

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,468	1,367	7%
	Admits	747	712	5%
	Discharges	774	649	19% ▲
	Service Hours	2,393	2,435	-2%
	Bed Days	13,192	14,197	-7%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 1,895 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		97%	80%	92%
✓ Overall		97%	80%	91%
✓ Quality and Appropriateness		96%	80%	93%
✓ General Satisfaction		96%	80%	92%
✓ Respect		93%	80%	91%
✓ Outcome		92%	80%	83%
✓ Access		91%	80%	88%
✓ Recovery		87%	80%	79%

■ Satisfied %    |    Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	558	35.9%
	Residential Services	331	21.3%
	Medication Assisted Treatment	328	21.1%
	Recovery Support	151	9.7%
	Employment Services	115	7.4%
<b>Mental Health</b>	Case Management	50	3.2%
	Employment Services	21	1.4%

### Client Demographics

Age	#	%	State Avg
18-25	39	3%	8%
26-34	317	22%	19%
35-44	528	36% ▲	24%
45-54	316	22%	18%
55-64	216	15%	19%
65+	52	4%	10%

Gender	#	%	State Avg
Male	1,007	69%	59%
Female	459	31%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,220	83% ▲	65%
Hisp-Puerto Rican	194	13%	10%
Hispanic-Other	42	3%	10%
Unknown	9	1% ▼	14%
Hispanic-Mexican	3	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	876	60%	60%
Other	304	21%	12%
Black/African American	280	19%	17%
Am. Indian/Native Alaskan	3	0%	1%
Asian	2	0%	1%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Unknown	1	0%	8%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

# 1 Long Wharf-Voc Rehab 780270

APT Foundation Inc

Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	115	119	-3%
Admits	41	70	-41% ▼
Discharges	47	29	62% ▲
Service Hours	300	476	-37% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		23	20%	35%	29%	-15% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		67	99%	90%	87%	9%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		92%
On-Time Periodic	Actual	State Avg
6 Month Updates		64%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 9 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	175	28	525% ▲
Admits	168	23	630% ▲
Discharges	151	19	695% ▲
Bed Days	6,342	1,299	388% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	N/A	100%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		121	80%	70%	75%	10% ▲
✓ No Re-admit within 30 Days of Discharge		129	85%	85%	90%	0%
● Follow-up within 30 Days of Discharge		51	42%	90%	55%	-48% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		158	89%	70%	75%	19% ▲
✓ Improved/Maintained Function Score		145	96%	95%	93%	1%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		12	49 days	0.1	287%	90%	68%	197% ▲

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 19 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	558	565	-1%
Admits	182	221	-18% ▼
Discharges	203	205	-1%
Service Hours	1,976	1,892	4%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	88%
✓ Valid TEDS Data	99%	75%
<b>On-Time Periodic</b>		
● 6 Month Updates	2%	10%
<b>Diagnosis</b>		
✓ Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		49	24%	50%	53%	-26% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Not Arrested		378	65%	75%	53%	-10%
● Abstinence/Reduced Drug Use		232	40%	55%	28%	-15% ▼
● Employed		152	26%	50%	28%	-24% ▼
● Stable Living Situation		368	63%	95%	55%	-32% ▼
● Improved/Maintained Function Score		183	37%	75%	41%	-38% ▼
● Self Help		40	7%	60%	15%	-53% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		300	79%	90%	37%	-11% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		59	34%	75%	45%	-41% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 101 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	328	265	24% ▲
Admits	220	166	33% ▲
Discharges	214	162	32% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	99%
Valid TEDS Data	84%	98%
<b>On-Time Periodic</b>		
6 Month Updates	0%	74%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		212	99%	50%	58%	49% ▲

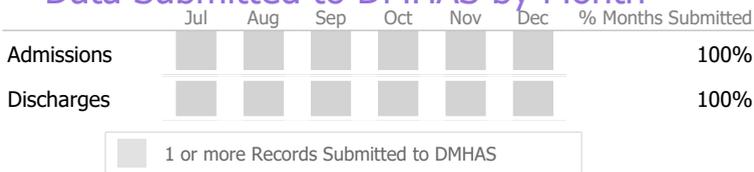
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		245	72%	50%	66%	22% ▲
● Not Arrested		213	63%	75%	93%	-12% ▼
✓ Improved/Maintained Function Score		212	87%	75%	50%	12% ▲
● Employed		24	7%	40%	39%	-33% ▼
● Stable Living Situation		177	52%	90%	88%	-38% ▼
● Self Help		4	1%	60%	48%	-59% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year		23	7%	50%	70%	-43% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 38 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	139	122	14% ▲
Admits	113	91	24% ▲
Discharges	97	90	8%
Bed Days	5,835	5,700	2%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	N/A	100%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		88	91%	70%	75%	21% ▲
✓ No Re-admit within 30 Days of Discharge		89	92%	85%	90%	7%
● Follow-up within 30 Days of Discharge		58	66%	90%	55%	-24% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		114	81%	70%	75%	11% ▲
✓ Improved/Maintained Function Score		96	99%	95%	93%	4%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		78	68 days	0.5	41%	90%	68%	-49% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 19 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	11	91% ▲
Admits	10	4	150% ▲
Discharges	11	5	120% ▲
Service Hours	117	68	72% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		6	29%	35%	43%	-6%

### Service Utilization

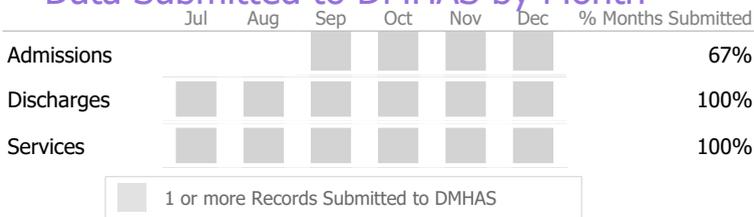
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		10	100%	90%	93%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		93%

On-Time Periodic	Actual	State Avg
6 Month Updates		77%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

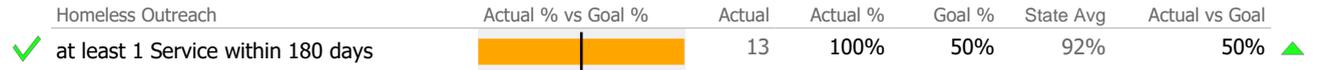
\* State Avg based on 37 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

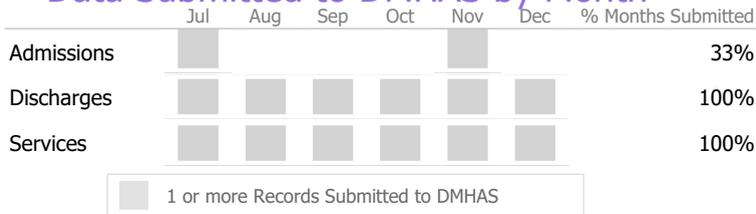
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	37	35% ▲
Admits	13	11	18% ▲
Discharges	15	6	150% ▲
Service Hours	-	-	

### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 54 Active Outreach & Engagement Programs