

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	105	153	-31%	▼
	Admits	13	16	-19%	▼
	Discharges	26	63	-59%	▼
	Service Hours	403	732	-45%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	105	100.0%

Consumer Satisfaction Survey

(Based on 57 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Respect		100%	80%	91%
✓ General Satisfaction		98%	80%	92%
✓ Overall		98%	80%	91%
✓ Participation in Treatment		98%	80%	92%
✓ Access		96%	80%	88%
✓ Outcome		92%	80%	83%
✓ Recovery		80%	80%	79%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	7	7%	8%
26-34	26	25%	19%
35-44	24	23%	24%
45-54	23	22%	18%
55-64	19	18%	19%
65+	6	6%	10%

Gender	#	%	State Avg
Male	54	51%	59%
Female	51	49%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	80	76%	▲ 65%
Hispanic-Other	16	15%	10%
Hisp-Puerto Rican	9	9%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			▼ 14%

Race	#	%	State Avg
Black/African American	45	43%	▲ 17%
White/Caucasian	34	32%	▼ 60%
Other	21	20%	12%
Am. Indian/Native Alaskan	2	2%	1%
Asian	2	2%	1%
Hawaiian/Other Pacific Islander	1	1%	0%
Multiple Races			1%
Unknown			8%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Peer Mentor Program 111-280

Kennedy Collective Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	19	11% ▲
Admits	2	3	-33% ▼
Discharges	6	-	
Service Hours	110	121	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		7	33%	35%	43%	-2%

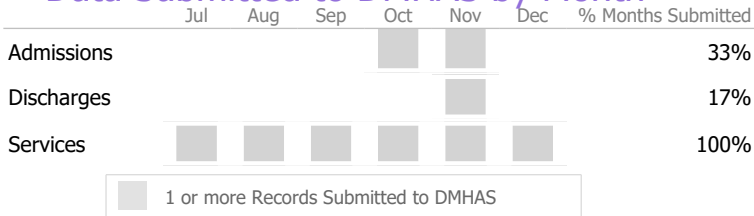
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		11	73%	90%	93%	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		93%
On-Time Periodic	Actual	State Avg
6 Month Updates		77%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 37 Active Employment Services Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	98	103	-5%
Admits	11	13	-15% ▼
Discharges	20	19	5%
Service Hours	294	601	-51% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		37	38%	35%	43%	3%

Service Utilization

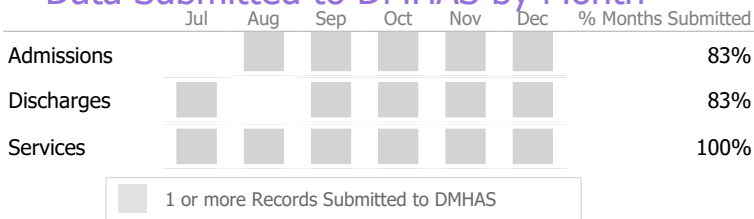
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		60	77%	90%	93%	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		93%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		77%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

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