

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	133	130	2%
	Admits	1	2	-50% ▼
	Discharges		2	-100% ▼
	Service Hours	172	200	-14% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	133	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	2	2%	8%
26-34	3	2%	18% ▼
35-44	11	8%	24% ▼
45-54	20	15%	19%
55-64	45	35%	20% ▲
65+	49	38%	11% ▲

Ethnicity	#	%	State Avg
Non-Hispanic	129	97%	66% ▲
Hisp-Puerto Rican	4	3%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			10%
Unknown			13% ▼

Gender	#	%	State Avg
Female	92	69%	42% ▲
Male	41	31%	58% ▼
Transgender			0%

Race	#	%	State Avg
Asian	130	98%	1% ▲
Multiple Races	3	2%	1%
Am. Indian/Native Alaskan			1%
Black/African American			17% ▼
Hawaiian/Other Pacific Islander			0%
Other			12% ▼
Unknown			8%
White/Caucasian			60% ▼

Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

## Case Management

Khmer Health Advocates

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

### Program Activity

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### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	43%	67%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	69%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		102	77%	60%	74%	17% ▲
✓ Employed		36	27%	20%	17%	7%
✓ Stable Living Situation		112	84%	80%	82%	4%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		76	57%	90%	78%	-33% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				0%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 24 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.