

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,779	1,895	-6%
	Admits	233	349	-33% ▼
	Discharges	302	305	-1%
	Service Hours	6,491	7,726	-16% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Medication Assisted Treatment	1,724	94.4%
	Recovery Support	103	5.6%

### Consumer Satisfaction Survey

(Based on 626 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Overall		94%	80%	91%
✓ Respect		93%	80%	91%
✓ Participation in Treatment		92%	80%	92%
✓ Outcome		91%	80%	83%
✓ Access		90%	80%	88%
✓ Recovery		88%	80%	79%
✓ General Satisfaction		87%	80%	92%

Satisfied %    |    Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	19	1%	8%
26-34	315	18%	19%
35-44	592	33%	24%
45-54	399	22%	18%
55-64	319	18%	19%
65+	135	8%	10%

Gender	#	%	State Avg
Male	1,110	63%	59%
Female	663	37%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,354	76% ▲	65%
Hisp-Puerto Rican	176	10%	10%
Hispanic-Other	138	8%	10%
Unknown	109	6%	14%
Hispanic-Mexican	2	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	1,508	85% ▲	60%
Other	131	7%	12%
Black/African American	126	7%	17%
Asian	6	0%	1%
Am. Indian/Native Alaskan	4	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%
Unknown	1	0%	8%
Multiple Races			1%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	677	730	-7%
Admits	96	105	-9%
Discharges	113	110	3%
Service Hours	2,542	1,838	38% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	98%
<b>On-Time Periodic</b>		
6 Month Updates	73%	74%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		62	55%	50%	58%	5%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		558	79%	75%	93%	4%
✓ Employed		284	40%	40%	39%	0%
✓ Abstinence/Reduced Drug Use		354	50%	50%	66%	0%
● Improved/Maintained Function Score		430	68%	75%	50%	-7%
● Stable Living Situation		542	77%	90%	88%	-13% ▼
● Self Help		297	42%	60%	48%	-18% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		452	77%	90%	86%	-13% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		541	80%	50%	70%	30% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 38 Active Methadone Maintenance Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	188	204	-8%
Admits	20	25	-20% ▼
Discharges	25	28	-11% ▼
Service Hours	1,436	1,014	42% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	97%	74%
Diagnosis		
Valid Axis I Diagnosis	99%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		15	60%	50%	58%	10% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		122	63%	40%	39%	23% ▲
✓ Not Arrested		188	97%	75%	93%	22% ▲
✓ Abstinence/Reduced Drug Use		132	68%	50%	66%	18% ▲
✓ Improved/Maintained Function Score		157	89%	75%	50%	14% ▲
✓ Stable Living Situation		185	96%	90%	88%	6%
✓ Self Help		125	65%	60%	48%	5%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		164	98%	90%	86%	8%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		154	82%	50%	70%	32% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 38 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	866	899	-4%
Admits	100	129	-22% ▼
Discharges	149	150	-1%
Service Hours	2,423	4,768	-49% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	98%
<b>On-Time Periodic</b>		
6 Month Updates	62%	74%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		68	46%	50%	58%	-4%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		654	74%	75%	93%	-1%
Abstinence/Reduced Drug Use		362	41%	50%	66%	-9%
Employed		246	28%	40%	39%	-12% ▼
Improved/Maintained Function Score		524	64%	75%	50%	-11% ▼
Stable Living Situation		635	72%	90%	88%	-18% ▼
Self Help		189	21%	60%	48%	-39% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		480	65%	90%	86%	-25% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		681	79%	50%	70%	29% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 38 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.