



CTDOT ADA Transition Plan 2024 Update Overview & Public Feedback Plan

IMPROVING LIVES THROUGH TRANSPORTATION

Today's Presentation

ADA Title II Requirements

- Background information for what is required

ADA Transition Plan

- What We Evaluate
- How We Address Compliance
- Compliance Issues Found
- Methods To Address Non-Compliance

Our goal is to receive your feedback for:

- Your Highest Priorities
- Comments on the ADA Transition Plan



Background to the ADA

Section 504 of the Rehabilitation Act of 1973

A federal law that protects individuals with disabilities from discrimination in programs and activities that receive federal financial assistance or are conducted by federal agencies

Americans with Disabilities Act (ADA)

Signed in 1990, the ADA is a federal civil rights law that prohibits discrimination against people with disabilities.

- Title I – Employment
- **Title II – State and Local Government Services**
- Title III – Businesses Open to the Public
- Title IV – Telecommunications
- Title V – Other Important Requirements



Purpose for ADA Transition Plan

What is an ADA Transition Plan?

Plan required by the law and includes:

1. List of physical barriers that limit accessibility
2. Methods to remove barriers and achieve accessibility
3. Schedule to complete the work
4. Names of official/s responsible for plan's implementation

CTDOT ADA Transition Plan Overview

2024 Update

- 1.0 Introduction
- 2.0 Background
- 3.0 CTDOT's ADA Policies and Programs
- 4.0 Facilities
- 5.0 Public Right of Way
- 6.0 Accessibility Barrier Removal Programs
- 7.0 Plan Implementation & Training
- 8.0 Public Outreach



ADA SELF-EVALUATION AND TRANSITION PLAN

*IMPROVING LIVES THROUGH
TRANSPORTATION*



CTDOT ADA/SECTION 504
SELF-EVALUATION & TRANSITION PLAN
REVISED 2024

**PUBLIC COMMENT
DRAFT 10/2024**

What's New in 2024

Updates were made to the report and summary is included in the “What’s New in 2024” section

- Updated Policies And Programs
- Enhanced and Reorganized Sections
- Added New Assets & Updated Inventories
- Utilized Appendices to streamline future updates
- Throughout this presentation see the following:



Updated



New



ADA TRANSITION PLAN

2024 UPDATE

1.0 Introduction

2.0 Background

***3.0 CTDOT's ADA
Policies and
Programs***



1.0 Introduction & 2.0 Background

New

CTDOT has long history of commitment to safety, reliability, and accessibility

- Included CTDOT Mission & Vision with details of the Department

CTDOT is improving the state infrastructure on an on-going basis

- Responsible for operation and management of:
 - 10,307 lane miles of roadways on the State Highway System
 - 4,018 Bridges
 - 1,406 centerline miles of NHS pavement
 - 2,752 centerline miles of non-NHS pavement
 - 2,571 traffic signals
 - Approximately 11,000 curb ramps (as of 7/15/2024)
 - 30 CTDOT-owned rest areas (no fuel or food), service plazas (fuel and food) and 1 seasonal welcome center
 - 5 Administrative Buildings; District Map (**Appendix A**)



3.1 CTDOT ADA Policy & 3.2 Public Notice

Updated

CTDOT ADA Policies:

- Title II Americans With Disabilities Act/Section 504 Policy Notice (**Appendix B**)
- Public Transportation Reasonable Modification Policy (**Appendix C**)
- Public Transportation ADA Accessibility Feature Policy (**Appendix D**)
- ADA Rail Station Elevator Outage Procedure (**Appendix E**)
- Public Meeting Accommodation Request
- Nondiscrimination Policy Notice to Public Transportation Service Providers

CTDOT Applicable Engineering Directives:

- Engineering Directive Public Rights-of-Way Accessibility Guidelines (**Appendix F**)
 - Technical Infeasibility Form (TIF) (**Appendix G**)
- Engineering and Construction Directive; Complete Streets Controlling Design Criteria and Justification Process (**Appendix H**)

CTDOT Public Notice:

- Reasonable Modification Contacts by Company or District (**Appendix I**)



3.3 CTDOT ADA Coordinators

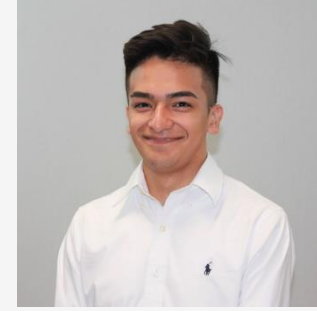
Updated



Katie
Hedberg, *ADA
Coordinating
Engineer*



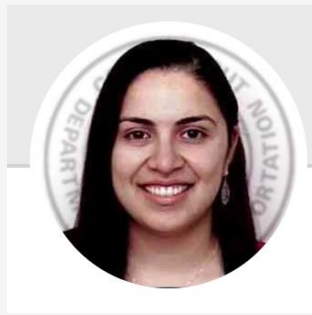
Kimado
Simpson, *ADA
Coordinating
Engineer*



Julio
Serna, *ADA
Coordinating
Engineer*



Eric Smith,
*Equal
Employment
Opportunity
Director*



Marlene
Cordero, *ADA
Coordinator
Rail Services*



Ernest Wright,
*ADA
Coordinator
Transit
Services*

3.4 CTDOT's ADA Grievance Procedure

Updated

Grievances pertaining to ADA/504 are processed through formal procedures established by CTDOT in compliance with 28 CFR. 35.107(b) and 49 CFR 27.13(b). (Appendix K)

They require the Department to:

- Ensure response is given with findings of investigation evaluation process will begin within 15 days of receipt
- conduct affirmative attempts for substantive resolution;
- and continuing actions where conciliation is not possible.

