

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	9	9	0%
	Admits	2	2	0%
	Discharges			
	Service Hours	162	98	65% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	9	100.0%

Client Demographics

Age	#	%	State Avg
18-25			8%
26-34	4	44%	▲ 19%
35-44	3	33%	24%
45-54	2	22%	18%
55-64			▼ 19%
65+			10%

Ethnicity	#	%	State Avg
Non-Hispanic	6	67%	65%
Hisp-Puerto Rican	3	33%	▲ 10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			10%
Unknown			▼ 14%

Gender	#	%	State Avg
Female	8	89%	▲ 41%
Male	1	11%	▼ 59%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	6	67%	60%
Am. Indian/Native Alaskan	1	11%	1%
Black/African American	1	11%	17%
Other	1	11%	12%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			8%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Thames River Supportive Housing

Thames River Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
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Discharges	-	-	
Service Hours	162	98	65% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		7	78%	85%	86%	-7%

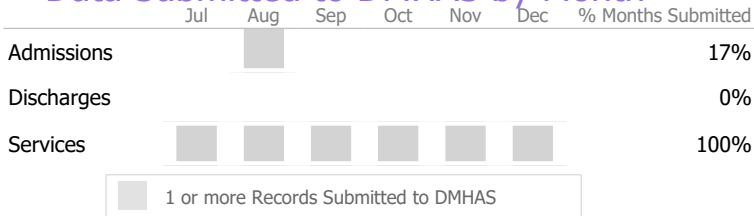
Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	91%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		98%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		86%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Variations in data may be indicative of operational adjustments related to the pandemic.