

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	16	22	-27%	▼
	Admits	9	3	200%	▲
	Discharges	14	19	-26%	▼
	Service Hours	14	7	107%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	16	100.0%

Client Demographics

Age	#	%	State Avg
18-25	0	0%	8%
26-34	7	44%	18%
35-44	5	31%	24%
45-54	1	6%	19%
55-64	1	6%	20%
65+	2	13%	11%

Ethnicity	#	%	State Avg
Non-Hispanic	9	56%	66%
Hispanic-Other	4	25%	10%
Unknown	3	19%	13%
Hispanic-Cuban	0	0%	0%
Hispanic-Mexican	0	0%	1%
Hisp-Puerto Rican	0	0%	11%

Gender	#	%	State Avg
Male	12	75%	58%
Female	4	25%	42%
Transgender	0	0%	0%

Race	#	%	State Avg
White/Caucasian	10	63%	60%
Unknown	5	31%	8%
Black/African American	1	6%	17%
Am. Indian/Native Alaskan	0	0%	1%
Asian	0	0%	1%
Multiple Races	0	0%	1%
Hawaiian/Other Pacific Islander	0	0%	0%
Other	0	0%	12%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Waterbury Health Access Program

Staywell Health Care

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	22	-27% ▼
Admits	9	3	200% ▲
Discharges	14	19	-26% ▼
Service Hours	14	7	107% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	45%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	67%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		14	100%	50%	69%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		0	0%	20%	17%	-20% ▼
● Social Support		2	12%	60%	74%	-48% ▼
● Stable Living Situation		2	12%	80%	82%	-68% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	78%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.