

### Provider Activity

| Monthly Trend | Measure        | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
|               | Unique Clients | 443    | 437      | 1%         |
|               | Admits         | 165    | 186      | -11% ▼     |
|               | Discharges     | 139    | 203      | -32% ▼     |
|               | Service Hours  | 2,045  | 2,116    | -3%        |
|               | Bed Days       | 14,120 | 15,348   | -8%        |

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 240 FY23 Surveys)

| Question Domain               | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Respect                     |                      | 97%         | 80%    | 91%       |
| ✓ Access                      |                      | 95%         | 80%    | 88%       |
| ✓ Participation in Treatment  |                      | 95%         | 80%    | 92%       |
| ✓ Quality and Appropriateness |                      | 95%         | 80%    | 93%       |
| ✓ Overall                     |                      | 94%         | 80%    | 91%       |
| ✓ General Satisfaction        |                      | 92%         | 80%    | 92%       |
| ✓ Outcome                     |                      | 90%         | 80%    | 83%       |
| ✓ Recovery                    |                      | 86%         | 80%    | 79%       |

■ Satisfied %    |    Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

| Program Type         | Level of Care Type   | #   | %     |
|----------------------|----------------------|-----|-------|
| <b>Mental Health</b> | Residential Services | 152 | 29.6% |
|                      | Crisis Services      | 134 | 26.1% |
|                      | Case Management      | 127 | 24.7% |
|                      | Community Support    | 73  | 14.2% |
|                      | Housing Services     | 26  | 5.1%  |
| <b>Forensic MH</b>   | Crisis Services      | 2   | 0.4%  |

### Client Demographics

| Age               | #   | %     | State Avg | Gender                          | #   | %     | State Avg |
|-------------------|-----|-------|-----------|---------------------------------|-----|-------|-----------|
| 18-25             | 21  | 5%    | 8%        | Male                            | 294 | 67%   | 58%       |
| 26-34             | 83  | 19%   | 18%       | Female                          | 146 | 33%   | 42%       |
| 35-44             | 120 | 27%   | 24%       | Transgender                     |     |       | 0%        |
| 45-54             | 90  | 20%   | 19%       |                                 |     |       |           |
| 55-64             | 90  | 20%   | 20%       |                                 |     |       |           |
| 65+               | 38  | 9%    | 11%       |                                 |     |       |           |
| Ethnicity         | #   | %     | State Avg | Race                            | #   | %     | State Avg |
| Non-Hispanic      | 382 | 86% ▲ | 66%       | White/Caucasian                 | 238 | 54%   | 60%       |
| Hisp-Puerto Rican | 36  | 8%    | 11%       | Black/African American          | 155 | 35% ▲ | 17%       |
| Hispanic-Other    | 18  | 4%    | 10%       | Other                           | 29  | 7%    | 12%       |
| Unknown           | 6   | 1% ▼  | 13%       | Multiple Races                  | 6   | 1%    | 1%        |
| Hispanic-Cuban    | 1   | 0%    | 0%        | Am. Indian/Native Alaskan       | 5   | 1%    | 1%        |
| Hispanic-Mexican  |     |       | 1%        | Asian                           | 4   | 1%    | 1%        |
|                   |     |       |           | Unknown                         | 4   | 1%    | 8%        |
|                   |     |       |           | Hawaiian/Other Pacific Islander | 2   | 0%    | 0%        |

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

# A Common Bond 903-250 (was Frank St.-SHP 903-250)

Continuum of Care

Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

## Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 9      | 8        | 13% ▲      |
| Admits         | -      | 2        | -100% ▼    |
| Discharges     | -      | 2        | -100% ▼    |
| Bed Days       | 828    | 540      | 53% ▲      |

## Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 100%   | 89%       |
| On-Time Periodic       | Actual | State Avg |
| 6 Month Updates        | 67%    | 89%       |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis | 100%   | 98%       |

## Discharge Outcomes

|                                       | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully      |                    | N/A    | N/A      | 60%    | 70%       | N/A            |
| Follow-up within 30 Days of Discharge |                    | N/A    | N/A      | 90%    | 80%       | N/A            |

## Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support                     |                    | 7      | 78%      | 60%    | 84%       | 18% ▲          |
| ✓ Stable Living Situation            |                    | 9      | 100%     | 95%    | 93%       | 5%             |
| ● Employed                           |                    | 1      | 11%      | 25%    | 13%       | -14% ▼         |
| ● Improved/Maintained Function Score |                    | 3      | 50%      | 95%    | 51%       | -45% ▼         |

## Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 | 7    | 345 days | 0.8      | 129%     | 90%    | 95%       | 39% ▲          |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

## Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 84 Active Supervised Apartments Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 3      | 4        | -25% ▼     |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Bed Days       | 276    | 368      | -25% ▼     |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | N/A    | 99%       |
| On-Time Periodic       | Actual | State Avg |
| 6 Month Updates        | 100%   | 85%       |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis | 100%   | 97%       |

### Discharge Outcomes

| Measure                                 | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | N/A    | N/A      | 75%    | 76%       | N/A            |
| No Re-admit within 30 Days of Discharge |                    | N/A    | N/A      | 85%    | 100%      | N/A            |
| Follow-up within 30 Days of Discharge   |                    | N/A    | N/A      | 90%    | 46%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Function Score |                    | 0      | 0%       | 75%    | 39%       | -75% ▼         |

### Bed Utilization

| Measure              | 12 Months Trend | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 4    | 2,183 days | 1.3      | 75%      | 90%    | 88%       | -15% ▼         |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    ■ Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 37 Active MH Intensive Res. Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1      | 2        | -50% ▼     |
| Admits         | -      | 1        | -100% ▼    |
| Discharges     | -      | 1        | -100% ▼    |
| Bed Days       | 92     | 79       | 16% ▲      |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| No Re-admit within 30 Days of Discharge |                    | N/A    | N/A      | 85%    | 100%      | N/A            |
| Follow-up within 30 Days of Discharge   |                    | N/A    | N/A      | 90%    | 57%       | N/A            |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 | 1    | 236 days | 1.0      | 100%     | 90%    | 37%       | 10%            |

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

▲ > 10% Over    ▼ < 10% Under

■ Actual   
 |   
 ■ Goal   
 |   
 ✓ Goal Met   
 |   
 ● Below Goal

\* State Avg based on 6 Active Respite Bed Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 2      | 2        | 0%         |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Bed Days       | 184    | 184      | 0%         |

### Data Submission Quality

| Data Entry       | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data  | 100%   | 99%       |
| On-Time Periodic |        |           |
| 6 Month Updates  | 100%   | 85%       |

### Discharge Outcomes

| Measure                                 | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | N/A    | N/A      | 75%    | 76%       | N/A            |
| No Re-admit within 30 Days of Discharge |                    | N/A    | N/A      | 85%    | 100%      | N/A            |
| Follow-up within 30 Days of Discharge   |                    | N/A    | N/A      | 90%    | 46%       | N/A            |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
|                                   |                    |        |          |        |           |                |

### Bed Utilization

| 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------|------|----------|----------|----------|--------|-----------|----------------|
|                 | 2    | 712 days | 1.0      | 100%     | 90%    | 88%       | 10%            |

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
  Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 37 Active MH Intensive Res. Rehabilitation Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 52     | 45       | 16% ▲      |
| Admits         | 44     | 41       | 7%         |
| Discharges     | 47     | 40       | 18% ▲      |
| Bed Days       | 776    | 761      | 2%         |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ No Re-admit within 30 Days of Discharge |                    | 40     | 85%      | 85%    | 86%       | 0%             |
| ● Follow-up within 30 Days of Discharge   |                    | 23     | 64%      | 90%    | 70%       | -26% ▼         |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate |                 | 10   | 25 days | 0.2      | 84%      | 90%    | 52%       | -6%            |

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 100%               |

▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 11 Active Respite Bed Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 17     | 13       | 31% ▲      |
| Admits         | 2      | 1        | 100% ▲     |
| Discharges     | -      | 2        | -100% ▼    |
| Service Hours  | 239    | 173      | 38% ▲      |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 97%    | 100%      |
| On-Time Periodic       | Actual | State Avg |
| 6 Month Updates        | 100%   | 89%       |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis | 100%   | 93%       |

### Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |                    | N/A    | N/A      | 50%    | 78%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support                     |                    | 14     | 82%      | 60%    | 88%       | 22% ▲          |
| ✓ Stable Living Situation            |                    | 16     | 94%      | 85%    | 97%       | 9%             |
| ● Employed                           |                    | 1      | 6%       | 25%    | 14%       | -19% ▼         |
| ● Improved/Maintained Function Score |                    | 5      | 45%      | 95%    | 42%       | -50% ▼         |

### Service Utilization

|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services |                    | 17     | 100%     | 90%    | 98%       | 10%            |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 67%                |
| Discharges |     |     |     | 0%                 |
| Services   |     |     |     | 67%                |

▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 22 Active Residential Support Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 5      | 5        | 0%         |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Bed Days       | 460    | 460      | 0%         |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | N/A    | 99%       |
| On-Time Periodic       |        |           |
| 6 Month Updates        | 100%   | 85%       |
| Diagnosis              |        |           |
| Valid Axis I Diagnosis | 100%   | 97%       |

### Discharge Outcomes

| Measure                                 | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | N/A    | N/A      | 75%    | 76%       | N/A            |
| No Re-admit within 30 Days of Discharge |                    | N/A    | N/A      | 85%    | 100%      | N/A            |
| Follow-up within 30 Days of Discharge   |                    | N/A    | N/A      | 90%    | 46%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Function Score |                    | 1      | 20%      | 75%    | 39%       | -55%           |

### Bed Utilization

| Measure              | 12 Months Trend | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 6    | 2,686 days | 1.2      | 83%      | 90%    | 88%       | -7%            |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

1 or more Records Submitted to DMHAS

> 10% Over    < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 37 Active MH Intensive Res. Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.



### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 2      | 4        | -50% ▼     |
| Admits         | -      | 4        | -100% ▼    |
| Discharges     | -      | -        |            |
| Service Hours  | 188    | 17       |            |

### Data Submission Quality

| Data Entry       | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data  |        | N/A 92%   |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates  |        | 50% 67%   |

### Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |                    | N/A    | N/A      | 50%    | 69%       | N/A            |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support                  |                    | 2      | 100%     | 60%    | 74%       | 40% ▲          |
| ✓ Stable Living Situation         |                    | 2      | 100%     | 80%    | 82%       | 20% ▲          |
| ● Employed                        |                    | 0      | 0%       | 20%    | 17%       | -20% ▼         |

### Service Utilization

|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services |                    | 1      | 50%      | 90%    | 78%       | -40% ▼         |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |
| Services   |     |     |     | 67%                |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 24 Active Standard Case Management Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0      | 2        | ▼          |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |

### Discharge Outcomes

|   | Actual % vs Goal %             | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------------------|--------|----------|--------|-----------|----------------|
| No Re-admit within 30 Days of Discharge | <div style="width: 0%;"></div> | N/A    | N/A      | 85%    | 100%      | N/A            |
| Follow-up within 30 Days of Discharge   | <div style="width: 0%;"></div> | N/A    | N/A      | 90%    | 57%       | N/A            |

### Data Submission Quality

| Data Entry | Actual | State Avg |
|------------|--------|-----------|
|            |        |           |

### Bed Utilization

|   | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|---|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| <span style="color: red;">●</span> Avg Utilization Rate |                 | 2    | N/A     | N/A      | 0%       | 90%    | 37%       | -90%           |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 6 Active Respite Bed Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 55     | 61       | -10%       |
| Admits         | 51     | 57       | -11% ▼     |
| Discharges     | 50     | 53       | -6%        |
| Bed Days       | 774    | 710      | 9%         |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ● No Re-admit within 30 Days of Discharge |                    | 40     | 80%      | 85%    | 86%       | -5%            |
| ● Follow-up within 30 Days of Discharge   |                    | 27     | 64%      | 90%    | 70%       | -26% ▼         |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 | 9    | 32 days | 0.2      | 93%      | 90%    | 52%       | 3%             |

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 100%               |

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 |   
 ■ Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 11 Active Respite Bed Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 73     | 72       | 1%         |
| Admits         | 11     | 7        | 57% ▲      |
| Discharges     | -      | 27       | -100% ▼    |
| Service Hours  | 275    | 282      | -2%        |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 100%   | 91%       |
| On-Time Periodic       | Actual | State Avg |
| 6 Month Updates        | 81%    | 77%       |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis | 100%   | 97%       |

### Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |                    | N/A    | N/A      | 65%    | 53%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support                     |                    | 59     | 81%      | 60%    | 79%       | 21% ▲          |
| ✓ Stable Living Situation            |                    | 70     | 96%      | 80%    | 87%       | 16% ▲          |
| ✓ Employed                           |                    | 16     | 22%      | 20%    | 14%       | 2%             |
| ● Improved/Maintained Function Score |                    | 8      | 15%      | 65%    | 50%       | -50% ▼         |

