

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	8	3	167%	▲
	Admits	5	2	150%	▲
	Discharges	5	2	150%	▲
	Service Hours	-	-	-	
	Bed Days	335	115	191%	▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Inpatient Services	8	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	0	0%	8%
26-34	2	25%	18%
35-44	3	38%	▲ 24%
45-54	0	0%	▼ 19%
55-64	2	25%	20%
65+	1	13%	11%

Ethnicity	#	%	State Avg
Non-Hispanic	8	100%	▲ 66%
Hispanic-Cuban	0	0%	0%
Hispanic-Mexican	0	0%	1%
Hispanic-Other	0	0%	10%
Hisp-Puerto Rican	0	0%	▼ 11%
Unknown	0	0%	▼ 13%

Gender	#	%	State Avg
Female	4	57%	▲ 42%
Male	3	43%	▼ 58%
Transgender	0	0%	0%

Race	#	%	State Avg
White/Caucasian	8	100%	▲ 60%
Am. Indian/Native Alaskan	0	0%	1%
Asian	0	0%	1%
Black/African American	0	0%	▼ 17%
Multiple Races	0	0%	1%
Hawaiian/Other Pacific Islander	0	0%	0%
Other	0	0%	▼ 12%
Unknown	0	0%	8%

Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

## Intermediate Care Contract

Natchaug Hospital

Mental Health - Inpatient Services - Acute Psychiatric - Intermediate

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	3	167% ▲
Admits	5	2	150% ▲
Discharges	5	2	150% ▲
Bed Days	335	115	191% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	100%	95%	100%	5%
● No Re-admit within 30 Days of Discharge		4	80%	85%	80%	-5%
● Follow-up within 30 Days of Discharge		2	40%	90%	40%	-50% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		5	83%	95%	56%	-12% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		3	98 days	0.4	121%	90%	74%	31% ▲

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 2 Active Acute Psychiatric - Intermediate Programs

Variances in data may be indicative of operational adjustments related to the pandemic.