

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
↘	Unique Clients	99	148	-33%	▼
	Admits	5	11	-55%	▼
↘	Discharges	10	48	-79%	▼
	Service Hours	197	337	-41%	▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Employment Services	99	100.0%

### Consumer Satisfaction Survey

(Based on 57 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Respect		100%	80%	91%
✓ General Satisfaction		98%	80%	92%
✓ Overall		98%	80%	91%
✓ Participation in Treatment		98%	80%	92%
✓ Access		96%	80%	88%
✓ Outcome		92%	80%	83%
✓ Recovery		80%	80%	79%

■ Satisfied %    |    Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	7	7%	8%
26-34	25	25%	18%
35-44	23	23%	24%
45-54	22	22%	19%
55-64	17	17%	20%
65+	5	5%	11%

Gender	#	%	State Avg
Male	53	54%	58%
Female	46	46%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	75	76%	66%
Hispanic-Other	15	15%	10%
Hisp-Puerto Rican	9	9%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			13%

Race	#	%	State Avg
Black/African American	44	44%	▲ 17%
White/Caucasian	31	31%	▼ 60%
Other	20	20%	12%
Asian	2	2%	1%
Am. Indian/Native Alaskan	1	1%	1%
Hawaiian/Other Pacific Islander	1	1%	0%
Multiple Races			1%
Unknown			8%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

**Peer Mentor Program 111-280**

Kennedy Collective Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

**Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	19	0%
Admits	-	3	-100% ▼
Discharges	-	-	
Service Hours	54	43	26% ▲

**Recovery**

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Employed		3	16%	35%	41%	-19% ▼

**Service Utilization**

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		8	42%	90%	88%	-48% ▼

**Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data		94%
On-Time Periodic	Actual	State Avg
● 6 Month Updates		76%

**Data Submitted to DMHAS by Month**

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 37 Active Employment Services Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	92	98	-6%
Admits	5	8	-38% ▼
Discharges	10	4	150% ▲
Service Hours	143	284	-50% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		31	34%	35%	41%	-1%

### Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		55	66%	90%	88%	-24% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		94%

On-Time Periodic	Actual	State Avg
6 Month Updates		76%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 37 Active Employment Services Programs