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## Citation Frequency Report

Selection Criteria

Begin Year:

2020

End Year:

2020

**Display Options:** 

Display all results

Dually Certified SNF/NFs - Medicare and Medicaid, Distinct Part SNF/NFs - Medicare and

Provider and Supplier Type(s):

Medicaid, Skilled Nursing Facilities (SNFs) - Medicare Only, Nursing Facilities - Medicaid

State:

Connecticut

**Survey Focus:** 

Health

Year Type: Fiscal Year

✓ Year: 2020 ✓ Quarter: Full Year ✓

Citation Frequency Report

State	Tag Description	#	% Providers	% Surveys Cited			
Tag #		Citations	Cited	70 Surveys Cited			
Totals represent the # of providers and surveys that meet the selection criteria specified above.		7 .	ticut Active ders=215	Total Number of Surveys=34			
<u>F0684</u>	Quality of Care	6.0%	41.2%				
<u>F0689</u>	Free of Accident Hazards/Supervision/Devices	12	5.6%	35.3%			
<u>F0880</u>	Infection Prevention & Control	9	4.2%	26.5%			
<u>F0686</u>	Treatment/Svcs to Prevent/Heal Pressure Ulcer	9	4.2%	26.5%			
<u>F0761</u>	Label/Store Drugs and Biologicals	6	2.8%	17.6%			
<u>F0550</u>	Resident Rights/Exercise of Rights	6	2.8%	17.6%			
<u>F0584</u>	Safe/Clean/Comfortable/Homelike Environment	6	2.8%	17.6%			
<u>F0677</u>	ADL Care Provided for Dependent Residents	5	2.3%	14.7%			
<u>F0812</u>	Food Procurement, Store/Prepare/Serve Sanitary	5	2.3%	14.7%			
<u>F0656</u>	Develop/Implement Comprehensive Care Plan	4	1.9%	11.8%			
<u>F0688</u>	Increase/Prevent Decrease in ROM/Mobility	4	1.9%	11.8%			
<u>F0883</u>	Influenza and Pneumococcal Immunizations	4	1.9%	11.8%			
<u>F0610</u>	Investigate/Prevent/Correct Alleged Violation	4	1.9%	11.8%			
<u>F0580</u>	Notify of Changes (Injury/Decline/Room, etc.)	4	1.9%	11.8%			
<u>F0692</u>	Nutrition/Hydration Status Maintenance	4	1.9%	11.8%			
<u>F0676</u>	Activities Daily Living (ADLs)/Mntn Abilities	3	1.4%	8.8%			
<u>F0623</u>	Notice Requirements Before Transfer/Discharge	3	1.4%	8.8%			
<u>F0804</u>	Nutritive Value/Appear, Palatable/Prefer Temp	3	1.4%	8.8%			
<u>F0609</u>	Reporting of Alleged Violations	3	1.4%	8.8%			
F0842	Resident Records - Identifiable Information	3	1.4%	8.8%			
F0791	Routine/Emergency Dental Srvcs in NFs	3	1.4%	8.8%			