### Service Utilization

|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services |                    | 45     | 62%      | 90%    | 93%       | -28% ▼         |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 0%                 |
| Services   |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 35 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 16     | 15       | 7%         |
| Admits         | 1      | -        |            |
| Discharges     | -      | -        |            |
| Bed Days       | 1,453  | 1,380    | 5%         |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 100%   | 89%       |
| On-Time Periodic       |        |           |
| 6 Month Updates        | 93%    | 89%       |
| Diagnosis              |        |           |
| Valid Axis I Diagnosis | 100%   | 98%       |

### Discharge Outcomes

|                                       | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully      |                    | N/A    | N/A      | 60%    | 70%       | N/A            |
| Follow-up within 30 Days of Discharge |                    | N/A    | N/A      | 90%    | 80%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support                     |                    | 16     | 100%     | 60%    | 84%       | 40% ▲          |
| ✓ Stable Living Situation            |                    | 16     | 100%     | 95%    | 93%       | 5%             |
| ● Employed                           |                    | 1      | 6%       | 25%    | 13%       | -19% ▼         |
| ● Improved/Maintained Function Score |                    | 1      | 7%       | 95%    | 51%       | -88% ▼         |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 | 14   | 980 days | 0.9      | 113%     | 90%    | 95%       | 23% ▲          |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 33%                |
| Discharges |     |     |     | 0%                 |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 84 Active Supervised Apartments Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 31     | 37       | -16% ▼     |
| Admits         | 3      | 2        | 50% ▲      |
| Discharges     | 3      | 2        | 50% ▲      |
| Service Hours  | 716    | 815      | -12% ▼     |
| Bed Days       | 2,492  | 3,266    | -24% ▼     |

### Data Submission Quality

| Data Entry       | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data  | 100%   | 100%      |
| On-Time Periodic |        |           |
| 6 Month Updates  | 80%    | 89%       |

### Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |                    | 3      | 100%     | 50%    | 78%       | 50% ▲          |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support                    |                    | 26     | 84%      | 60%    | 88%       | 24% ▲          |
| Stable Living Situation           |                    | 30     | 97%      | 85%    | 97%       | 12% ▲          |
| Employed                          |                    | 6      | 19%      | 25%    | 14%       | -6%            |

### Service Utilization

|                            | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services |                    | 26     | 93%      | 90%    | 98%       | 3%             |

### Bed Utilization

|                      | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 40   | 950 days | 1.3      | 68%      | 90%    | 67%       | -22% ▼         |

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 33%                |
| Discharges |     |     |     | 33%                |
| Services   |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under



Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 22 Active Residential Support Programs

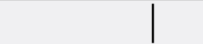
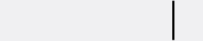
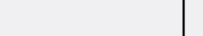
### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0      |          |            |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |

### Data Submission Quality

| Data Entry       | Actual  | State Avg |
|------------------|---|-----------|
| Valid NOMS Data  |  N/A | 99%       |
| On-Time Periodic |   |           |
| 6 Month Updates  |  N/A | 85%       |


### Discharge Outcomes

| Measure                                 | Actual % vs Goal %  | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |  N/A | N/A    | N/A      | 75%    | 76%       | N/A            |
| No Re-admit within 30 Days of Discharge |  N/A | N/A    | N/A      | 85%    | 100%      | N/A            |
| Follow-up within 30 Days of Discharge   |  N/A | N/A    | N/A      | 90%    | 46%       | N/A            |

### Recovery


| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
|                                   |                    |        |          |        |           |                |

### Bed Utilization

|  | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|--|-----------------|------|---------|----------|----------|--------|-----------|----------------|
|  Avg Utilization Rate |                 | 1    | N/A     | N/A      | 0%       | 90%    | 88%       | -90%           |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 37 Active MH Intensive Res. Rehabilitation Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 9      | 10       | -10%       |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Service Hours  | 39     | 95       | -58% ▼     |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation         |                    | 9      | 100%     | 85%    | 85%       | 15% ▲          |

### Service Utilization

|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services |                    | 8      | 89%      | 90%    | 87%       | -1%            |

### Data Submission Quality

| Data Entry      | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data |        | 98%       |

| On-Time Periodic  | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates |        | 75%       |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |
| Services   |     |     |     | 67%                |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 118 Active Supportive Housing – Scattered Site Programs



### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 26     | 27       | -4%        |
| Admits         | 1      | 4        | -75% ▼     |
| Discharges     | -      | 20       | -100% ▼    |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | █   |     |     | 33%                |
| Discharges |     |     |     | 0%                 |

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 3 Active Housing Coordination Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 4      | 4        | 0%         |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Bed Days       | 368    | 368      | 0%         |

