

Request for Information

Supplemental Outpatient Specialty Medical Services

Connecticut Department of Correction

Wethersfield, Connecticut

September 3, 2025



Request for Information (RFI)

This request for information (RFI) is not a request for proposals (RFP) and should not be construed as such.

The Connecticut Department of Correction (CTDOC) is seeking information from qualified medical providers or groups regarding their capacity to deliver outpatient specialty medical services to individuals under CTDOC custody. These services are intended to supplement the specialty care currently provided under CTDOC's existing contract with UConn Health (UCHC), improving timely access by leveraging community-based specialty providers when UCHC scheduling capacity or geographic accessibility is constrained. No contract will result directly from the RFI process.

1. Targeted Specialties

CTDOC is interested in understanding available services in the following outpatient specialty areas:

- Cardiology
- Dermatology
- Endocrinology
- Gastroenterology
- General Surgery
- Neurology (including EMG and EEG)
- Ophthalmology / Retina / Neuro-Ophthalmology
- Pulmonary Medicine
- Radiology, including Diagnostic Imaging, Interventional Radiology, and Nuclear Medicine
- Therapy Services, including Occupational, Physical, Speech, and Respiratory Therapy
- Urology

2. Scope of Services

CTDOC seeks information on providers' ability to offer community-based outpatient specialty services to CTDOC-referred patients, coordinating care with UCHC and CTDOC medical teams. Expected services include but are not limited to:

- Diagnostic evaluations, consultations, procedures, follow-up care, and documentation
- Timely scheduling to support clinically appropriate care windows
- Secure transmission of medical reports and recommendations to CTDOC-designated clinical teams
- Immediate verbal communication of urgent clinical findings when indicated
- Medical coordination to ensure continuity or transition of care

3. Intended Use and Integration with UCHC

These supplemental services are not intended to replace UCHC services but to provide alternatives when:

- UCHC appointment availability exceeds clinically acceptable wait times
 - Certain specialty services are not readily available through UCHC
 - Geographic or scheduling constraints limit timely transport to UCHC
- Providers should be prepared to collaborate closely with CTDOC and UCHC to ensure consistent documentation and avoid duplication.

4. Population Served

Services will be provided to individuals in CTDOC custody housed across adult correctional facilities statewide. All patients are medically evaluated and referred by CTDOC's designated medical teams, with CTDOC responsible for secure transportation and custody.

5. Provider Requirements

Respondents should provide information regarding their compliance with the following expectations:

- Valid Connecticut licensure and board certification or eligibility in the specialty areas offered
- Appropriate malpractice coverage
- Adherence to HIPAA and CTDOC confidentiality and security policies
- Experience or demonstrated capacity working with justice-involved or high-needs populations

6. Facility & Location Expectations

- Outpatient clinics should be reasonably located near major CTDOC facilities or regional centers: <https://portal.ct.gov/doc/miscellaneous/facilities>
- Facilities must accommodate secure transport and meet safety standards
- Availability during standard business hours with minimal scheduling lead time is preferred

7. Documentation & Reporting

- Providers should be able to submit consult notes, test results, and procedural documentation within 48 hours of service
- Immediate communication of urgent clinical findings to CTDOC or UCHC medical leadership is expected
- Secure, HIPAA-compliant communication methods must be employed

8. Compensation & Billing

- Respondents are invited to provide general information on their typical fee structures, noting that any future contract would be based on negotiated fee schedules aligned with state benchmarks
- Providers must bill CTDOC directly and not seek payment from patients or insurers

9. Contract Term (Informational)

- Anticipated initial contract term is negotiable but typically one to two years with possible extensions, contingent on performance and funding

10. Requested Information

Respondents are encouraged to provide details on the following:

- Specialty services offered and service locations
- Provider credentials and staff qualifications
- Typical availability and average scheduling lead times
- Experience working with incarcerated or underserved populations
- Proof of insurance and licensure
- References from similar work, if available
- General pricing or fee structure information

In order to fully evaluate the options available to DOC respondents are being asked to include cost information/data regarding the options/information provided. CTDOC understands the sensitivity surrounding pricing and the effort involved in preparing

accurate cost estimates. CTDOC's expectation is that respondents provide the highest level of cost information they are comfortable with sharing. As stated earlier this is a Request for Information, not a Request for Proposals. CTDOC understands that the cost information provided may be general. However, any cost data that can be provided will be greatly appreciated.

Responses must include the name, mailing address, telephone number, and email address of the respondent.

Responses must be provided in searchable PDF form and uploaded to the CT Source Solicitations Board at, <https://portal.ct.gov/DAS/CTSource/BidBoard>. The response document must be uploaded to the solicitation.

Responses are due 3:00 p.m. on October 1st, 2025 to the CTSource Bid Board.

Please note, as of April 1, 2021, all solicitation and contracting opportunities for state and local government entities will be posted to the [CTsource Bid Board](#). This includes any competitive procurement opportunities posted by our agency. Registration in CT Source is required.

When registering in CTSource you will be instructed to select UNSPSC commodity codes which will automatically notify you via email when a contracting opportunity affiliated with your services is posted. Additional information can be found at <https://portal.ct.gov/DAS/CTsource/Registration>.

Questions regarding this registration process should be emailed directly to das.ctsource@ct.gov. Please do not reply to this email.

In the event that it is necessary to revise any part of the RFI, timely addenda will be posted to the Department of Administrative Services (DAS) CT Source Contracting Portal. Interested respondents are solely responsible for checking these websites for RFI changes before responding.

CTDOC intends to review all information received in response to this RFI. This RFI is intended for information gathering purposes only and the State is not obligated in any way to use any of the information received. Generally speaking, the RFI process will assist CTDOC in determining whether it will pursue Requests for Proposals (RFPs) with the intent to enter into a contractual agreement for such programs or services or not. Persons and/or entities responding to the RFI will not be compensated in any way. Responding to this RFI will not enhance a person or entity's chances of receiving future work from DOC. Similarly, not responding to this RFI will not be a detriment to any person or entity when responding to future competitive procurement opportunities.

Confidential Information. The respondent understands that due regard will be given for the protection of proprietary or confidential information contained in all responses received. However, respondents should be aware that all materials associated with this RFI are subject to the terms of the Connecticut Freedom of Information Act ("FOIA") and all corresponding rules, regulations and interpretations. It will not be sufficient for respondents to merely state generally that the proposal is proprietary or confidential in nature and not, therefore, subject to release to third parties. Those particular sentences, paragraphs, pages or sections that a respondent believes to be exempt from disclosure under the FOIA must be specifically identified as such. Convincing explanation and rationale sufficient to justify each exemption, consistent with Section 1-210(b) of the FOIA

as it may be modified from time to time, must accompany the submission. The rationale and explanation must be stated in terms of the prospective harm to the competitive position of the respondent that would result if the identified material were to be released and the reasons why the materials are legally exempt from release pursuant to the above-cited statute. The State has no obligation to initiate, prosecute or defend any legal proceeding or to seek a protective order or other similar relief to prevent disclosure of any information that is sought pursuant to a FOIA request. Respondents have the burden of establishing the availability of any FOIA exemption in any proceeding where it is an issue. The State shall have no liability for the disclosure of any documents or information in its possession which the State believes are required to be disclosed pursuant to the FOIA or other requirements of law.

CONNECTICUT DEPARTMENT OF CORRECTION

The Department currently has 11,135 inmates incarcerated throughout fourteen (14) facilities in the State of Connecticut. CTDOC is responsible for incarceration of youth, male, and female sentenced and un-sentenced individuals, as well as ensuring appropriate community supervision for approximately 4,958 inmates residing in the community prior to completion of their criminal sentences. Inmates are classified in level 2 (minimum) through level 5 (maximum) security statuses. Most facilities house inmates in several levels, while the newer celled facilities house predominantly level 4 and 5 inmates. The number of persons supervised by CTDOC at any given time fluctuates and the number of facilities operated by CTDOC is subject to change.

Information about all CTDOC facilities can be found at:

<https://portal.ct.gov/DOC/Miscellaneous/Facilities>.

Additional information regarding DOC and its facilities can be found at:

<https://portal.ct.gov/DOC>

CTDOC Administrative Directives can be found on the DOC website at:

<https://portal.ct.gov/DOC/Common-Elements/Common-Elements/Directives-and-Policies-Links>.