

DMV OFFICE  
USE ONLY

DEALER LICENSE NUMBER

DEALER LOCATION NUMBER

Mail your completed K-35 application, signed and dated by you, with legible copies of all related documents to the following:  
**Department of Motor Vehicles, Consumer Complaint Center, 60 State St. Wethersfield, CT 06161-2010**

Copies of documents can include a sales purchase order, invoice, federal odometer statement, repair order, estimate, any authorization, statement from business, ect.

|  |  |                                  |  |  |
|--|--|----------------------------------|--|--|
| <b>LICENSED DEALER OR REPAIRER INFORMATION</b> | BUSINESS NAME <i>(As Shown on Invoice)</i>   |                                  | PERIOD VEHICLE IN CUSTODY OF BUSINESS <i>(Dates)</i> |  |
|  | BUSINESS ADDRESS <i>(Number and Street)</i>  |                                  | LICENSED DEALER OR REPAIRER PHONE NUMBER             |  |
|  | <i>(City or Town)</i>  | <i>(State)</i> <i>(Zip Code)</i> | PERSON DEALT WITH                                    |  |
| <b>COMPLAINANT INFORMATION</b>                 | YOUR NAME  |                                  |  | DATE OF SERVICE/SALE                       |
|  | YOUR ADDRESS <i>(Number and Street)</i> <i>(City or Town)</i> <i>(State)</i> <i>(Zip Code)</i> |                                  |  | YOUR PHONE NUMBER, M-F 8 AM TO 4 PM *      |
| <b>VEHICLE INFORMATION</b>                     | MAKE   | MODEL                            | YEAR   | MARKER PLATE NUMBER                        |
|  | VEHICLE IDENTIFICATION NUMBER  |                                  | CURRENT ODOMETER READING                             | ODOMETER READING AT TIME OF REPAIR OR SALE |

YOUR E-MAIL ADDRESS

THE DEALER OR REPAIRER SHOULD BE GIVEN THE OPPORTUNITY TO RESOLVE THE COMPLAINT PRIOR TO NOTIFYING THE DMV. IF YOUR COMPLAINT IS RESOLVED AFTER SUBMISSION TO DMV, PLEASE MAIL A SIGNED AND DATED LETTER STATING SO.

TYPE OF COMPLAINT

MOTOR VEHICLE SALES     TOWING / STORAGE     OTHER:

Please type a brief description of your complaint below:



**IMPORTANT INFORMATION:**

- All complaints must be submitted by mail to the address below.
- Include readable copies of ALL sale or repair documents
- Incomplete complaints will not be investigated.

Please note that the DMV does not investigate complaints related to improper or negligent repairs, misdiagnosis, poor quality parts, paint or cosmetic work.

The above are all civil matters that consumers can pursue in civil court.

I am filing a complaint against the licensed business named above. I am requesting that the Department of Motor Vehicles assist me in resolving my problem to the extent provided by law.

SIGNATURE OF COMPLAINANT

DATE SIGNED

X

Send to CT DMV at above address