### Data Submission Quality

| Data Entry               | Actual | State Avg |
|--------------------------|--------|-----------|
| Valid NOMS Data          | N/A    | 99%       |
| On-Time Periodic         | Actual | State Avg |
| ✓ 6 Month Updates        | 100%   | 85%       |
| Diagnosis                | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | 100%   | 97%       |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | N/A    | N/A      | 75%    | 76%       | N/A            |
| No Re-admit within 30 Days of Discharge |                    | N/A    | N/A      | 85%    | 100%      | N/A            |
| Follow-up within 30 Days of Discharge   |                    | N/A    | N/A      | 90%    | 46%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Improved/Maintained Function Score |                    | 0      | 0%       | 75%    | 39%       | -75% ▼         |

### Bed Utilization

|                        | 12 Months Trend |  |  | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|--|--|------|------------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 |  |  | 4    | 2,196 days | 1.0      | 100%     | 90%    | 88%       | 10%            |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 37 Active MH Intensive Res. Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 6      | 11       | -45% ▼     |
| Admits         | -      | 1        | -100% ▼    |
| Discharges     | -      | -        |            |
| Bed Days       | 552    | 924      | -40% ▼     |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | N/A    | 99%       |
| On-Time Periodic       | Actual | State Avg |
| 6 Month Updates        | 83%    | 85%       |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis | 100%   | 97%       |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | N/A    | N/A      | 75%    | 76%       | N/A            |
| No Re-admit within 30 Days of Discharge |                    | N/A    | N/A      | 85%    | 100%      | N/A            |
| Follow-up within 30 Days of Discharge   |                    | N/A    | N/A      | 90%    | 46%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Function Score |                    | 1      | 17%      | 75%    | 39%       | -58% ▼         |

### Bed Utilization

|                      | 12 Months Trend |  |  | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|--|--|------|------------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 |  |  | 6    | 2,060 days | 1.0      | 100%     | 90%    | 88%       | 10%            |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

1 or more Records Submitted to DMHAS

> 10% Over    < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 37 Active MH Intensive Res. Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 7      | 8        | -13% ▼     |
| Admits         | 1      | 1        | 0%         |
| Discharges     | 1      | 1        | 0%         |
| Bed Days       | 547    | 575      | -5%        |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 100%   | 89%       |
| On-Time Periodic       |        |           |
| 6 Month Updates        | 100%   | 89%       |
| Diagnosis              |        |           |
| Valid Axis I Diagnosis | 100%   | 98%       |

### Discharge Outcomes

|                                       | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully      |                    | 0      | 0%       | 60%    | 70%       | -60% ▼         |
| Follow-up within 30 Days of Discharge |                    | N/A    | N/A      | 90%    | 80%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support                     |                    | 6      | 86%      | 60%    | 84%       | 26% ▲          |
| Stable Living Situation            |                    | 7      | 100%     | 95%    | 93%       | 5%             |
| Employed                           |                    | 1      | 14%      | 25%    | 13%       | -11% ▼         |
| Improved/Maintained Function Score |                    | 2      | 33%      | 95%    | 51%       | -62% ▼         |

### Bed Utilization

|                      | 12 Months Trend | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 7    | 1,348 days | 1.0      | 85%      | 90%    | 95%       | -5%            |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 33%                |
| Discharges |     |     |     | 33%                |

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 84 Active Supervised Apartments Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 5      | 5        | 0%         |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Service Hours  | 34     | 7        |            |
| Bed Days       | 460    | 460      | 0%         |

### Data Submission Quality

| Data Entry       | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data  |        | N/A 99%   |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates  |        | 100% 85%  |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | N/A    | N/A      | 75%    | 76%       | N/A            |
| No Re-admit within 30 Days of Discharge |                    | N/A    | N/A      | 85%    | 100%      | N/A            |
| Follow-up within 30 Days of Discharge   |                    | N/A    | N/A      | 90%    | 46%       | N/A            |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
|                                   |                    |        |          |        |           |                |

### Bed Utilization

|                      | 12 Months Trend |  |  | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|--|--|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 |  |  | 5    | 501 days | 1.0      | 100%     | 90%    | 88%       | 10%            |

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |
| Services   |     |     |     | 67%                |

