



STATE OF CONNECTICUT
DEPARTMENT OF TRANSPORTATION



2800 BERLIN TURNPIKE, P.O. BOX 317546
NEWINGTON, CONNECTICUT 06131-7546

Phone:

(860) 594-2875

DOCKET NO. 1909-N-103-L

RE: APPLICATION OF HELPING HANDS TRANSPORTATION, LLC TO OPERATE ONE (1) MOTOR VEHICLE, HAVING A SEATING CAPACITY OF LESS THAN ELEVEN (11) PASSENGERS, FOR THE TRANSPORTATION OF PASSENGERS IN GENERAL LIVERY SERVICE BETWEEN ALL POINTS IN CONNECTICUT FROM A HEADQUARTERS IN PLAINFIELD.

DECISION

DECEMBER 2, 2019

I. INTRODUCTION

A. APPLICATION

By application filed on September 3, 2019, with the Department of Transportation (hereinafter "department"), pursuant to Section 13b-103 of the Connecticut General Statutes, as amended, Helping Hands Transportation, LLC (hereinafter "applicant") with a mailing address of 63 Highmeadow Drive, Plainfield, Connecticut 06374 seeks authorization to operate one (1) motor vehicle, having a passenger seating capacity of less than eleven (11) adults, for the transportation of passengers in general livery service from a headquarters in Plainfield.

B. HEARING

Pursuant to Connecticut General Statutes Section 13b-103, as amended, a public hearing on this application was held on November 26, 2019.

Notice of the application and of the hearing to be held thereon was given to the applicant and to such other parties as required pursuant to Connecticut General Statutes Section 13b-103, as amended. Legal notice to the public was given by publication on the department's website.

A hearing officer designated by the Commissioner pursuant to Connecticut General Statutes Section 13b-17 conducted the hearing on this matter.

C. APPEARANCES

Shaun Baker appeared pro se on behalf of the applicant. The applicant's address is 63 Highmeadow Drive, Plainfield, Connecticut 06374.

II. FINDINGS OF FACT

1. The applicant seeks to operate one (1) additional motor vehicle in general livery service from a headquarters in Plainfield.
2. The applicant was a UPS driver for seven years and then drove in livery service for Wright Transportation for two years.
3. The applicant will operate a 2015 Ford Transit Van, which is handicapped accessible. The applicant has purchased the vehicle outright.
4. The applicant has \$10,094 in his business bank account.
5. The first six months of the applicant's expenses includes insurance of \$4,524,

property tax of \$272, maintenance of \$720 and advertising of \$600.

6. The applicant member, Shaun Baker, does not have a criminal record.

7. The applicant is in the process of contracting with Veyo to perform medical livery work in addition to private pay livery service.

8. The applicant has networked with various facilities to provide transportation to their clients.

9. There are not that many livery operators in the applicant's service area. Mr. Baker has seen operators from as far away as West Haven coming to Plainfield to service livery clients.

10. This application is not opposed.

III. DISCUSSION

The department has jurisdiction over each person, association, limited liability company or corporation owning or operating a motor vehicle in livery service pursuant to Connecticut General Statutes Section 13b-102, as amended.

In determining whether a livery permit should be granted, the department shall take into consideration the present or future public convenience and necessity. The applicant must prove that the public's convenience and necessity will be improved by the proposed service. Additionally, the applicant must show the suitability of the applicant or the suitability of the management if the applicant is a limited liability company or corporation, the financial responsibility of the applicant, the ability of the applicant efficiently and properly to perform the service for which authority is requested and the fitness, willingness and ability of the applicant to conform to the provisions of the statutes and the requirements and regulations of the department thereunder, in accordance with Connecticut General Statutes Section 13b-103.

To show financial support the applicant presented evidence that the first six months of expenses includes insurance of \$4,524, property tax of \$272, maintenance of \$720 and advertising of \$600 for a total expense of \$6,116. The applicant has \$10,094 in a bank account, which is sufficient to cover these initial costs and is therefore financially suitable.

Regarding the applicant's suitability, a criminal record check was performed for Shaun Baker, which showed no criminal record. The applicant has been a livery driver for the past two years working for a company that services Veyo clients and has acquired the experience needed to transport elderly and handicapped clientele. Based on the evidence submitted, the applicant has proven the necessary suitability to be granted a livery permit.

On the issue of public convenience and necessity, the applicant is in the process of

securing a contract with Veyo. He has also networked with various facilities to get private pay livery referrals. There are not a lot of livery operators in the Plainfield area which shows the demand is not met since operators from over an hour away have been coming into the Plainfield market to meet demand.

IV. ORDER

Based upon the above and pursuant to Connecticut General Statute Section 13b-103, as amended, the application of Helping Hands Transportation, LLC is hereby granted and Livery Permit Number 3687 standing in the name of Helping Hands Transportation, LLC is hereby approved and is issued as follows:

LIVERY PERMIT NUMBER 3687

Helping Hands Transportation, LLC is hereby permitted to operate one (1) motor vehicle, having a seating capacity of less than eleven passengers, in general livery service from a headquarters in Plainfield.

RESTRICTIONS:

The applicant must register and insure the one (1) vehicle granted in this permit within ninety (90) days. Failure to do so may result in revocation of this authority.

The authority granted under this permit may not be sold or transferred until it has been operational, i.e. a vehicle registered with livery plates thereunder for not less than twenty-four (24) months.

This permit shall remain in effect until it is amended, suspended or revoked by the department. Failure of the permit holder to maintain proper insurance and/or comply with all pertinent motor vehicle laws and other state statutes and/or rules, regulations and orders of the department shall be considered sufficient cause to amend, suspend or revoke said permit.

A memorandum of this permit, bearing the seal of the department, shall be

conspicuously posted in each motor vehicle operated under this permit.

Dated at Newington, Connecticut on the 2nd day of December 2019.

CONNECTICUT DEPARTMENT OF TRANSPORTATION



Judith Almeida
Staff Attorney III
Administrative Law Unit
Bureau of Finance and Administration