State		#	% Providers	% Surveys Cited		
Tag #	Tag Description	Citations	Cited			
<u>F0690</u>	Bowel/Bladder Incontinence, Catheter, UTI	2	0.9%	5.9%		
<u>F0657</u>	Care Plan Timing and Revision	2	0.9%	5.9%		
<u>F0698</u>	Dialysis	2	0.9%	5.9%		
<u>F0640</u>	Encoding/Transmitting Resident Assessments	2	0.9%	5.9%		
<u>F0600</u>	Free from Abuse and Neglect	2	0.9%	5.9%		
<u>F0565</u>	Resident/Family Group and Response	2	0.9%	5.9%		
· <u>F0658</u>	Services Provided Meet Professional Standards	2	0.9%	5.9%		
F0641	Accuracy of Assessments	1	0.5%	2.9%		
<u>F0679</u>	Activities Meet Interest/Needs Each Resident	1	0.5%	2.9%		
F0810	Assistive Devices - Eating Equipment/Utensils	1	0.5%	2.9%		
F0700	Bedrails	1	0.5%	2.9%		
<u>F0726</u>	Competent Nursing Staff	1	0.5%	2.9%		
<u>F0644</u>	Coordination of PASARR and Assessments	1	0.5%	2.9%		
<u>F0607</u>	Develop/Implement Abuse/Neglect Policies	1	0.5%	2.9%		
<u>F0757</u>	Drug Regimen is Free from Unnecessary Drugs	1	0.5%	2.9%		
<u>F0908</u>	Essential Equipment, Safe Operating Condition	1	0.5%	2.9%		
<u>F0758</u>	Free from Unnec Psychotropic Meds/PRN Use	1	0.5%	2.9%		
<u>F0809</u>	Frequency of Meals/Snacks at Bedtime	1	0.5%	2.9%		
<u>F0925</u>	Maintains Effective Pest Control Program	1	0.5%	2.9%		
<u>F0625</u>	Notice of Bed Hold Policy Before/Upon Trnsfr	1 1	0.5%	2.9%		
F0645	PASARR Screening for MD & ID	1	0.5%	2.9%		
<u>F0697</u>	Pain Management	1	0.5%	2.9%		
<u>F0583</u>	Personal Privacy/Confidentiality of Records	1	0.5%	2.9%		
F0711	Physician Visits - Review Care/Notes/Order	1	0.5%	2.9%		
F0712	Physician Visits-Frequency/Timeliness/Alt NPP	1	0.5%	2.9%		
F0638	Qrtly Assessment at Least Every 3 Months	1	0.5%	2.9%		
<u>F0558</u>	Reasonable Accommodations Needs/Preferences	1	0.5%	2.9%		
<u>F0578</u>	Request/Refuse/Dscntnue Trmnt;Formite Adv Dir	į 1	0.5%	2.9%		
<u>F0806</u>	Resident Allergies, Preferences, Substitutes	1	0.5%	2.9%		
<u>F0760</u>	Residents are Free of Significant Med Errors	§ 1	0.5%	2.9%		
<u>F0577</u>	Right to Survey Results/Advocate Agency Info	. i 1	0.5%	2.9%		
F0921	Safe/Functional/Sanitary/Comfortable Environ	1	0.5%	2.9%		
F0561	Self-Determination	1	0.5%	2.9%		
<u>F0725</u>	Sufficient Nursing Staff	1	0.5%	2.9%		
F0685	Treatment/Devices to Maintain Hearing/Vision	1	0.5%	2.9%		
F0742	Treatment/Srvcs Mental/Psychoscial Concerns	1	0.5%	2.9%		

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Change Criteria

The data in these reports, including provider and supplier counts and percentages, are valid for the subset of providers or suppliers for which there are survey records in CASPER.

Source: CASPER (01/05/2020)



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## Citation Frequency Report

Selection Criteria

Begin Year:

2019

**End Year:** 

2019

**Display Options:** 

Display all results

Dually Certified SNF/NFs - Medicare and Medicaid, Distinct Part SNF/NFs - Medicare and Provider and Supplier Type(s): Medicaid, Skilled Nursing Facilities (SNFs) - Medicare Only, Nursing Facilities - Medicaid

State:

Connecticut

**Survey Focus:** 

Health

Year Type: Fiscal Year

Year: 2019 ∨ Quarter: Full Year ∨

Citation Frequency Report

State	Too Passainting	#	% Providers	0/ 6		
Tag #	Tag Description	Citations	Cited	% Surveys Cited		
Totals represent the # of providers and surveys that meet the selection criteria specified above.		•	ticut Active ders=216	Total Number of Surveys=490		
<u>F0689</u>	Free of Accident Hazards/Supervision/Devices	34.1%				
<u>F0684</u>	Quality of Care	155	46.8%	31.6%		
<u>F0880</u>	Infection Prevention & Control	86	35.6%	17.6%		
F0842	Resident Records - Identifiable Information	70	24.5%	14.3%		
<u>F0600</u>	Free from Abuse and Neglect	65	20.8%	13.3%		
<u>F0692</u>	Nutrition/Hydration Status Maintenance	64	20.8%	13.1%		
F0580	Notify of Changes (Injury/Decline/Room, etc.)	63	19.4%	12.9%		
F0812	Food Procurement, Store/Prepare/Serve Sanitary	62	25.9%	12.7%		
<u>F0550</u>	Resident Rights/Exercise of Rights	57	19.9%	11.6%		
<u>F0609</u>	Reporting of Alleged Violations	56	20.4%	11,4%		
F0578	Request/Refuse/Dscntnue Trmnt;Formite Adv Dir	55	23.1%	11.2%		
<u>F0656</u>	Develop/Implement Comprehensive Care Plan	- 53	20.4%	10.8%		
<u>F0761</u>	Label/Store Drugs and Biologicals	. 50	20.4%	10.2%		
F0584	Safe/Clean/Comfortable/Homelike Environment	43	17.1%	8.8%		
<u>F0657</u>	Care Plan Timing and Revision	42	13.4%	8.6%		
<u>F0610</u>	Investigate/Prevent/Correct Alleged Violation	41	13.9%	8.4%		
<u>F0758</u>	Free from Unnec Psychotropic Meds/PRN Use	38	15.3%	7.8%		
<u>F0686</u>	Treatment/Svcs to Prevent/Heal Pressure Ulcer	35	13.4%	7.1%		
<u>F0658</u>	Services Provided Meet Professional Standards	30	11.6%	6.1%		
F0688	Increase/Prevent Decrease in ROM/Mobility	28	11.6%	5.7%		
F0677	ADL Care Provided for Dependent Residents	27	10.2%	5.5%		

