

Additional RFP Questions and Answers: Inmate Medical Services RFP 2018

The following questions regarding the Inmate Medical Services Request for Proposals (RFP) were received by email before 3:00 pm Eastern Standard Time, November 16, 2018. They were erroneously omitted from the questions and answers released on November 30, 2018.

The Connecticut Department of Correction has made every effort to answer the submitted questions to the extent possible. Please note that some data/information was not available or in an accessible form and as such the Department was unable to provide answers to some of the submitted questions. Please note that similar questions may have been combined and answered singularly.

Please note that due to the late release of these additional questions and answers, the RFP schedule has been revised to extend the proposal due date from December 21, 2018 to **December 28, 2018 by 3:00PM, Eastern Standard time**. A revised schedule has been posted for this RFP.

1. **Question:** Will the CTDOC accept proposals from experienced third-party administrator organizations who sub-contract for clinical services in compliance with CTDOC standards of care and act as the single accountable point-of-contact for this contract?

Answer: Yes.

2. **Question:** Is the prevailing CT Medicaid rate the only acceptable fee for clinical services provided under this contract, or will the CTDOC accept other rates expressed as a percentage of CT Medicaid rates based on service availability and provider interest? For example, may a proposal present at 110% of prevailing Medicaid rate for a specific specialty provider service? Would CTDOC accept proposals at a percentage of the prevailing Medicare rates?

Answer: Yes. CT Medicaid rates are the stated rates sought under this RFP.

3. **Question:** Are direct staffing costs, overhead, and indirect overhead for the dedicated infrastructure to carry out the responsibilities of this proposal to be invoiced directly to the CTDOC, or should they be included in the imputed CT Medicaid rate as a percentage over the prevailing rate per transaction billed?

Answer: CT Medicaid rates are the stated rates sought under this RFP.

4. **Question:** Are CTDOC inmates/detainees enrolled into the CT Medicaid program prior to admission or service delivery, or is it the responsibility of the respondent to enroll those who may be eligible into the CT Medicaid program?

Answer: Respondents will not be responsible to enroll inmates in the Medicaid program.

5. **Question:** What is the age of the youth population identified as part of this RFP?

Answer: Age of youth offenders range from 14 to 21.

6. **Question:** Will the respondent be responsible for scheduling encounters, including offsite specialty visits, telehealth appointments, and onsite specialty visits?

Answer: CTDOC will be responsible for scheduling encounters.

7. **Question:** Will respondent staff have access to computer terminals and/or phones within the facilities? Is the respondent permitted to set up work space for staff inside CTDOC facilities?

Answer: Respondent's staff will have access to computers/phones and respondent will also be allowed to use to designated space for the provision of health services.

8. **Question:** What telemedicine equipment does CTDOC currently use? Which CTDOC facilities currently have working telehealth equipment?

Answer: Telemedicine equipment is not available.

9. **Question:** Per the table on page 28, what "other" telemedicine services are utilized?

Answer: Other services may include but are not limited to the following:

- (a) Dermatology
- (b) Infectious Disease
- (c) Pain Management
- (d) Neurology
- (e) Cardiology
- (f) Rheumatology
- (g) Gastroenterology

10. **Question:** Will each CTDOC facility identified for an Ocular Health Management clinic require three (3) half-day clinics per quarter, or does the 3 half-day clinics reflect a total for the entire state of Connecticut?

Answer: There are three half day clinics for all facilities combined per quarter. Inmates will be scheduled to attend Ocular Health Management clinic at designated facilities for the quarter. Respondent is not expected to attend all CTDOC facilities, inmates will be transported to the designated facilities to receive services.

11. **Question:** Will CTDOC provide specific Diagnostic Related Groupings and Current Procedural Terminology data related to offsite inpatient and outpatient care based on volume provided?

Answer: No, all data related to utilization has been included within the RFP, where available.

12. **Question:** What role would bidders play in reentry planning post-award?

Answer: Re-entry is currently managed by CT DOC discharge planners. Respondents are encouraged to include in their proposal, a mechanism to seamlessly transition care of inmates.

13. **Question:** Is dialysis provided onsite at any CTDOC facilities? If so, which facilities?

Answer: Yes. Dialysis is provided at MacDougall-Walker Correctional Institution for inmate-patients.

14. **Question:** What medical equipment is expected to be supplied by the vendor?

Answer: Respondent is expected to provide all necessary equipment needed to deliver services outlined in the RFP.

