
*
IN THE MATTER OF: *
*
ZENTA MORTGAGE *
SERVICES, LLC *
NMLS # 181658 *
*
(“Zenta”) *
*

CONSENT ORDER

WHEREAS, the Banking Commissioner (“Commissioner”) is charged with the administration of Part I of Chapter 668, Sections 36a-485 to 36a-534b, inclusive, of the Connecticut General Statutes, “Mortgage Lenders, Correspondent Lenders, Brokers and Loan Originators”;

WHEREAS, Zenta is a Delaware limited liability company that is currently licensed as a mortgage lender under Part I of Chapter 668, Sections 36a-485 *et seq.*, of the Connecticut General Statutes;

WHEREAS, Section 36a-490(b)(2) of the Connecticut General Statutes requires that a mortgage lender licensee file with the Nationwide Multistate Licensing System and Registry (“NMLS”) a change of the address of a branch office at least thirty (30) calendar days prior to such change, and provide directly to the Commissioner a bond rider or endorsement, or addendum, as applicable, to the surety bond on file with the Commissioner that reflects the new address of the branch office;

WHEREAS, on May 6, 2021, Zenta filed with NMLS a change of address of its branch office, Branch ID # 337147, previously located at 2221 Savannah River Street, Henderson, Nevada, currently located at 2850 West Horizon Ridge Pkwy, Suite 268, Henderson, Nevada, less than thirty (30) calendar days prior to such change becoming effective on May 7, 2021;

WHEREAS, on May 11, 2021, Zenta filed with NMLS a change of address of its branch office, Branch ID # 1379088, previously located at 3343 Capital Center Drive, Rancho Cordova, currently located at 1610 R Street, Suite 240, Sacramento, California, less than thirty (30) calendar days prior to such change becoming effective on June 1, 2021;

WHEREAS, the Commissioner believes that such allegation would support initiation of proceedings against Zenta, which proceedings would constitute a “contested case” within the meaning of Section 4-166(4) of the Connecticut General Statutes;

WHEREAS, Section 4-177(c) of the Connecticut General Statutes and Section 36a-1-55(a) of the Regulations of Connecticut State Agencies provide that a contested case may be resolved by consent order, unless precluded by law;

WHEREAS, Zenta, through its execution of this Consent Order, voluntarily agrees to waive its procedural rights, including a right to a notice and an opportunity for a hearing as it pertains to the allegation set forth herein, voluntarily agrees to consent to the entry of the sanction imposed below and voluntarily waives its right to seek judicial review or otherwise challenge or contest the validity of this Consent Order;

WHEREAS, Zenta acknowledges that this Consent Order is a public record and is a reportable event for purposes of NMLS, as applicable;

AND WHEREAS, Zenta herein represents to the Commissioner that it has reviewed and updated its internal policies, procedures and controls to ensure that Zenta will file any change it makes to its name or any trade name or any address of any office specified on its most recent filing with NMLS at least thirty (30) calendar days prior to such change and, in connection with such change, Zenta will provide directly to the Commissioner a bond rider or endorsement, or addendum, as applicable, to the surety bond on file with the Commissioner that reflects such change.

CONSENT TO ENTRY OF SANCTION

WHEREAS, Zenta, through its execution of this Consent Order, consents to the Commissioner's entry of a Consent Order imposing the following sanction:

No later than the date this Consent Order is executed by Zenta, it shall remit to the Department of Banking by electronic funds transfer, cashier's check, certified check or money order made payable to "Treasurer, State of Connecticut", the sum of Five Hundred Dollars (\$500) as a civil penalty.

CONSENT ORDER

NOW THEREFORE, the Commissioner enters the following:

1. The Sanction set forth above be and is hereby entered;
2. Upon issuance of this Consent Order by the Commissioner, this matter will be resolved and the Commissioner will not take any future enforcement action against Zenta based upon the allegation contained herein; provided that issuance of this Consent Order is without prejudice to the right of the Commissioner to take enforcement action against Zenta based upon a violation of this Consent Order or the matters underlying its entry, if the Commissioner determines that compliance with the terms herein is not being observed or if any representation made by Zenta and reflected herein is subsequently discovered to be untrue;
3. Zenta shall not take any action or make or permit to be made any public statement, including in regulatory filings or otherwise, denying, directly or indirectly, any allegation referenced in this Consent Order or create the impression that this Consent Order is without factual basis;
4. Subject to the foregoing, and so long as this Consent Order is promptly disclosed by Zenta and its control persons, as applicable, on NMLS, nothing in the issuance of this Consent Order shall adversely affect the ability of Zenta to apply for or obtain licenses or renewal licenses under Part I of Chapter 668, Sections 36a-485 *et seq.*, of the Connecticut General Statutes, provided all applicable legal requirements for such license are satisfied and the terms of this Consent Order are followed;
5. This Consent Order shall be binding upon Zenta and its successors and assigns; and
6. This Consent Order shall become final when issued.

Issued at Hartford, Connecticut
this 24th day of March 2022.

/s/

Jorge L. Perez
Banking Commissioner

I, Robert W. Slocum III, state on behalf of Zenta Mortgage Services, LLC that I have read the foregoing Consent Order; that I know and fully understand its contents; that I am authorized to execute this Consent Order on behalf of Zenta Mortgage Services, LLC; that Zenta Mortgage Services, LLC agrees freely and without threat or coercion of any kind to comply with the sanction entered and terms and conditions ordered herein; and that Zenta Mortgage Services, LLC voluntarily agrees to enter into this Consent Order, expressly waiving the procedural rights set forth herein as to the matters described herein.

By: /s/
Name: Robert W. Slocum III
Title: Manager/Senior Vice President
Zenta Mortgage Services, LLC

State of: North Carolina

County of: Mecklenburg

On this the 4th day of February 2022, before me, Judith Bacheldor, the undersigned officer, personally appeared Robert W. Slocum III, who acknowledged himself/herself to be the Mgr./SVP of Zenta Mortgage Services, LLC, a limited liability company, and that he/she as such certifies, being authorized so to do, executed the foregoing instrument for the purposes therein contained, by signing the name of the limited liability company by himself/herself as Mgr./SVP.

In witness whereof I hereunto set my hand.

/s/
Notary Public – Judith Bacheldor
Date Commission Expires: 12/13/2025