Complaints are maintained in accordance with CTDOT's records retention policy.

Complaints not within the Department's jurisdiction are referred to appropriate parties with original complaint maintained and referral action.



3.4 CTDOT's ADA Grievance Procedure (cont.)


New

<https://survey123.arcgis.com/share/080074a1ddf247228682588a0560e6dc?portalUrl=https://gisportal.dot.ct.gov/portal>

Contact CTDOT

Map Location

Exact location is required in order to expediate your request. Please use the search bar below. You can also navigate on the map and pin where the issue is located. If this is a statewide issue please type CT in the search bar.



Lat: Lon:

**** Please choose a location inside of Connecticut ****

First and Last Name*

Primary Phone*

XXX-XXX-XXXX

Alternate Phone

XXX-XXX-XXXX

Email Address*

Request Type Categories*

Please select-

tree maintenance

Road Conditions

ADA Issues

Bike/ Pedestrian Issues

Claims

Location / Address ONLY*

Please provide exact location (nearest exit on hwy, nearest cross street, address)

Description of Issue*

Please provide as much detail of the issue as possible



3.5 CTDOT Self Evaluation & ADA Transition Plan Monitoring

New

The Plan is considered a living document that will continue to be updated as conditions within the State and CTDOT's jurisdiction evolve.

- formally at least once every four (4) years
- and reporting and/or attachments may be made more frequently as needed.

Progress monitored through various meetings

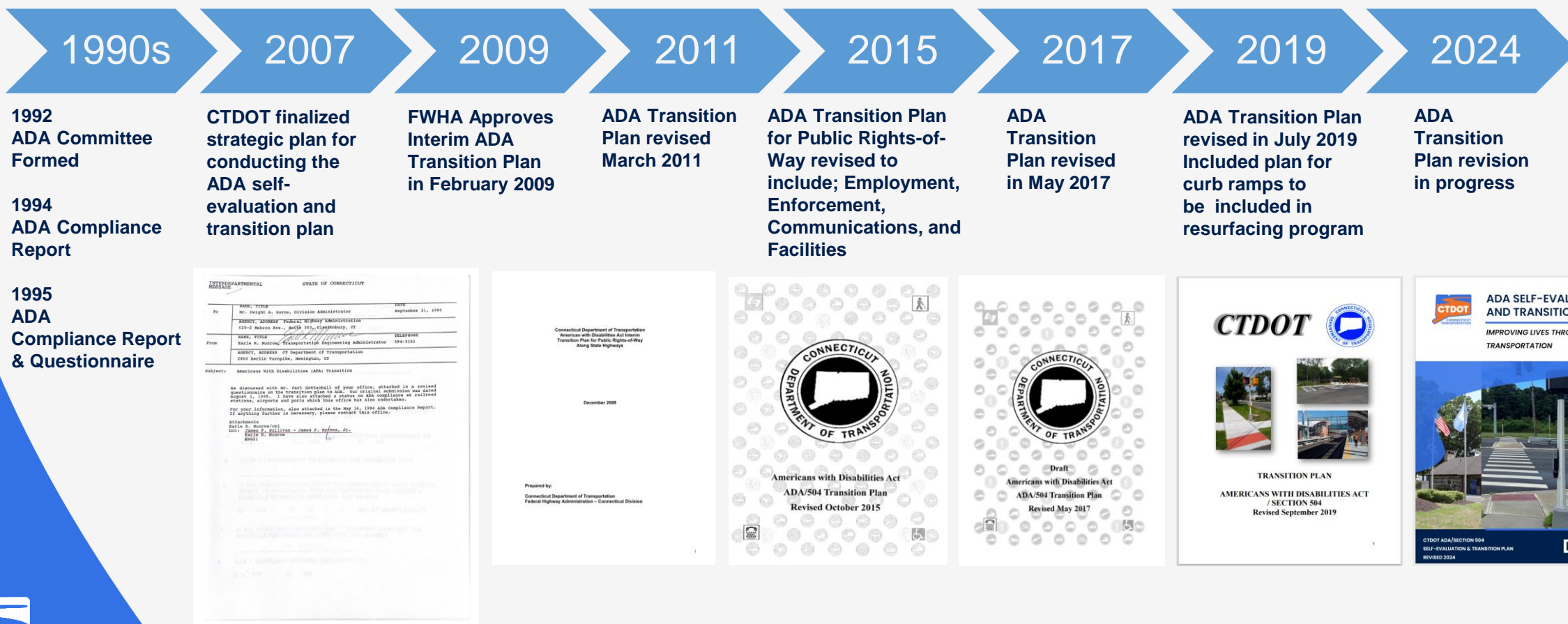
- Quarterly FHWA Connecticut Division
- Monthly Chief Engineer
- Semi-annual Commissioner