1 or more Records Submitted to DMHAS

> 10% Over    < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 37 Active MH Intensive Res. Rehabilitation Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1      | 2        | -50% ▼     |
| Admits         | -      | 2        | -100% ▼    |
| Discharges     | -      | 2        | -100% ▼    |
| Bed Days       | 92     | 29       | 217% ▲     |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| No Re-admit within 30 Days of Discharge |                    | N/A    | N/A      | 85%    | 100%      | N/A            |
| Follow-up within 30 Days of Discharge   |                    | N/A    | N/A      | 90%    | 57%       | N/A            |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 | 1    | 221 days | 1.0      | 100%     | 90%    | 37%       | 10%            |

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

▲ > 10% Over    ▼ < 10% Under

■ Actual   
 |   
 ■ Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 6 Active Respite Bed Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 5      | 6        | -17% ▼     |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Service Hours  | 49     | 148      | -67% ▼     |
| Bed Days       | 460    | 552      | -17% ▼     |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | N/A    | 89%       |
| On-Time Periodic       | Actual | State Avg |
| 6 Month Updates        | 100%   | 89%       |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis | 100%   | 98%       |

### Discharge Outcomes

|                                       | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully      |                    | N/A    | N/A      | 60%    | 70%       | N/A            |
| Follow-up within 30 Days of Discharge |                    | N/A    | N/A      | 90%    | 80%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support                     |                    | 5      | 100%     | 60%    | 84%       | 40% ▲          |
| ✓ Stable Living Situation            |                    | 5      | 100%     | 95%    | 93%       | 5%             |
| ● Employed                           |                    | 0      | 0%       | 25%    | 13%       | -25% ▼         |
| ● Improved/Maintained Function Score |                    | 0      | 0%       | 95%    | 51%       | -95% ▼         |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate |                 | 6    | 998 days | 1.2      | 83%      | 90%    | 95%       | -7%            |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |
| Services   |     |     |     | 67%                |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 84 Active Supervised Apartments Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity


| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0      |          |            |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Service Hours  | -      | -        |            |


### Data Submission Quality

| Data Entry       | Actual  | State Avg |
|------------------|---|-----------|
| Valid NOMS Data  |  N/A | NaN       |
| On-Time Periodic | Actual  | State Avg |
| 6 Month Updates  |  N/A | N/A       |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |



 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

\* State Avg based on 0 Active Intensive Res. Rehabilitation 3.8 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.



### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 4      | 4        | 0%         |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Bed Days       | 368    | 368      | 0%         |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 100%   | 99%       |
| On-Time Periodic       |        |           |
| 6 Month Updates        | 100%   | 85%       |
| Diagnosis              |        |           |
| Valid Axis I Diagnosis | 100%   | 97%       |

### Discharge Outcomes

| Measure                                 | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | N/A    | N/A      | 75%    | 76%       | N/A            |
| No Re-admit within 30 Days of Discharge |                    | N/A    | N/A      | 85%    | 100%      | N/A            |
| Follow-up within 30 Days of Discharge   |                    | N/A    | N/A      | 90%    | 46%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Function Score |                    | 0      | 0%       | 75%    | 39%       | -75% ▼         |

### Bed Utilization

| Measure              | 12 Months Trend | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 4    | 1,877 days | 1.0      | 100%     | 90%    | 88%       | 10%            |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 37 Active MH Intensive Res. Rehabilitation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 53     | 49       | 8%         |
| Admits         | 2      | 5        | -60% ▼     |
| Discharges     | 2      | 1        | 100% ▲     |
| Service Hours  | 197    | 129      | 53% ▲      |

### Data Submission Quality

| Data Entry       | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data  | 100%   | 92%       |
| On-Time Periodic |        |           |
| 6 Month Updates  | 92%    | 67%       |

### Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |                    | 0      | 0%       | 50%    | 69%       | -50% ▼         |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support                    |                    | 44     | 83%      | 60%    | 74%       | 23% ▲          |
| Stable Living Situation           |                    | 53     | 100%     | 80%    | 82%       | 20% ▲          |
| Employed                          |                    | 10     | 19%      | 20%    | 17%       | -1%            |

### Service Utilization

|                            | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services |                    | 32     | 63%      | 90%    | 78%       | -27% ▼         |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 67%                |
| Discharges |     |     |     | 33%                |
| Services   |     |     |     | 67%                |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 24 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 13     | 14       | -7%        |
| Admits         | 1      | 2        | -50% ▼     |
| Discharges     | -      | 3        | -100% ▼    |
| Bed Days       | 1,130  | 1,129    | 0%         |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 100%   | 97%       |
| On-Time Periodic       |        |           |
| 6 Month Updates        | 100%   | 78%       |
| Diagnosis              |        |           |
| Valid Axis I Diagnosis | 100%   | 100%      |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | N/A    | N/A      | 80%    | 79%       | N/A            |
| No Re-admit within 30 Days of Discharge |                    | N/A    | N/A      | 85%    | 72%       | N/A            |
| Follow-up within 30 Days of Discharge   |                    | N/A    | N/A      | 90%    | 80%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support                     |                    | 12     | 92%      | 60%    | 86%       | 32% ▲          |
| Stable Living Situation            |                    | 13     | 100%     | 90%    | 96%       | 10%            |
| Improved/Maintained Function Score |                    | 4      | 36%      | 95%    | 46%       | -59% ▼         |

### Bed Utilization

|                      | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 13   | 659 days | 1.0      | 94%      | 90%    | 80%       | 4%             |



### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 33%                |
| Discharges |     |     |     | 0%                 |

1 or more Records Submitted to DMHAS



\* State Avg based on 22 Active Group Home Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 35     | 31       | 13% ▲      |
| Admits         | 16     | 16       | 0%         |
| Discharges     | 6      | 15       | -60% ▼     |
| Service Hours  | 54     | 52       | 4%         |

### Data Submission Quality

| Data Entry       | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data  | 92%    | 92%       |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates  | 33%    | 67%       |

### Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |                    | 0      | 0%       | 50%    | 69%       | -50% ▼         |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Stable Living Situation           |                    | 29     | 83%      | 80%    | 82%       | 3%             |
| Social Support                    |                    | 18     | 51%      | 60%    | 74%       | -9%            |
| Employed                          |                    | 0      | 0%       | 20%    | 17%       | -20% ▼         |

### Service Utilization

|                            | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services |                    | 23     | 79%      | 90%    | 78%       | -11% ▼         |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 33%                |
| Services   |     |     |     | 67%                |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 24 Active Standard Case Management Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 6      | 6        | 0%         |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Bed Days       | 552    | 552      | 0%         |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        |        | N/A 99%   |
| On-Time Periodic       |        |           |
| 6 Month Updates        |        | 100% 85%  |
| Diagnosis              |        |           |
| Valid Axis I Diagnosis |        | 100% 97%  |

### Discharge Outcomes

| Measure                                 | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | N/A    | N/A      | 75%    | 76%       | N/A            |
| No Re-admit within 30 Days of Discharge |                    | N/A    | N/A      | 85%    | 100%      | N/A            |
| Follow-up within 30 Days of Discharge   |                    | N/A    | N/A      | 90%    | 46%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Function Score |                    | 1      | 17%      | 75%    | 39%       | -58% ▼         |

### Bed Utilization

| Measure              | 12 Months Trend | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 6    | 2,019 days | 1.0      | 100%     | 90%    | 88%       | 10%            |

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    ■ Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 37 Active MH Intensive Res. Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 19     | 19       | 0%         |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Service Hours  | 102    | 100      | 3%         |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation         |                    | 19     | 100%     | 85%    | 91%       | 15% ▲          |

### Service Utilization

|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services |                    | 19     | 100%     | 90%    | 94%       | 10%            |

### Data Submission Quality

| Data Entry      | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data |        | 99%       |

| On-Time Periodic  | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates |        | 79%       |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |
| Services   |     |     |     | 67%                |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 68 Active Supportive Housing – Development Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 9      | 9        | 0%         |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Service Hours  | 25     | 100      | -75% ▼     |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation         |                    | 9      | 100%     | 85%    | 85%       | 15% ▲          |

### Service Utilization

|                              | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services |                    | 7      | 78%      | 90%    | 87%       | -12% ▼         |

### Data Submission Quality

| Data Entry      | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data |        | 98%       |

| On-Time Periodic  | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates |        | 75%       |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |
| Services   |     |     |     | 67%                |

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0      |          |            |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Service Hours  | -      | -        |            |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| No Re-admit within 30 Days of Discharge |                    | N/A    | N/A      | 85%    | 86%       | N/A            |
| Follow-up within 30 Days of Discharge   |                    | N/A    | N/A      | 90%    | 70%       | N/A            |

### Bed Utilization

|                      | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 10   | N/A     | N/A      | 0%       | 90%    | 52%       | -90%           |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

1 or more Records Submitted to DMHAS

> 10% Over    < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 11 Active Respite Bed Programs



### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 6      | 7        | -14% ▼     |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Service Hours  | 126    | 200      | -37% ▼     |
| Bed Days       | 552    | 644      | -14% ▼     |

