
IN THE MATTER OF:
ACCOUNT CONTROL SYSTEMS, INC.
NMLS # 1539628
("Respondent")

NOTICE OF AUTOMATIC SUSPENSION
NOTICE OF INTENT TO REVOKE AND
REFUSE TO RENEW CONSUMER
COLLECTION AGENCY LICENSE
AND
NOTICE OF RIGHT TO HEARING

I. LEGAL AUTHORITY AND JURISDICTION

1. The Banking Commissioner ("Commissioner") is charged with the administration of Part XII of Chapter 669, Sections 36a-800 to 36a-814, inclusive, of the Connecticut General Statutes, "Consumer Collection Agencies", and the regulations promulgated thereunder, Sections 36a-809-6 to 36a-809-17, inclusive, of the Regulations of Connecticut State Agencies.

2. Pursuant to the authority granted by Section 36a-17 of the Connecticut General Statutes, the Commissioner, through the Consumer Credit Division ("Division") of the Department of Banking, has investigated the activities of Respondent to determine if it meets the minimum standards for licensure.

3. Section 36a-802(a) of the Connecticut General Statutes requires that a consumer collection agency licensee maintain a bond that runs concurrently with the period of the license.

4. The Commissioner has reason to believe that as of March 11, 2023, Respondent failed to have a bond in place as required by Section 36a-802(a) of the Connecticut General Statutes.

5. As a result, the Commissioner finds that sufficient grounds exist for the automatic suspension of Respondent's consumer collection agency license in Connecticut effective March 11, 2023, and to revoke and refuse to renew Respondent's consumer collection agency license in Connecticut pursuant to Section

36a-804(a) of the Connecticut General Statutes and subsections (a) and (b) of Section 36a-51 of the Connecticut General Statutes.

II. MATTERS ASSERTED

6. Respondent is a New Jersey corporation with a main office at 155 Chestnut Ridge Rd. Ste LL108, Montvale, New Jersey (“Main Office”).

7. Respondent is presently licensed by the Commissioner through the Nationwide Multistate Licensing System and Registry (“NMLS”) to act as a consumer collection agency in Connecticut from the Main Office location.

8. On November 1, 2022, Respondent applied for renewal of its consumer collection agency license on NMLS, which application is currently pending.

9. On February 8, 2023, the Commissioner received notice from SureTec Insurance Company that surety bond number 3475063, issued on behalf of Respondent with respect to its consumer collection agency license for its Main Office, would be cancelled effective March 11, 2023.

10. On March 3, 2023, pursuant to Section 4-182(c) of the Connecticut General Statutes, the Division informed Respondent by e-mail of the notice of cancellation and provided Respondent an opportunity to show compliance with all lawful requirements for the retention of its consumer collection agency license in Connecticut.

11. Respondent failed to file with the Commissioner a letter of reinstatement of the bond, a new bond or request surrender of its license in Connecticut. As a result, the Commissioner automatically suspended Respondent’s consumer collection agency license in Connecticut effective March 11, 2023.

III. STATUTORY BASIS FOR REVOCATION AND REFUSAL TO RENEW CONSUMER COLLECTION AGENCY LICENSE

10. Respondent’s failure to maintain a surety bond that runs concurrently with the period of its consumer collection agency license, as more fully described in paragraphs 6 through 11, inclusive, constitutes sufficient grounds for the Commissioner to deny an application for such license under Section

36a-802(a) of the Connecticut General Statutes and constitutes sufficient grounds for the Commissioner to revoke and refuse to renew Respondent's license to act as a consumer collection agency in Connecticut from its main office pursuant to Section 36a-804(a) of the Connecticut General Statutes and subsections (a) and (b) of Section 36a-51 of the Connecticut General Statutes.

IV. NOTICE OF AUTOMATIC SUSPENSION, NOTICE OF INTENT TO REVOKE AND REFUSE TO RENEW CONSUMER COLLECTION AGENCY LICENSE AND NOTICE OF RIGHT TO HEARING

WHEREAS, Respondent's failure to maintain a surety bond that runs concurrently with the period of its consumer collection agency license constitutes sufficient grounds for the Commissioner to revoke and refuse to renew its license to act as a consumer collection agency in Connecticut from its Main Office pursuant to Section 36a-804(a) of the Connecticut General Statutes and subsections (a) and (b) of Section 36a-51 of the Connecticut General Statutes.