State	Tag Description	#	% Providers	% Surveys Cited		
Tag #	ray bescription	Citations	Cited			
F0695	Respiratory/Tracheostomy Care and Suctioning	. 26	10.2%	5.3%		
F0690	Bowel/Bladder Incontinence, Catheter, UTI	. 23	9.3%	4.7%		
F0760	Residents are Free of Significant Med Errors	22	6.9%	. 4.5%		
<u>F0697</u>	Pain Management	21	7.4%	4.3%		
F0730	Nurse Aide Peform Review-12 hr/yr In-Service	<sup>2</sup> 20	8.3%	4.1%		
<u>F0757</u>	Drug Regimen is Free from Unnecessary Drugs	19	6.5%	3.9%		
F0640	Encoding/Transmitting Resident Assessments	17	6.9%	3.5%		
F0883	Influenza and Pneumoçoccal Immunizations	17	6.9%	3.5%		
<u>F0623</u>	Notice Requirements Before Transfer/Discharge	17	7.4%	3.5%		
<u>F0641</u>	Accuracy of Assessments	16	6.5%	3.3%		
F0607	Develop/Implement Abuse/Neglect Policies	16	6.0%	3.3%		
<u>F0676</u>	Activities Daily Living (ADLs)/Mntn Abilities	14	5.6%	2.9%		
<u>F0698</u>	Dialysis	14	6.5%	2.9%		
F0756	Drug Regimen Review, Report Irregular, Act On	14	6.5%	2.9%		
F0808	Therapeutic Diet Prescribed by Physician	14	5.1%	2.9%		
F0644	Coordination of PASARR and Assessments	13	5.6%	2.7%		
<u>F0585</u>	Grievances	13	5.6%	2.7%		
<u>F0745</u>	Provision of Medically Related Social Service	. 13	5.1%	2.7%		
F0814	Dispose Garbage and Refuse Properly	12	5.1%	2.4%		
F0921	Safe/Functional/Sanitary/Comfortable Environ	11	4.2%	2.2%		
<u>F0602</u>	Free from Misappropriation/Exploitation	10	3.7%	2.0%		
<u>F0755</u>	Pharmacy Srvcs/Procedures/Pharmacist/Records	10	4.2%	2.0%		
<u>F0791</u>	Routine/Emergency Dental Srvcs in NFs	10	4.6%	2.0%		
F0661	Discharge Summary	9	3.2%	1.8%		
<u>F0908</u>	Essential Equipment, Safe Operating Condition	9	3.2%	1.8%		
F0561	Self-Determination	9	3.2%	1.8%		
<u>F0725</u>	Sufficient Nursing Staff	9	3.2%	1.8%		
<u>F0744</u>	Treatment/Service for Dementia	9	3.2%	1.8%		
F0679	Activities Meet Interest/Needs Each Resident	8	2.8%	1.6%		
F0655	Baseline Care Plan	8	3.2%	1.6%		
<u>F0604</u>	Right to be Free from Physical Restraints	8	3.7%	1.6%		
F0636	Comprehensive Assessments & Timing	7	2.8%	1.4%		
F0660	Discharge Planning Process	7	2.3%	1.4%		
F0838	Facility Assessment	1 7	2.8%	1.4%		
<u>F0773</u>	Lab Srvcs Physician Order/Notify of Results	7	2.8%	1.4%		
<u>F0583</u>	Personal Privacy/Confidentiality of Records	7	2.8%	1.4%		
<u>F0678</u>	Cardio-Pulmonary Resuscitation (CPR)	6	2.8%	1.2%		
<u>F0645</u>	PASARR Screening for MD & ID	6	1.9%	1.2%		
<u>F0711</u>	Physician Visits - Review Care/Notes/Order	. 6	2.3%	1.2%		
F0659	Qualified Persons	6	1.9%	1.2%		
<u>F0740</u>	Behavioral Health Services	5	2.3%	1.0%		
<u>F0804</u>	Nutritive Value/Appear, Palatable/Prefer Temp	<u> </u>	1.9%	1.0%		
F0867	QAPI/QAA Improvement Activities	5	1.9%	1.0%		

