

## Immunization Program Provider Spotlight December 2025

### Family Centers at Holly Hill

Family Centers in southwest Connecticut has been busy this year – they onboarded a new CVP site at Turn of River Middle School, established a partnership with Sacred Heart University, and expanded to a new facility!

In Greenwich, CT, Family Centers recently underwent a major transition, relocating services from its former Greenwich Hospital and Wilbur Peck sites to a new facility at Holly Hill. During this process, clinic staff, led by Millie Gallego, demonstrated dedication, attention to detail, and commitment to patient care.



To ensure a seamless transition, clinic staff manually reviewed and verified vaccination records for their pediatric patients (every patient from 0-18 years) to confirm adherence to immunization guidelines. Through this detailed, record-by-record review, they identified children who were due for physical exams, needed vaccines, or required re-establishing care. This thorough approach helped maintain continuity and quality of care for all families during a period of significant change.

The Holly Hill team prioritized strong communication and patient education, providing families with up-to-date information and clear guidance on how to continue care at the new location. Their proactive outreach ensured that all children remained current on preventive care and immunizations.

Additionally, the clinic successfully implemented a new temperature monitoring system with real-time alerts for vaccine storage units. Staff took personal initiative to respond to after-hours and weekend alerts, arriving on-site when needed to verify storage conditions and prevent potential vaccine loss.

In addition to their primary care facility, Family Centers also operates several School Based Health Centers (SBHCs) in Stamford and Greenwich. These SBHCs help to bridge gaps in access to care by providing medical care – including immunizations – to all students at the location, regardless of income or healthcare coverage. Their commitment to hands-on follow-through and patient-centered service exemplifies the dedication and excellence that strengthen our state's immunization efforts.

**We are glad to recognize the Family Centers team for their outstanding work and lasting impact on the health of their community.**