NOW THEREFORE, pursuant to the authority granted in Section 36a-802(b) of the Connecticut General Statutes, the Commissioner gives **NOTICE** that on March 11, 2023, the license of Account Control Systems, Inc. to act as a consumer collection agency in Connecticut from its main office, at 155 Chestnut Ridge Rd. Ste LL108, Montvale, New Jersey, was **AUTOMATICALLY SUSPENDED** pending proceedings for revocation and refusal to renew.

FURTHER, notice is hereby given to Respondent that the Commissioner intends to **REVOKE** and **REFUSE TO RENEW** Respondent's license to act as a consumer collection agency in Connecticut from the Main Office, subject to Respondent's right to a hearing on the allegation set forth above.

A hearing will be granted to Respondent if a written request for a hearing is received by the Department of Banking, Consumer Credit Division, 260 Constitution Plaza, Hartford, Connecticut 06103-1800 or submitted by e-mail to DOB.hearingsupport@ct.gov within fourteen (14) days following its receipt of this Notice of Automatic Suspension, Notice of Intent to Revoke and Refuse to Renew Consumer Collection Agency License and Notice of Right to Hearing as set forth in subsections (a) and (b) of Section 36a-51 of the Connecticut General Statutes. This Notice of Automatic Suspension, Notice

of Intent to Revoke and Refuse to Renew Consumer Collection License and Notice of Right to Hearing shall be deemed received on the earlier of the date of actual receipt, or seven (7) days after mailing or sending. To request a hearing, complete and return the enclosed Appearance and Request for Hearing Form to one of the above-referenced addresses. If Respondent will not be represented by an attorney at the hearing, please complete the Appearance and Request for Hearing Form as “pro se”. Once a written request for hearing is received, the Commissioner may issue a notification of hearing and designation of hearing officer that acknowledges receipt of a request for a hearing, designates a hearing officer and sets the date of the hearing in accordance with Section 4-177 of the Connecticut General Statutes and Section 36a-1-21 of the Regulations of Connecticut State Agencies. If a hearing is requested, the hearing will be held either in person or remotely via videoconference using Microsoft Teams on August 2, 2023, at 10 a.m.

If a hearing is requested, it will be held in accordance with the provisions of Chapter 54 of the Connecticut General Statutes, unless Respondent fails to appear at the hearing. At such hearing, Respondent will have the right to appear and present evidence, rebuttal evidence and argument on all issues of fact and law to be considered by the Commissioner. If the hearing is remote, it will be held in accordance with Section 149 of June Special Session Public Act 21-2, as amended by Section 1 of Public Act 22-3, and the Remote Hearing Guidelines available on the Department’s website at <https://portal.ct.gov/dob>.

If Respondent does not request a hearing within the time prescribed or fails to appear at any such hearing, the allegation herein will be deemed admitted. Accordingly, the Commissioner will issue an order revoking and refusing to renew Respondent’s license to act as a consumer collection agency in Connecticut from 155 Chestnut Ridge Rd. Ste LL108, Montvale, New Jersey.

So ordered at Hartford, Connecticut,
this 31st day of May 2023.

/s/

Jorge L. Perez
Banking Commissioner

CERTIFICATION

I hereby certify that on this 1st day of June 2023, the foregoing Notice of Automatic Suspension, Notice of Intent to Revoke and Refuse to Renew Consumer Collection Agency License and Notice of Right to Hearing was sent by certified mail, return receipt requested, to Account Control Systems, Inc., Attention: Mark Paisley, Manager, 155 Chestnut Ridge Rd. Ste LL108, Montvale, New Jersey 07645, Certified Mail No. 9589 0710 5270 0567 2699 54; and via electronic mail to Account Control Systems, Inc., Attention: Mark Paisley, Manager, who is designated as the primary contact in the contact employee fields on the Nationwide Multistate Licensing System and Registry, at the electronic address provided therein.

/s/

Swarupa Madhavan
Paralegal