3.5.1 CTDOT Self Evaluation & ADA Transition Plan

Updated

Timeline

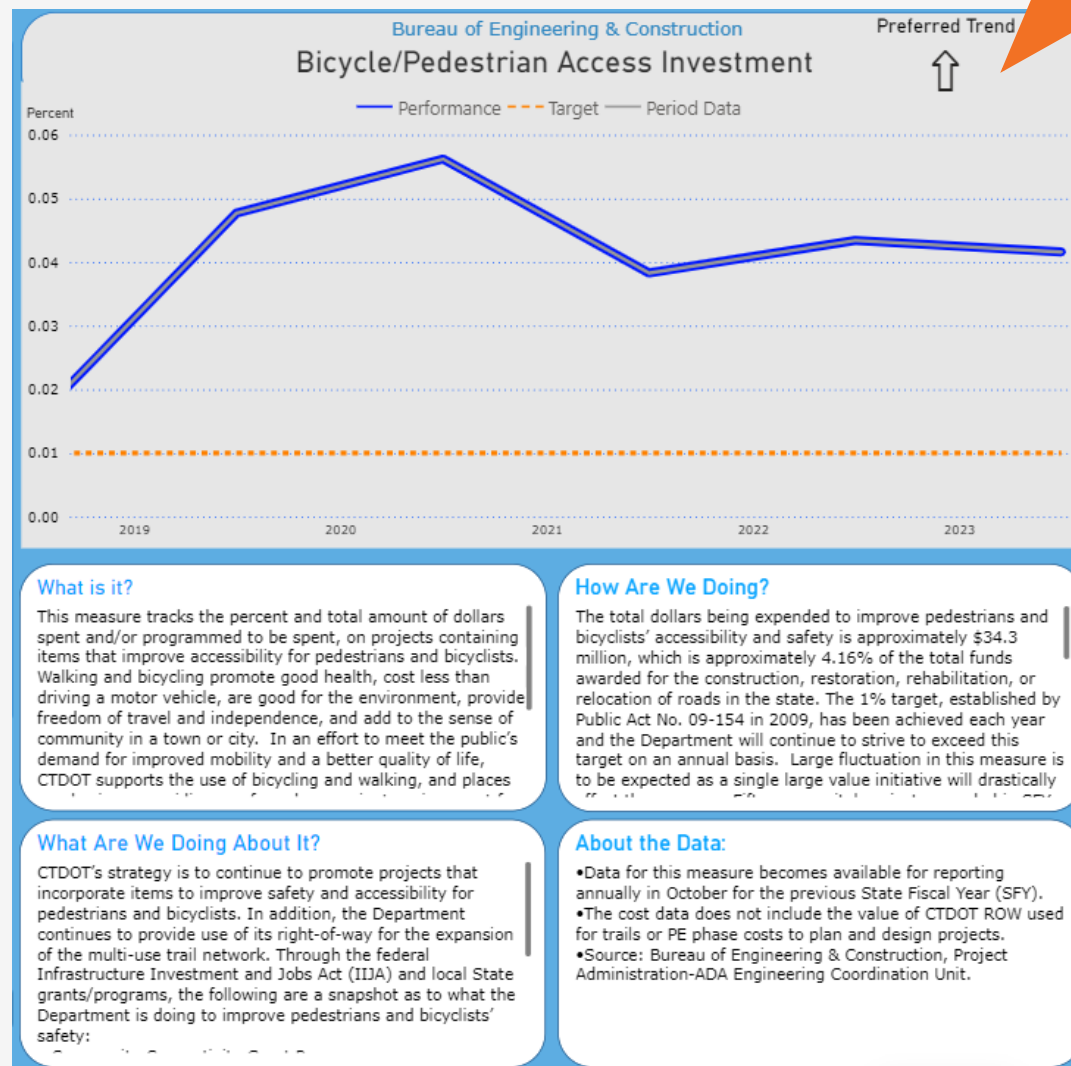


3.5.2 Performance Measure

New

The Bicycle and Pedestrian Performance Measure tracks the percent and total amount of dollars spent and/or programmed to be spent on projects containing items that improve pedestrians and bicyclists' accessibility and safety

- 1% target established by Public Act No. 09-154 in 2009
- 2023 – 4.16%





ADA TRANSITION PLAN

2024 UPDATE

4.0 Facilities

*List of Department Publicly
Accessible Facilities Included in
Appendix L



4.1 Rail Passenger Service

Updated



New Haven Line

- Operated through Metropolitan Transit Authority (MTA) Since 1983
- Connecticut portion of the rail corridor, includes 38 rail stations
- **25 Stations are not compliant based on MNR (Appendix M)**
 - **5, Not Compliant**
 - **10, Missing Tactile Warning Strips/Audiovisual**
 - **10, No accessible path between platforms**



Shore Line East

- Opened 1990
- Provides service along a portion of the Northeast Corridor from New Haven to New London, with 8 total stations
- **New London Station is currently in design phase for ADA improvements to meet items outlined in the 2020 DOJ Settlement with the CTDOT (Appendix N)**



Hartford Line

- Opened 2018
- High-speed intercity passenger rail system between the cities of New Haven, Hartford, and Springfield, Massachusetts
- Future stations include replacing Windsor Locks and Windsor Station, a new station in Enfield, and potential new stations in West Hartford, Newington, and North Haven. All these stations are anticipated to be constructed fully ADA compliant.

