

Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,131	841	34%	▲
	Admits	970	630	54%	▲
	Discharges	979	622	57%	▲
	Service Hours	-	-	-	
	Bed Days	53,759	17,803	202%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 103 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		94%	80%	91%
✓ General Satisfaction		93%	80%	92%
✓ Quality and Appropriateness		91%	80%	93%
✓ Participation in Treatment		91%	80%	92%
✓ Recovery		91%	80%	79%
✓ Respect		90%	80%	91%
✓ Outcome		88%	80%	83%
✓ Access		88%	80%	88%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	869	76.6%
	Outpatient Services	265	23.4%

Client Demographics

Age	#	%	State Avg
18-25	47	4%	8%
26-34	177	16%	19%
35-44	329	29%	24%
45-54	206	18%	18%
55-64	239	21%	19%
65+	133	12%	10%

Gender	#	%	State Avg
Male	700	62%	59%
Female	427	38%	41%
Transgender	3	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	911	81%	▲ 65%
Hisp-Puerto Rican	120	11%	10%
Hispanic-Other	67	6%	10%
Unknown	26	2%	▼ 14%
Hispanic-Mexican	4	0%	1%
Hispanic-Cuban	3	0%	0%

Race	#	%	State Avg
White/Caucasian	706	62%	60%
Black/African American	216	19%	17%
Other	147	13%	12%
Unknown	28	2%	8%
Multiple Races	20	2%	1%
Asian	12	1%	1%
Am. Indian/Native Alaskan	2	0%	1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	412	318	30%	▲
Admits	46	106	-57%	▼
Discharges	382	277	38%	▲
Transfers - In	333	184	81%	▲
Transfers - Out	13	10	30%	▲
Bed Days	10,526	7,939	33%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		356	90%	80%	90%	10% ▲
✓ No Re-admit within 30 Days of Discharge		382	100%	85%	100%	15% ▲
● Follow-up within 30 Days of Discharge		0	0%	90%	0%	-90% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		111	37 days	0.2	52%	90%	52%	-38% ▼

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active NA Programs

3.7 WM Medically Monitored Withdrawal Management

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox IP

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	770	425	81% ▲
Admits	869	444	96% ▲
Discharges	539	288	87% ▲
Transfers - In	4	8	-50% ▼
Transfers - Out	326	158	106% ▲
Bed Days	4,918	2,446	101% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	87%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		455	53%	80%	53%	-27% ▼
No Re-admit within 30 Days of Discharge		491	91%	85%	91%	6% ▲
Follow-up within 30 Days of Discharge		119	42%	90%	42%	-48% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		41	6 days	0.0	65%	90%	65%	-25% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 |
 ■ Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 1 Active Medically Managed Detox IP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

4.0 WM Medically Managed Withdrawal Management

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	32	▼
Admits	-	30	-100% ▼
Discharges	-	7	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 16%
Valid TEDS Data		N/A 0%
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A N/A

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	0%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	NaN	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	NaN	N/A

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	41	N/A	N/A	0%	90%	0%	-90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Medically Managed Detox 4.2 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	180	179	1%
Admits	39	26	50% ▲
Discharges	41	30	37% ▲
Transfers - In	3	2	50% ▲
Transfers - Out	1	1	0%
Bed Days	25,786	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		32	76%	95%	81%	-19% ▼
✓ No Re-admit within 30 Days of Discharge		39	98%	85%	87%	13% ▲
● Follow-up within 30 Days of Discharge		23	74%	90%	55%	-16% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		85% 88%
On-Time Periodic	Actual	State Avg
● 6 Month Updates		0% 16%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		99% 100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		132	1,314 days	0.4	106%	90%	92%	16% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

▲ > 10% Over ▼ < 10% Under

* State Avg based on 10 Active Acute Psychiatric Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	30	43% ▲
Admits	6	4	50% ▲
Discharges	9	2	350% ▲
Bed Days	6,323	4,928	28% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	16%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

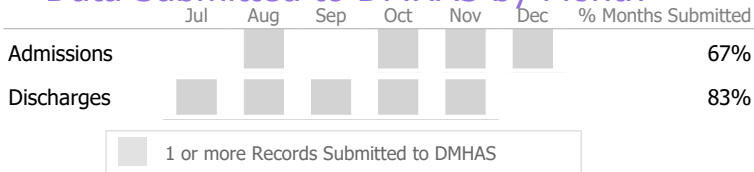
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		3	33%	95%	81%	-62% ▼
✓ No Re-admit within 30 Days of Discharge		6	100%	85%	87%	15% ▲
● Follow-up within 30 Days of Discharge		1	33%	90%	55%	-57% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		45	1,217 days	0.6	76%	90%	92%	-14% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Acute Psychiatric Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	19	-16% ▼
Admits	3	7	-57% ▼
Discharges	3	5	-40% ▼
Bed Days	2,471	2,282	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	16%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

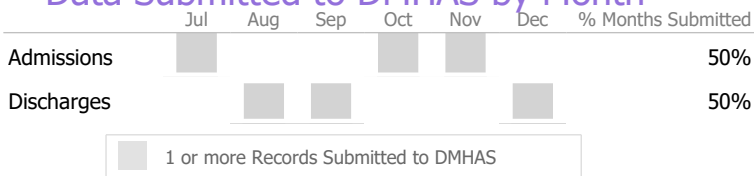
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	67%	95%	81%	-28% ▼
No Re-admit within 30 Days of Discharge		2	67%	85%	87%	-18% ▼
Follow-up within 30 Days of Discharge		1	50%	90%	55%	-40% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	992 days	0.5	90%	90%	92%	0%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 10 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	31	-16% ▼
Admits	7	13	-46% ▼
Discharges	5	13	-62% ▼
Bed Days	3,735	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	88%
On-Time Periodic		
6 Month Updates	0%	16%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

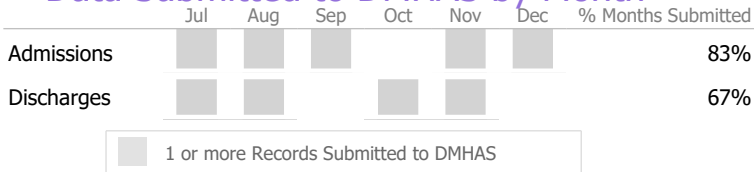
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	100%	95%	81%	5%
No Re-admit within 30 Days of Discharge		5	100%	85%	87%	15% ▲
Follow-up within 30 Days of Discharge		4	80%	90%	55%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		17	505 days	0.4	119%	90%	92%	29% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.