State	Tag Description	# Citations	% Providers Cited	% Surveys Cited	
Tag #		Citations	Cited		
<u>F0638</u>	Qrtly Assessment at Least Every 3 Months	5	2.3%	1.0%	
F0558	Reasonable Accommodations Needs/Preferences	5	1.9%	1.0%	
<u>F0693</u>	Tube Feeding Mgmt/Restore Eating Skills	5	1.9%	1.0%	
<u>F0726</u>	Competent Nursing Staff	4	1.4%	0.8%	
<u>F0569</u>	Notice and Conveyance of Personal Funds	× 4	0.9%	0.8%	
<u>F0626</u>	Permitting Residents to Return to Facility	4	0.9%	0.8%	
<u>F0565</u>	Resident/Family Group and Response	4	1.9%	0.8%	
F0685	Treatment/Devices to Maintain Hearing/Vision	4	1.4%	0.8%	
F0835	Administration	3	0.9%	0.6%	
F0810	Assistive Devices - Eating Equipment/Utensils	3	0.9%	0.6%	
<u>F0637</u>	Comprehensive Assessment After Signifcant Chg	3	0.9%	0.6%	
F0825	Provide/Obtain Specialized Rehab Services	3	1.4%	0.6%	
F0909	Resident Bed	3	0.9%	0.6%	
F0557	Respect, Dignity/Right to have Prsnl Property	3	0.9%	0.6%	
<u>F0576</u>	Right to Forms of Communication w/ Privacy	3	1.4%	0.6%	
F0553	Right to Participate in Planning Care	3	0.9%	0.6%	
F0742	Treatment/Srvcs Mental/Psychoscial Concerns	3	1.4%	0.6%	
F0778	Assist w/ Transport Arrangements to Radiology	2	0.5%	0.4%	
<u>F0700</u>	Bedrails		0.9%	0.4%	
F0805	Food in Form to Meet Individual Needs	2	0.9%	0.4%	
F0687	Foot Care	2	0.9%	0.4%	
F0770	Laboratory Services	2	0.9%	0.4%	
F0836	License/Comply w/ Fed/State/Loci Law/Prof Std	2	0.9%	0.4%	
<u>F0646</u>	MD/ID Significant Change Notification	2	0.9%	0.4%	
F0925	Maintains Effective Pest Control Program	2	0.9%	0.4%	
F0582	Medicaid/Medicare Coverage/Liability Notice	2	0.9%	0.4%	
F0803	Menus Meet Resident Nds/Prep in Adv/Followed	. 2	0.9%	0.4%	
F0625	Notice of Bed Hold Policy Before/Upon Trnsfr	2	0.9%	0.4%	
F0801	Qualified Dietary Staff	2	0.9%	0.4%	
F0777	Radiology/Diag Srvcs Ordered/Notify Results	2	0.9%	0.4%	
F0608	Reporting of Reasonable Suspicion of a Crime	2	0.5%	0.4%	
F0947	Required In-Service Training for Nurse Aides	<u> </u>	0.9%	0.4%	
F0806	Resident Allergies, Preferences, Substitutes	<u> </u>	0.9%	0.4%	
F0554	Resident Self-Admin Meds-Clinically Approp	. 2	0.9%	0.4%	
F0577	Right to Survey Results/Advocate Agency Info	2	0.9%	0.4%	
F0552	Right to be Informed/Make Treatment Decisions	2	0.9%	0.4%	
F0790	Routine/Emergency Dental Srvcs in SNFs	2	0.9%	0.4%	
F0622	Transfer and Discharge Requirements	2	0.5%	0.4%	
F0943	Abuse, Neglect, and Exploitation Training	1	0.5%	0.2%	
F0568	Accounting and Records of Personal Funds	1	0.5%	0.2%	
F0881	Antibiotic Stewardship Program	1	0.5%	0.2%	
F0691	Colostomy, Urostomy, or Ileostomy Care	1	0.5%	0.2%	
F0642	Coordination/Certification of Assessment	1 1	0.5%	0.2%	