4.2 Transit Passenger Service

CTfastrak

- Bus Rapid Transit
- Runs Between New Britain And Hartford
- 10 Stations Along 9.4-mile Corridor
- All Stations Fully ADA Compliant
- Operates 7 Days A Week In State ROW
- Regional Transit Districts Run And Maintain Their Own Facilities and Track ADA Compliance



*CTfastrak Elmwood Station
West Hartford, CT*

4.3 Ferries

New



2 Historic Ferries through Connecticut River

- Rocky Hill to Glastonbury
- Chester to Hadlyme
- Operates 7 days a week
- No Known ADA Issues



*Ferry Boarding Station
Hadlyme, CT*

4.4 Highway Service Plazas

23 Highway Service Plazas (Appendix L)

- All Plazas Fully Renovated Or Replaced In The Last Decade
- Services: (Restaurants, Fueling, Restrooms, EV Charging; At Select Plazas)
- No Known ADA Issues



*Highway Service Plaza
I-95 Darien, CT*

4.5 Highway Rest Areas

Updated

7 Highway Rest Areas & 1 Seasonal Welcome Center (**Appendix L**)

- No Known Building ADA Issues
- Exterior ADA Picnic Tables And Concrete Walkway To Be Installed 2025 (**Appendix O**)



*Highway Rest Area
I-91 Wallingford, CT*

4.6 Highway Administration Facilities

Updated

5 CTDOT Highway Administration Facilities (**Appendix L**)

- Newington (CTDOT Headquarters)
 - Minor Building ADA Issues
 - ADA Improvements (**Appendix O**)
 - ADA Signage (Ongoing, 2024)
 - Restrooms (Not Scheduled)
 - Sidewalks & Curb Ramps (Under Discussion)
- Rocky Hill
 - Minor Building ADA Issues
 - ADA Improvements (**Appendix O**)
 - New Building 2028



*DOT Headquarters
Route 15 Newington, CT*

4.7 Electric Vehicle Chargers

Updated

27 EV Chargers CTDOT

- CTDOT follow the US Access Board Design Recommendations for Accessible Electrical Vehicle Charging Stations when applicable
- Chargers located at Newington (CTDOT Headquarters)
 - Visitor/Staff Parking
 - Parking lot along Berlin Turnpike
 - Motor Pool



*Accessible EV Chargers, DOT Headquarters
Route 15 Newington, CT*

4.8 Parking – Park & Ride Lots

Updated

Over 170 Park & Rides (**Appendix P**)

- Service To Commuters
- Accessible Parking Spaces
- Available Public Transport
- **Current inventory ongoing to assess number of spaces, shelter provided, trash cans, lighting, ADA compliance, etc.**
- **Concurrent with the inventory, various capital upgrades are being provided including restriping or expanding parking capacity.**



*Park and Ride Lot
I-95 Madison, CT*



ADA TRANSITION PLAN

2024 UPDATE

5.0 Public Right-of-Way



5.1 Sidewalks

Updated

- The ADA does not require installation of sidewalks and curb ramps where no pedestrian facilities currently exist.
- Sidewalk and curb ramps along state owned highways are municipality responsibility,
- Sidewalk on state-maintained bridges, property for highway purposes are state responsibility **see Appendix R for updated policy.**
- **Digitalization of sidewalk inventory along state right of way approximately 52 miles have been identified so far.**



*Sidewalk along Route 7
Kent, CT*

5.2 Curb Ramps

Updated

- Provided for pedestrian use to transition from sidewalk to roadway
- Ongoing inventory inspecting curb ramps at state crossing utilizing ESRI tools Field Maps and Survey123 see **Appendix S** for additional details

State CTDOT Responsibility when resurfacing (as of 5/23/2024):

Total Curb Ramps	Fully Compliant	Not Compliant	Not Inspected
10,998	3,789	2,084	5,125



*Route 102 & Bailey Avenue Crossing
Ridgefield, CT*

5.3 Multi-Use Trails

Updated

- Built to ADA requirements at construction date
- CTDOT provided oversight, technical and financial assistance
- On-going oversight for new projects
- **See Appendix T for list of Multi-Use Trails in CT.**



*Charter Oak Greenway
Glastonbury, CT*

5.4 Crosswalks and Median Crossings

Updated

- CTDOT responsible for maintaining accessibility to crosswalks and median crossings on state highways
- Resurfacing programs review existing crosswalks and median for accessibility
- **Traffic Safety Engineering has initiated a study project to determine feasibility of raised intersections and crosswalks at multiple locations**



*Route 83 Crossing
Manchester, CT*

5.5 Traffic Signals

Updated

2,571 traditional traffic signals and 224 flashing beacons

- Accessible Pedestrian Signal (APS)
 - **Current database shows approximately 265 signals with APS**
- CTDOT has updated signal design practices to no longer provide side street green phasing for future designs since there is not a way to provide accessible pedestrian signal equipment.
- **Future designs including pedestrian phasing will be provided APS equipment**
- See **Appendix U** for Traffic Signal Pedestrian Phasing Information



*APS Unit Route 15
Newington, CT*

5.6 Parking On-Street

Updated

- CTDOT only installs on-street parking spaces along State highways within projects when warranted.
- CTDOT does not maintain on-street parking spaces as such maintenance responsibility is transferred to the municipalities under agreements.
- During resurfacing projects, state routes are paved but parking spaces are not striped. Municipalities may apply for an Encroachment Permit to install and maintain parking spaces.
- Division of Traffic Engineering is responsible for the establishment of parking restrictions along State roads.



Accessible Street Parking Space Route 1

Mystic, CT

5.7 Bus Stops/Shelters

Updated

- **CTDOT inventory of bus stops accounts for over 14,000 stops across all CT transit branded divisions and transit districts**
- 2019 shelter assessment inventory only about 5% of bus stops statewide are sheltered.
- A new statewide bus stop and shelter inventory will take place through upcoming program that will assess the ADA compliance of existing stops.
- CTDOT plans to identify and attribute proximity to sidewalk and right-of-way ownership to GIS bus stop layer to begin creating the framework for transitioning bus stops to ADA compliance.



Public Transit Bus Stop



ADA TRANSITION PLAN

2024 UPDATE

6.0 Accessibility Barrier Removal Programs



6.1 Capital Plan

Updated

The Capital Plan is an annual report prepared by CTDOT to inform stakeholders about the Department's planned capital investments over the upcoming 5-year period.

These include a proposed program of roadway and bridge, public transportation, and facility capital projects.

The Capital Plan is a product of collaborative efforts, including feedback from stakeholders, Connecticut's Metropolitan Planning Organizations (MPOs) and Councils of Governments (COGs), reflecting regional interests and priorities.



Transportation Infrastructure Program
Annual Capital Plan Report
FFY2024 - FFY2028



January 2024
Prepared by the Bureau of Engineering and Construction
Chief Engineer's Office

6.2 Facilities

Updated

Rail Station Improvements InProgress or scheduled (**Appendix V**)

- New Haven Line (7)
- Waterbury Line (6)
- Shoreline East Line (1)
- Hartford Line (1)

Highway Administration Buildings ADA Improvements (**Appendix O**)

- Newington (CTDOT Headquarters)
- Rocky Hill



6.3 Annual Pavement Program – Curb Ramps

Updated



Non-compliant curb ramps to be upgraded under Maintenance Resurfacing Program 2024 (MRP)

ADA Requirements to Provide Curb Ramps when Streets, Roads, or Highways are Altered through Resurfacing under the following programs:

- Maintenance Resurfacing Program (MRP)
- **Pavement Preservation Program (PPP)**
- **Pavement Rehabilitation and Reconstruction Program (PRRP)**

6.4 Traffic Signals

Updated

- Since there are funding, manpower, and time constraints to improve accessibility at traffic signals, priority is given to those known locations where there are existing audible buzzers that need upgrade to conform to the Manual on Uniform Traffic Control Devices (MUTCD) and to those known locations where visually impaired pedestrians travel.
- CTDOT is designing and constructing APS upgrades at signalized locations statewide. Typically, new accessible curb ramps are required to accommodate the APS features. Many of these locations also require the acquisition of right-of-way to install sidewalk ramps and APS equipment.
- See **Appendix W** for schedule of APS Projects



*APS Unit Route 15
Newington, CT*

6.5 Bus Stops/ Shelters

New

Any new stop installed by the Department or transit district will fall under the purview of our Bus Stop Enhancement Program (BSEP)

The BSEP is planned to pilot 40-60 shelter installs before the end 2024 and has earmarked section 5307 FTA funding for the procurement and installation of ~700 new shelters over the next 4 years.

This program will require that we develop a system for inventorying all FTA funded assets, ensuring ADA compliance, monitoring maintenance and for mapping their locations to meet Triennial Title VI mapping requirements.



*Bus Stop Boarding Pad
Route 12 Groton, CT*

6.6 Transit Barrier Removal Programs



New

6.6.1 – Paratransit

ADA Paratransit is a shared ride, advanced reservation, origin-to-destination service for persons with disabilities who are unable to use the public bus service because of their disability.

Provided in all areas where local fixed route bus service is provided. Included in the fixed route system are ADA accessible bus stops.

See (**Appendix I**) for transit district information for reasonable accommodation.

6.6.2 – Aira Pilot Program

18-month October 2021 – April 2023

63 Participants

Smartphone technology to enhance the mobility opportunities for people who are blind or have low vision

Stream live video to an agent who provides the subscriber with instant access to visual information about their surroundings. The Aira agents use the live video to narrate and interpret what they see for the user.

