by a certified VPP when the member has:

 received medical treatment for an injury (which includes both medical and behavioral health treatment for a physical and/or behavioral health injury) sustained as a result of an act of community violence, and been referred by a CMAP enrolled licensed health care practitioner, operating within their scope of practice under state law, to receive community violence prevention services from a certified violence prevention professional, after such practitioner determines such member to be at elevated risk of a violent injury or retaliation resulting from another act of community violence.

Eligible Providers

DSS will enroll community violence prevention programs that employ certified VPPs. VPPs must be certified through a program approved through the Connecticut Department of Public Health (DPH). For more information on DPH-approved programs, please see the DPH website at this link: https://portal.ct.gov/DPH/Health-Education-Management—Surveillance/The-Office-of-Injury-Prevention/Violence-and-Homicide-Prevention-Program.

All community violence prevention programs enrolling with DSS will be required to complete an attestation certifying compliance qualifications with additional provider including, but not limited to: a minimum requirement of experience with provision of community violence prevention services, maintenance of a qualified supervisor(s) as specified by DSS, and an affiliation with at least one trauma level I or II licensed shortterm general hospital or children's general hospital in Connecticut that authorizes the program to provide community violence

prevention services to an individual in the hospital. The attestation will be included as part of the enrollment process. Programs enrolling with DSS to provide services will be required to certify that the program meets and will maintain the minimum requirements as outlined.

Enrollment

Community violence prevention programs interested in participating with HUSKY Health can begin enrolling as a billing provider with dates of service on and after July 1, 2022. Enrollments received on or before July 31, 2022 will be back dated to July 1, 2022.

Community violence prevention programs must enroll online via the enrollment Wizard on the www.ctdssmap.com Web site.

To enroll, providers must go to the Connecticut Medical Assistance Program (CMAP) Web (www.ctdssmap.com) and "Provider" and then "Provider Enrollment" from the Home page to access the enrollment Wizard. Community violence prevention encouraged to read programs are instructions prior to proceeding with the online enrollment process. Community violence prevention programs should gather all data required prior to beginning the enrollment process, as an incomplete application cannot be saved. In addition, an application remaining idle for more than 20 minutes will disconnect the provider from the enrollment Wizard.

Once the online application is submitted, providers should take note of the Application Tracking Number (ATN). Also, after the application has been submitted; the provider should download a copy of the completed application for record keeping purposes. The ATN will allow providers to track the status of their enrollment application by selecting "Provider Enrollment Tracking" from the

provider main menu on the CMAP Web site Home page: www.ctdssmap.com.

Successfully enrolled community violence prevention programs will receive both a Welcome and PIN letter to set up their Secure Web Account. The setup of a secure Web account allows the provider access to multiple on-line functionalities to maintain an updated enrolled provider file, in addition to multiple functionalities such as member eligibility verification and claim submission.

Services Covered

All services reimbursed to a community violence prevention program must be performed by a certified VPP as specified above in the "Eligible Providers" section. Covered services performed by a certified VPP include: conflict mediation, crisis intervention, mentorship, peer support and counseling, patient education, case management, referrals to certified or licensed health care professionals or social services providers, and screening services to victims of community violence.

When multiple VPPs are necessary to provide community violence prevention program services, each VPP must clearly document the services that were provided to the HUSKY Health member. The CMAP program will only reimburse for services as outlined above that are clearly documented and medically necessary. Services rendered that are not described above will not be eligible for reimbursement.

Billing/Procedure Codes

All community violence prevention services rendered by certified VPPs will be billed with procedure code H0046 (Mental health services, not otherwise specified). Procedure code H0046 will be billed in 15-minute increments, where each 15 minutes equals one unit of service. Except for the delivery of VPP

services during the initial 30 days after referral (described below), daily units for H0046 are limited to **8 units per day (120 minutes)** because payment for 120 minutes is deemed to be payment for all services provided during that day.

During the initial 30 days after referral, up to **16 units per day** (**240 minutes**) may be billed up to a maximum of 4 dates of service within the 30-day period (modifier CG – policy criteria applied is required) because payment for 240 minutes on each of those dates is deemed to be payment for all services provided during that day. This higher amount of service for those specific dates is enabled because of the higher intensity of service that is often appropriate during the initial period of treatment after referral.

CPT Code	Mod	Max Units per Day	Max Minutes per Day	Notes
H0046	NA	8	120	Billed in 15-minute increments. 15 minutes = 1 unit
H0046	CG	16	240	Can be used only 4x over the initial 30 days after a referral is received

A fee schedule specific to community violence prevention services will be posted in the near future to the Connecticut Medical Assistance Program (CMAP) Web site with reimbursement information for the provision of VPP services. For instructions on locating the fee schedule refer to "Accessing the Fee Schedules" below.

Documentation

All services rendered to a HUSKY Health member must be clearly documented and signed by the certified VPP rendering the service. At a minimum the following criteria shall apply:

- Community violence prevention programs (provider) shall maintain a specific record for all services provided to each member including, but not limited to:
 - name, address, birth date, Medicaid identification number, pertinent diagnostic information, treatment notes signed by the VPP, documentation of services provided and the dates the services were provided.
- Each VPP shall clearly document the specific services rendered for each service and must include the start and stop times for those services.
- The provider shall maintain all required documentation in its original form for at least five years or longer in accordance with statute or regulation, subject to review by authorized DSS personnel. In the event of a dispute concerning a service provided, the provider shall maintain the documentation until the end of the dispute, five years or the length of time required by statute or regulation, whichever is longest.
- DSS may disallow and recover any amounts paid to the provider for which the required documentation is not maintained and not provided to the Department upon request.
- DSS may audit all relevant records and documentation and may take any other appropriate quality assurance measures it deems necessary to assure compliance with all regulatory and statutory requirements.

Claims Submission

Providers should submit claims electronically to Gainwell Technologies for individuals eligible for community violence prevention services covered under CMAP.

Accessing the Fee Schedules

The updated fee schedules can be accessed and downloaded by going to the CMAP Web site: www.ctdssmap.com. From this Web page, go to "Provider", then to "Provider Fee Schedule Download", scroll to the bottom of the page and click on "I Accept", then select "Certified Violence Prevention Professional" fee schedule. To access the CSV file, press the control key while clicking the CSV link, then select "Open".

Posting Instructions:

Policy transmittals can be downloaded from the Web site at www.ctdssmap.com.

Distribution:

This policy transmittal is being distributed to providers of the CMAP by Gainwell Technologies.

Responsible Unit:

For Questions: DSS Division of Health Services, Medical Policy: Catherine Holt at <u>catherine.holt@ct.gov.</u>

Date Issued: July 2022