15. **Question:** Can CTDOC provide an inventory of the relevant equipment currently owned by CTDOC and that the CTDOC will continue to be responsible for?

Answer: The successful respondent will be expected to utilize their own equipment for services that will be provided.

- 16. Question:** What current onsite equipment, if any, does CTDOC expect the successful bidder to service?

Answer: The successful respondent will not be expected to service any CTDOC equipment.

- 17. Question:** Will vendors be afforded the opportunity to tour the CTDOC facilities before submitting bids?

Answer: No.

- 18. Question:** Does the CTDOC intend to provide a standard pricing sheet(s)?

Answer: CTDOC will not provide any pricing sheet, CT Medicaid rates are the stated rates sought under this RFP.

- 19. Question:** What was the average number of CTDOC inmates/detainees receiving dialysis over the past 36 months?

Answer: Running average has been 15-20 at any one given time.

- 20. Question:** What was the average number of offsite medical trips per month over the past 36 months for CTDOC? Can this average number be separated by region?

Answer: All data related to utilization has been included within the RFP, where available.

- 21. Question:** How many emergency trips have occurred each month for the past 36 months for CTDOC? Can this number be separated by region?

Answer: All data related to utilization has been included within the RFP, where available.

- 22. Question:** How many completed suicides have occurred in CTDOC facilities in the past 60 months?

Answer: In the past five years there have been 19 successful suicides within CTDOC facilities.

- 23. Question:** What is the average number of mental health watches per day for the past 36 months for the CTDOC? Can this number be separated by region? What was the average monthly caseload for mental health clinicians at CTDOC facilities over the past 36 months? Can this average number be separated by region?

Answer: It should be noted that mental health service is not part of this RFP

- 24. Question:** Are inmates/detainees classified based on risk and need to include behavioral health and medical needs?

Answer: There are three separate classification systems, one for custodial risk, one for medical risk, and one for mental health. Please see page 21 of the RFP. It should be noted that mental health services are not required under this RFP.

25. Question: How many active lawsuits are currently open for CTDOC health services? How many lawsuits for CTDOC health services have paid out? How many lawsuits for CTDOC health services have settled?

Answer: Information is not currently available.

26. Question: Is the successful bidder responsible for providing prosthetics?

Answer: Successful respondent is not generally responsible for providing prosthetics. Durable medical equipment is procured by CTDOC, however in rare and in acute cases such equipment may have to be purchase by the successful respondent with reimbursement made by CTDOC.

27. Question: How many joint replacements have there been each year over the past five (5) year period?

Answer: All data related to utilization has been included within the RFP, where available.

28. Question: Can CTDOC provide a list of the top 100 medications used at CTDOC facilities over the past 36 months?

Answer: Medications utilized are listed in the Pharmaceutical RFP, please see exhibit 1 and Drug Usage Prescriptions Filled in the attached link:

https://biznet.ct.gov/SCP_Search/BidDetail.aspx?CID=48045

29. Question: What was the average number of hospital days for CTDOC inmates/detainees per month over the past 36 months? Can this average number be separated by region?

Answer: All data related to utilization has been included within the RFP, where available.

30. Question: Does CTDOC provide onsite x-ray equipment? If so, at which facilities?

Answer: CTDOC does have X-ray equipment in all facilities.

31. Question: If inmates/detainees are clustered at specific facilities due to medical reasons, can CTDOC specific [specify] which facilities hold which patients?

Answer: Female inmates are housed at York Correctional Institute. Inmates with advanced mental health needs are housed at Garner Correctional Institute. Male youth offenders are housed at Manson Youth Institute. All other inmates are housed at different facilities based upon various criteria.

32. Question: What is the average number of x-rays performed over the past 36 months? Can this average number be separated by region?

Answer: All data related to utilization has been included within the RFP, where available.

33. Question: Does CTDOC currently use any mobile services, including but not limited to, a mammogram and/or MRI/CT vans? If so, what is the volume of each service provided via mobile services?

Answer: Yes, mobile services are used for some x-ray services including but not limited to mammography. No specific data on utilization are available.

34. Question: What is the average number of inmates/detainees at CTDOC facilities with HIV per month for the past 36 months? Can this average number be separated by region?

Answer: All data related to utilization has been included within the RFP, where available.

35. Question: What is the average number of inmates/detainees at CTDOC facilities with Hepatitis C for the past 36 months? Can this average number be separated by region?

Answer: All data related to utilization has been included within the RFP, where available.