### Data Submission Quality

| Data Entry       | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data  | N/A    | 99%       |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates  | 100%   | 85%       |

### Discharge Outcomes

| Measure                                 | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | N/A    | N/A      | 75%    | 76%       | N/A            |
| No Re-admit within 30 Days of Discharge |                    | N/A    | N/A      | 85%    | 100%      | N/A            |
| Follow-up within 30 Days of Discharge   |                    | N/A    | N/A      | 90%    | 46%       | N/A            |

### Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
|                                   |                    |        |          |        |           |                |

### Bed Utilization

| 12 Months Trend | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------|------|------------|----------|----------|--------|-----------|----------------|
|                 | 5    | 3,069 days | 0.8      | 120%     | 90%    | 88%       | 30% ▲          |

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |
| Services   |     |     |     | 67%                |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 37 Active MH Intensive Res. Rehabilitation Programs

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 32     | 35       | -9%        |
| Admits         | 31     | 37       | -16% ▼     |
| Discharges     | 30     | 30       | 0%         |
| Bed Days       | 370    | 693      | -47% ▼     |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ● No Re-admit within 30 Days of Discharge |                    | 24     | 80%      | 85%    | 86%       | -5%            |
| ● Follow-up within 30 Days of Discharge   |                    | 11     | 61%      | 90%    | 70%       | -29% ▼         |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate |                 | 7    | 16 days | 0.2      | 57%      | 90%    | 52%       | -33% ▼         |

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 100%               |
| Discharges |     |     |     | 100%               |

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under




■ Actual   
 |   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 11 Active Respite Bed Programs

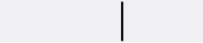
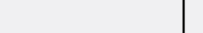
### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 3      | 3        | 0%         |
| Admits         | -      | -        |            |
| Discharges     | -      | 1        | -100% ▼    |


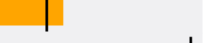

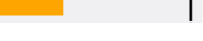
### Data Submission Quality

| Data Entry               | Actual   | State Avg |
|--------------------------|--|-----------|
| Valid NOMS Data          |  N/A  | 89%       |
| On-Time Periodic         | Actual   | State Avg |
| ✓ 6 Month Updates        |  100% | 89%       |
| Diagnosis                | Actual   | State Avg |
| ✓ Valid Axis I Diagnosis |  100% | 98%       |

### Discharge Outcomes


|                                       | Actual % vs Goal %  | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|---|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully      |  N/A | N/A    | N/A      | 60%    | 70%       | N/A            |
| Follow-up within 30 Days of Discharge |  N/A | N/A    | N/A      | 90%    | 80%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal %   | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--|--------|----------|--------|-----------|----------------|
| ✓ Social Support                     |  100% | 3      | 100%     | 60%    | 84%       | 40% ▲          |
| ✓ Employed                           |  33%  | 1      | 33%      | 25%    | 13%       | 8%             |
| ✓ Stable Living Situation            |  100% | 3      | 100%     | 95%    | 93%       | 5%             |
| ● Improved/Maintained Function Score |  33%  | 1      | 33%      | 95%    | 51%       | -62% ▼         |

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

 Actual    | Goal     Goal Met     Below Goal

\* State Avg based on 84 Active Supervised Apartments Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 3      |          |            |
| Admits         | 1      | -        |            |
| Discharges     | -      | -        |            |
| Bed Days       | 230    | -        |            |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 100%   | 99%       |
| On-Time Periodic       |        |           |
| 6 Month Updates        | N/A    | 85%       |
| Diagnosis              |        |           |
| Valid Axis I Diagnosis | 100%   | 97%       |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | N/A    | N/A      | 75%    | 76%       | N/A            |
| No Re-admit within 30 Days of Discharge |                    | N/A    | N/A      | 85%    | 100%      | N/A            |
| Follow-up within 30 Days of Discharge   |                    | N/A    | N/A      | 90%    | 46%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Function Score |                    | N/A    | N/A      | 75%    | 39%       | -75% ▼         |

### Bed Utilization

|                      | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 2    | 116 days | 0.7      | 125%     | 90%    | 88%       | 35% ▲          |

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 33%                |
| Discharges |     |     |     | 0%                 |

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 37 Active MH Intensive Res. Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 3      | 3        | 0%         |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Bed Days       | 276    | 276      | 0%         |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 100%   | 89%       |
| On-Time Periodic       |        |           |
| 6 Month Updates        | 100%   | 89%       |
| