New Haven Correctional Center Visiting Policies

- You **MUST** be on the inmate's approved visiting list for either in-person or video visits.
- If you are not an approved visitor, and desire an in-person visit, you must receive a visiting application from the hosting facility and submit appropriately.
- Video visits **MUST** be prescheduled. Please fill out and submit the Visit Request Form (link can be found on the main NHCC page).
- In-person visits are to follow the posted NHCC Visiting Schedule (link can be found on the main NHCC page).
- Visits are limited to (45) minutes. Inmates are able to have (2) in-person visits, and (1) video visit per week.
- In-person visits are limited to (2) people, including children.
- Video visits are limited to (3) adults; any children in the household may participate but they must be supervised by an adult who is on the inmate's visiting list.
- Visitors must arrive/ sign in (15) minutes prior to the start of the visit.
- Visits are subject to cancellation due to facility needs.
- There are no visits on State Holidays (New Year's Day, Martin Luther King Day, Lincoln's Birthday, Washington's Birthday, Good Friday, Memorial Day, Independence Day, Columbus Day, Veteran's day, Thanksgiving Day, and Christmas Day.)
- Acceptable identification: Valid Photo Driver's License, Valid Photo Non-Driver's Identification Card, Valid Official Passport, Valid Photo Military Identification Card, Valid Photo Permanent Resident Card.
- Lockers are available in the lobby to secure belongings not allowed in the Visiting Room. Proper Attire is required. See link on the main NHCC page listing these expectations.