

Staying Connected Just Got Easier With Securus eMessaging

Sign up for eMessaging™ using the Securus® mobile app or online at securustech.net today.

(eMessaging is only text based)



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www.SecurusTech.net
Customer Service: 800-844-6591

Got Questions about eMessaging?

Q. How do I fund my media account?

A. You will be able to use a Special Request form to transfer money from your trust account to your media account. Family and friends can also place money onto your media account via JPay's website or using JPay's mobile app.

Q. Where to go for email for F&F?

A. Your family or friends should go to Securustech.net to sign up, or they can also download the Securus Android or iOS mobile applications.

Q. Where to go for funding of media and/or trust account?

A. Your family or friends should go to jpay.com or download the JPay Android or iOS mobile applications.

Q. How do I report an issue?

A. On your tablet, open the Communication Center application and choose "Support Ticket" in order to submit an issue.