6.7 Community Connectivity Grant Program

Updated



*Sound View Gateway Transit Hub
Route 156 Old Lyme, CT*

- The goal to make conditions safer and more accommodating for pedestrians and bicyclists
- The CCP is funded through the Department's expanded Capital Plan
- CTDOT solicits applications for grants directly from Municipalities for grants ranging from \$100,000 to \$800,000.
- Now with this sixth round of funding, 138 awards totaling more than \$62 million will have been invested in Connecticut's towns and cities

6.8 Road Safety Audit

New



*Pre-Field walk Meeting
Route 154 Deep River, CT*

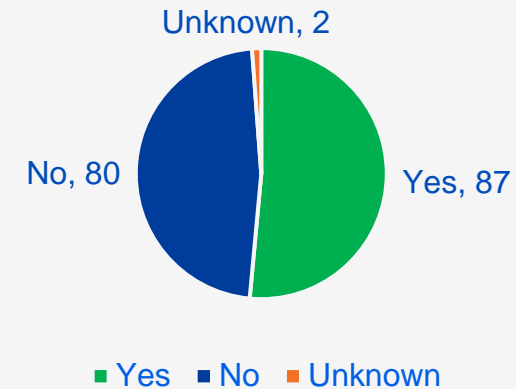
- Safety assessment of an existing roadway segment for use by all modes of transportation, including motor vehicles, bicyclists, and pedestrians.
- CTDOT has completed 8 RSA's with another 9 pending since the last publication of this ADA Transition Plan, and over 104 RSA's since the program began in 2016
- All RSAs result in a **final report** that can serve as a planning tool for municipalities and their respective Regional Council of Governments (COG).

6.9 Municipal ADA Compliance Coordination

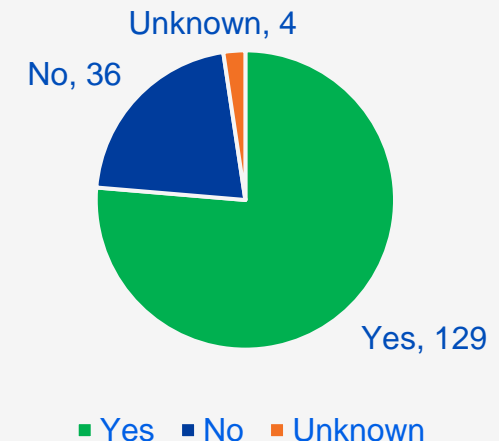
New

- A statewide compliance assessment was conducted of the 169 municipalities to gauge what efforts are being made at the local level, and to identify what support or training may be needed See (**Appendix X & Y**)
- Received 100% participation from all municipalities and new program developed to offer support for Self-Evaluation & ADA Transition Plans
- Continued communication and cooperation between the Department, municipalities, Council of Government's (COG) and Metropolitan Planning Organization's (MPO) is essential to create and maintain a pedestrian network free from accessibility barriers. Any entity (CTDOT, Municipality, Private Developer/Permittee) which undertakes a project in the State right-of-way (ROW) must address any permanent and temporary accessibility barriers impacted by the improvement.

Completed Self Evaluation?



Designated ADA Coordinator?



Active Transportation Plan & SRTS

Updated

New

- **6.10 Active Transportation Plan**
 - Multi-pronged approach to meet the needs of the non-motorized bicycle and pedestrian population and present projects and policies that will immediately improve the safety, connections, and accessibility for the residents and visitors of Connecticut.
 - **Update to plan initiated in 2024**
- **6.10.1 Safe Routes to School (SRTS)**
 - **The Safe Routes to School Program has expanded the framework to include Equity as one of the six “E”s. With this, continued efforts to include all students in all schools in grades K-12 with and without disabilities.**



SRTS at West Woods School

Hamden, CT



ADA TRANSITION PLAN

2024 UPDATE

*7.0 Plan
Implementation
& Trainings*



7.0 ADA Transition Plan Implementation



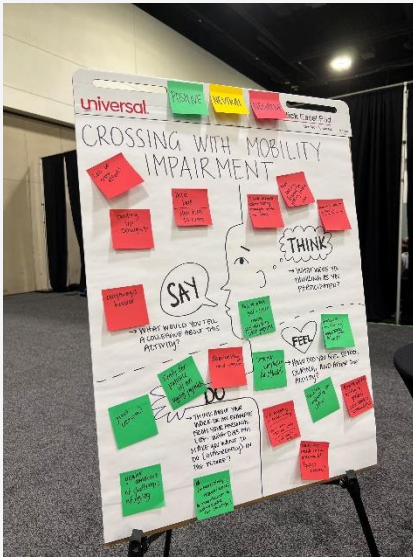
New

- With significant non-compliant issues, prioritizing inventory is essential
- CTDOT anticipates ADA improvements will be on-going for decades and priorities may change
- Public comment and feedback on priorities are considered in prioritizing remediation
- To allow flexibility in accommodating community requests
 - Petitions for reasonable modifications from persons with disabilities
 - Changes in CTDOT programs
 - Ongoing evaluation and changes in environment
 - Funding constraints
 - Funding opportunities
- CTDOT will continue to utilize its TED GIS WebApp to plan, execute and track projects as a 'living' ADA Transition Plan

7.1 ADA Training

New

- Annual training on ADA and Title II for both design and policy
 - CTDOT staff,
 - Municipalities
 - External partners
 - See **Appendix Z** for list of trainings
- **2022 – 21 presentations**
- **2023 – 10 presentations**
- **2024 – 23 presentations**





ADA TRANSITION PLAN

2024 UPDATE

8.0 Public Outreach



8.1 Customer Experience

New



Stamford Transportation Hub
CX Pop-Up Event

CX Action Plan goals included:

CONNECT: Connect with customers using public transportation to listen and learn about their transit experiences.

UNDERSTAND: Better understand changing customer needs, expectations, and desires for the state's transit system.

VISION: Define a vision for the future of all public transportation in Connecticut which is based on customer priorities.

ACTION: Create a clear plan that includes actions that can be taken to achieve the vision and make transit a more comfortable, reliable, and efficient experience for everyone.

Over 4,000 survey responses and comments from transit customers throughout the state were received

The overall transit experience satisfaction rating of survey respondents of all modes was 7.5 out of 10

Two areas under 75% satisfaction rate in the survey for all modes,

- 'stations and stops'
- 'schedule and frequency modules'

8.2 Local Communities & Organizations

New



2023 ADA Anniversary & Outdoor Classroom Event



2024 ADA Anniversary & Outdoor Classroom Event

- CTDOT new position, Head of Strategy for Culture Engagement & Inclusive Communications
- Partner within the community organizations for updates, trainings, etc.
 - See **Appendix AA** for list of Disability Organization Contacts List
- ADA Anniversary & Outdoor Classroom Event
 - ~~—Wednesday, August 7th~~
 - **Rescheduled – Wednesday October 2nd**



ADA TRANSITION PLAN

2024 UPDATE

8.3 2024 Public Feedback Plan

*Survey results and
summary to be
included in
Appendix AB



Public Feedback Plan



New

First year conducting public outreach pop-up events for ADA Transition Plan

- **6 In Person Public Outreach Events**
 - Veterans Memorial Hall – Waterbury, CT
 - Wilson Branch Library – New Haven, CT
 - Otis Library – Norwich, CT
 - New Horizons Village – Unionville, CT
 - Capitol Region Council of Governments – Hartford, CT
- **2 Virtual Public Outreach Events via Zoom**

***For assistance, please contact us via email
at DOT.ADATransitionPlan@ct.gov or by calling (860)594-2775***

Please submit public comment by end of day, Friday November 8th



Public Outreach Survey

New



CTDOT ADA TRANSITION PLAN

PUBLIC OUTREACH – PUBLIC COMMENT SURVEY

IN WHAT TOWN/CITY DO YOU RESIDE?

WHAT ISSUE DO YOU FACE REGULARLY/MOST OFTEN?

(SELECT ALL THAT APPLY)

- | | |
|------------------------------------------------------------------|----------------------------------------------------------------|
| <input type="checkbox"/> Missing Sidewalk | <input type="checkbox"/> Inaccessible Bus Facilities/Service |
| <input type="checkbox"/> Sidewalk Condition (slope, width, etc.) | <input type="checkbox"/> Inaccessible Rail Facilities/Service |
| <input type="checkbox"/> Missing Curb Ramp | <input type="checkbox"/> Inaccessible Communications |
| <input type="checkbox"/> Inaccessible Pedestrian Traffic Signals | <input type="checkbox"/> Inaccessible Communications/Resources |
| <input type="checkbox"/> Inaccessible Rest Areas/Service Plazas | <input type="checkbox"/> Other: |

WHICH SHOULD BE THE HIGHEST PRIORITY FOR CTDOT TO IMPROVE ACCESSIBILITY?

(PLEASE CHOOSE UP TO 4 THAT ARE MOST IMPORTANT TO YOU)

- | | |
|------------------------------------------------------|------------------------------------------------------|
| <input type="checkbox"/> Sidewalks | <input type="checkbox"/> Websites/Phone Applications |
| <input type="checkbox"/> Curb Ramps | <input type="checkbox"/> Ferries |
| <input type="checkbox"/> On Street Parking | <input type="checkbox"/> Rail Services |
| <input type="checkbox"/> Pedestrian Signals | <input type="checkbox"/> Rail Station/Facilities |
| <input type="checkbox"/> Bus Stops | <input type="checkbox"/> Bus/Transit Services |
| <input type="checkbox"/> Rest Areas/Service Plazas | <input type="checkbox"/> Bus/Transit Facilities |
| <input type="checkbox"/> DOT Office/Garage buildings | <input type="checkbox"/> Other: |

DID YOU KNOW THAT CTDOT'S WEBSITE LISTS OPTIONS FOR REQUESTING AN ACCOMMODATION FOR ANY PROGRAMS OR TO REGISTER A COMPLAINT?

- | | |
|------------------------------------------------------------|---------------------------------------------|
| <input type="checkbox"/> Yes, I am aware but have not used | <input type="checkbox"/> No, I am not aware |
| <input type="checkbox"/> Yes, I am aware and have used | <input type="checkbox"/> Other |

ANY ADDITIONAL FEEDBACK ON THE CTDOT ADA TRANSITION PLAN?



PLAN DE TRANSICIÓN ADA DEL CTDOT

ALCANCE PÚBLICO – ENCUESTA DE COMENTARIOS PÚBLICOS

¿EN QUÉ PUEBLO/CIUDAD RESIDE USTED?

¿A QUÉ PROBLEMA TE ENFRENTAS HABITUALMENTE O CON MÁS FRECUENCIA?

(SELECCIONE TODAS LAS QUE CORRESPONDAN)

- | | |
|----------------------------------------------------------------------------|----------------------------------------------------------------------------|
| <input type="checkbox"/> Falta la acera | <input type="checkbox"/> Instalaciones/servicios de autobús inaccesibles |
| <input type="checkbox"/> Condición de la acera (pendiente, ancho, etc.) | <input type="checkbox"/> Instalaciones/servicios ferroviarios inaccesibles |
| <input type="checkbox"/> Falta rampa en la acera | <input type="checkbox"/> Comunicaciones inaccesibles |
| <input type="checkbox"/> Señales de tráfico para peatones inaccesibles | <input type="checkbox"/> Comunicaciones/recursos inaccesibles |
| <input type="checkbox"/> Áreas de descanso/plazas de servicio inaccesibles | <input type="checkbox"/> Otro: |

¿CUÁL DEBERÍA SER LA MÁXIMA PRIORIDAD PARA QUE CTDOT MEJORE LA ACCESIBILIDAD?

(POR FAVOR SELECCIONE 4 OPCIONES.)

- | | |
|----------------------------------------------------------------|--------------------------------------------------------------|
| <input type="checkbox"/> Aceras | <input type="checkbox"/> Sitios web/aplicaciones telefónicas |
| <input type="checkbox"/> Rampas de acera | <input type="checkbox"/> Transbordadores |
| <input type="checkbox"/> Estacionamiento en la calle | <input type="checkbox"/> Servicios ferroviarios |
| <input type="checkbox"/> Señales para peatones | <input type="checkbox"/> Estación de tren/instalaciones |
| <input type="checkbox"/> Paradas de autobús | <input type="checkbox"/> Servicios de autobús/tránsito |
| <input type="checkbox"/> Áreas de Descanso/Plazas de Servicio | <input type="checkbox"/> Instalaciones de autobús/tránsito |
| <input type="checkbox"/> Edificios de oficinas/garajes del DOT | <input type="checkbox"/> Otro: |

¿SABÍA QUE EL SITIO WEB DE CTDOT ENUMERA OPCIONES PARA SOLICITAR ADAPTACIONES PARA CUALQUIER PROGRAMA O PARA REGISTRAR UNA QUEJA?

- | | |
|---------------------------------------------------------|------------------------------------------------|
| <input type="checkbox"/> Sí, lo sé pero no lo he usado. | <input type="checkbox"/> No, no estoy al tanto |
| <input type="checkbox"/> Sí, lo sé y lo he usado | <input type="checkbox"/> Otro: |

¿ALGÚN COMENTARIO ADICIONAL SOBRE EL PLAN DE TRANSICIÓN ADA DE CTDOT?





Question & Answer Session



By Email: DOT.ADATransitionPlan@ct.gov



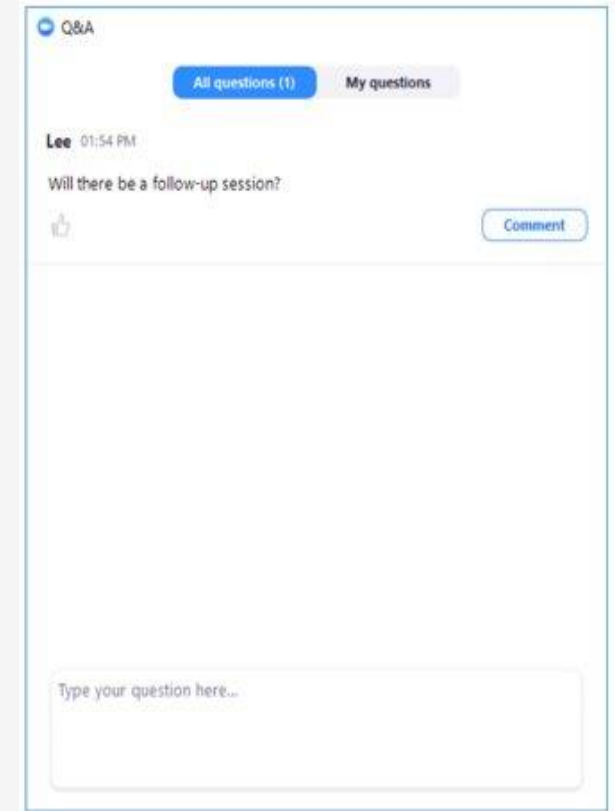
By Phone: (860) 594-2775



On Zoom: Q&A



Project Webpage: https://portal.ct.gov/dot/office-of-equal-opportunity-and-diversity/transition-plan-and-self-evaluation?language=en_US



Moderator will answer questions in Zoom Q&A function

Note: Comment period is open through **November 8, 2024**

*Zoom Q&A is only available during live Q&A session