36. Question: What is the CTDOC guiding policy on screening and treatment for Hepatitis C? What guidelines do physicians at CTDOC facilities follow to initiate direct-acting anti-viral therapy?

Answer: Policy concerning Hepatitis C is presently being revised.

37. Question: What are the top five (5) Hepatitis C treatments being provided to inmates/detainees at CTDOC facilities diagnosed with Hepatitis C?

Answer: Currently, CTDOC primarily utilizes Mavyret (Glecaprevir and Pibrentasvir) and Epclusa (Sofosbuvir and Velpatasvir) for the treatment of HEP C

38. Question: How many deaths in custody have occurred per year for past three (3) years at CTDOC facilities? Can this number be separated by region?

Answer: This data is not relevant to address the material content of the RFP.

39. Question: Is the CTDOC accredited and in good standing with the National Commission on Correctional Health Care (NCCHC)

Answer: CTDOC is not accredited by NCCHC.

40. Question: Who pays for audits? The NCCHC and American Correctional Association?

Answer: CTDOC facilities are not currently accredited by NCCHC and ACA, consequently no audit is conducted.

41. Question: What are the top 10 hospitals currently used by CTDOC for outside trips, ranked by frequency?

Answer: The current vendor, John Dempsey Hospital of the UCHC system is the top hospital used. Other hospital trips have no specific pattern or distinct utilization data and are used solely on a case-by-case basis.

42. Question: How many inmates/detainees at CTDOC facilities are currently taking psychotropic medications?

Answer: Answer: This information is not available, however medications utilized are listed in the Pharmaceutical RFP, please see Exhibit 1 and Drug Usage Prescriptions Filled in the attached link: https://biznet.ct.gov/SCP_Search/BidDetail.aspx?CID=48045

43. Question: What community health centers and medical providers are most frequently referred to for reintegration planning?

Answer: Reintegration planning is not a central feature of this RFP.

44. Question: On page 3, paragraph 4, the RFR states the respondent is expected to participate in care management activities developed by CTDOC, including utilization management, care coordination, intensive care management, quality management, reporting, predictive modeling, health risk assessment, provider profiling and other administrative services. Can CTDOC clarify the exact role that will be expected of the respondent in relation to these activities, the desired staffing to achieve this (including FTEs), and the expected reimbursement model for these services?

Answer: Care or case management activities that are developed by CTDOC will be carried out primarily by CTDOC staff. Insofar as successful respondent/(s) are concerned, only the coordination of care aspect of clinical work will be expected. This would take the form of data interface (any continuity of care documentation, care plans, etc.), or the passing of orders once released from the specialty care by the successful respondent/(s) back to CTDOC facilities. There is no additional reimbursement involved. CTDOC encourages respondents to provide a solution(s) inclusive in their proposal. At this time CTDOC cannot specify the number of FTEs to achieve this. Reimbursement for these services are inclusive of the proposal.

45. Question: On page 22, the RFR states the respondent must provide a full range of treatment services for inmates/detainees convicted of sexual offenses. Does this include specific sex offender therapy and treatment? If so, is this therapy and treatment expected to be provided onsite or offsite?

Answer: Sex offender treatment is not a service requested under this RFP.

46. Question: Can CTDOC specify which five (5) sites have on-site infirmaries?

Answer: Infirmaries are located at 8 sites: Bridgeport, New Haven, Corrigan, McDougall Walker, Osborne, York, Northern, and Manson.

47. Question: Do CTDOC inmates/detainees receive on-site chemotherapy?

Answer: Occasionally. Most inmates receiving chemotherapy get sent offsite for administration.

48. Question: On page 22, last paragraph, the RFP states “that once Respondents are in place, inmates will be prioritized for specialist/outpatient appointments by internal processing review...” What is currently happening for this population? Are Internal processing reviews currently taking place and appropriate appointments scheduled?

Answer: Internal processing reviews are presently occurring, with appropriate appointments scheduled through an acuity-based review process. Internal processing is conducted for the prioritization of services based upon acuity and medical complexity.

49. Question: The staffing plan on page 25 calls for an “Administrative Liaison.” Is CTDOC seeking one (1) FTE for all five (5) regions, or 5 FTEs to cover each region?

Answer: Respondent is expected to designate at least one “Administrative Liaison” who will serve as the principal contact with CTDOC.

50. Question: What supplies are expected to be provided by the respondent?

Answer: Respondents are expected to provide all relevant supplies needed to deliver the services outlined in the RFP.