State	Tag Description	# Citations	% Providers	% Surveys Cited		
Tag #						
<u>F0759</u>	Free of Medication Error Rts 5 Prcnt or More	1	0.5%	0.2%		
<u>F0809</u>	Frequency of Meals/Snacks at Bedtime	1	0.5%	0.2%		
<u>F0775</u>	Lab Reports in Record - Lab Name/Address	1	0.5%	0.2%		
<u>F0694</u>	Parenteral/IV Fluids	1	0.5%	0.2%		
F0813	Personal Food Policy	1	0.5%	0.2%		
F0712	Physician Visits-Frequency/Timeliness/Alt NPP	1	0.5%	0.2%		
<u>F0800</u>	Provided Diet Meets Needs of Each Resident	1	0.5%	0.2%		
<u>F0865</u>	QAPI Prgm/Plan, Disclosure/Good Faith Attmpt	1	0.5%	0.2%		
<u>F0919</u>	Resident Call System	1	0.5%	0.2%		
F0841	Responsibilities of Medical Director	1	0.5%	0.2%		
F0741	Sufficient/Competent Staff-Behav Health Needs	1	0.5%	0.2%		
<u>F0570</u>	Surety Bond-Security of Personal Funds	1	0.5%	0.2%		

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Change Criteria

The data in these reports, including provider and supplier counts and percentages, are valid for the subset of providers or suppliers for which there are survey records in CASPER.

Source: CASPER (01/05/2020)

Please submit comments, questions, or suggestions by email to <a href="mailto:gcorhelp@aplusgov.com">gcorhelp@aplusgov.com</a> or by phone to 1-888-673-7328.

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## **Deficiency Count Report**

## **Complaint and Standard Surveys**

Selection Criteria

Dually Certified SNF/NFs - Medicare and Medicaid, Distinct Part SNF/NFs - Medicare and Provider and Supplier Type(s): Medicaid, Skilled Nursing Facilities - Medicare Only, Nursing Facilities (NFs) - Medicaid Only

Display Uncorrected Deficiencies Only: No

Percent by Row: No Survey Focus: Health

Year Type: Fiscal Year ✓ Year: 2020 ✓ Quarter: Full Year ✓ Percent by Row: View All States

**Deficiency Count Report** 

Region	22424424244	Deficiencies by Scope & Severity										
Region	В	С	D	E	F	G	Н	I	3	К	L	Total
(I) Boston	35	14	232	75	14	10	0	0	5	1	0	386
<u>Connecticut</u>	8	3	106	34	2	3	0	0	0	1	0	157
Maine	10	0	17	11	0	1	0	0	0	, 0	0	39
<u>Massachusetts</u>	1	1	38	5	1	3	0	0	2	0	0	51
<u>New Hampshire</u>	9	0	23	4	0	0	0	0	1	0	0	37
Rhode Island	7	8	41	19	. 7	0	0	0	2	o j	0	84
<u>Vermont</u>	0	2	7	2	4	3	0	0	0	0	0	18
(II) New York	22	5	397	73	13	8	0	0	2	0	0	520
(III) Philadelphia	13	13	529	169	17	13	0	0	2	0	0	756
(IV) Atlanta	21	28	1,046	209	63	26	0	0	50	10	0	1,453
(V) Chicago	22	77	2,526	656	340	122	2	0	39	6	4	3,794
(VI) Dallas	37	20	690	797	130	20	22	0	15	7	10	1,748
(VII) Kansas City	33	21	720	310	96	33	0	0	8	1	1	1,223
(VIII) Denver	5	10	340	125	38	29	0	0	1	1	0	549
(IX) San Francisco	94	9	1,557	403	52	25	0	0	1	2	1	2,144
(X) Seattle	9	14	655	233	73	41	1	2	8	0	1	1,037
National Total	291	211	8,692	3,050	836	327	25	2	131	28	17	13,610

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Change Criteria

The data in these reports, including provider and supplier counts and percentages, are valid for the subset of providers or suppliers for which there are survey records in CASPER.

Source: CASPER (01/05/2020)

Please submit comments, questions, or suggestions by email to <a href="mailto:qcorhelp@aplusqov.com">qcorhelp@aplusqov.com</a> or by phone to 1-888-673-7328.

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