



# REPORT PURSUANT TO CGS 4-61BB

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## CONNECTICUT DEPARTMENT OF LABOR REPORT ON THE APPLICATION OF MILITARY TRAINING OR EXPERIENCE FOR SERVICE MEMBERS

Submitted by  
Interim Commissioner Danté Bartolomeo  
Connecticut Department of Labor

To the Joint Standing Committees on  
Veterans' Affairs & Higher Education and Employment Advancement

DECEMBER 2021

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## LEGISLATIVE CHARGE

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CGS 4-61bb requires the Labor Commissioner to annually submit a report that shall include the following: (A) The number of service members who applied for a military training evaluation pursuant to section 31-22u, a license, a certificate, a registration or an educational credit that is within such licensing authority's purview and where military training or experience is relevant and could be applied; (B) the number of service members whose application for a license, a certificate, a registration or an educational credit that is within such licensing authority's purview and where military training or experience is relevant and could be applied was approved; (C) the number of service members whose application for a license, a certificate, a registration or an educational credit that is within such licensing authority's purview and where military training or experience is relevant and could be applied was denied, and data on the reasons for any such denial; (D) the licensing authority's processing time for applications that are within such licensing authority's purview where military training or experience is relevant and could be applied and are submitted by service members and the average processing time for all applications; (E) information on the licensing authority's efforts to inform and assist service members in accessing programs that provide the education and training necessary for meeting the requirements for licensure, certification, registration or educational credit; (F) information on whether existing law effectively addresses the challenges that service members face when applying for an occupational or professional license, a certificate, a registration or an educational credit upon discharge from military service or relocating to the state; and (G) recommendations on improving the licensing authority's ability to meet the occupational needs of service members, including, but not limited to, the issuance of temporary or provisional licenses, certificates or registrations. The Labor Department shall also include in its report the number of service members who were issued or denied a recommendation for review or a deduction from the hours of apprenticeship training pursuant to section 31-22u.

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## REPORT

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### **Service Member Applications**

During 2020, forty-four service members and one military spouse applied to the Connecticut Department of Labor (CTDOL) for a military training evaluation pursuant to section 31-22u for a license, certificate, registration or an educational credit within the agency's purview, where military training or experience is relevant and could be applied. Inclusive of the service members and one spouse, all forty-five applications were issued a recommendation for review or a deduction from the hours of apprenticeship training pursuant to section 31-22u. No service members were found ineligible for review, and none were denied.

### **Processing Time**

The Labor Department's processing time for service members' applications that are within the agency's purview as a licensing authority, where military training or experience is relevant

and could be applied, was five business days, and all 2020 applications fell within that average timeframe.

### **Efforts to Inform and Assist Service Members**

Labor Department staff in the American Job Centers helped to inform and assist service members in accessing programs that provide the education and training necessary for meeting the requirements for licensure, certification, registration or educational credit, efforts that are related to promoting apprenticeship and other training opportunities. CT DOL's Office of Apprenticeship Training employs a designated liaison for veterans, accessible as a veterans' point of contact on the Veterans' Services and Apprenticeship pages on CT DOL's website, the Connecticut State Department of Consumer Protection website and PSI's occupational testing website (a third-party administrator for occupational licensing exams). This liaison reviews DD214s, Joint Services Transcripts and other military certifications for credit.

### **Effectiveness of Existing Law**

The agency's Office of Apprenticeship Training has been reviewing veteran requests for a military training evaluation for 17 years and has maintained effective relationships with the U.S. Navy Subbase, U.S. Coast Guard Academy, state Department of Veterans Affairs, state Office of Higher Education, and other veteran partners. Given these relationships, it is our perspective that existing law appears to be effective in addressing the challenges that service members face when applying for an occupational or professional license, a certificate, a registration or educational credit upon discharge from military service or relocating to the state.

### **Recommendations**

In consideration of the challenges faced by military spouses whose careers and earnings potential are negatively impacted by the relocations that result from frequent duty station changes, CT DOL recognizes the growing need for employment services for military spouses, including professional license reciprocity. In 2020, the one military spouse who applied for a military training evaluation received a recommendation for review and obtained the Oil Burner Servicer & Installer (B-2) license. Connecticut's workforce development system, through registration and intake, ascertains each job seeker's status as a veteran, active service member, or military spouse; American Job Center staff will continue to provide information about available services and benefits and make appropriate referrals.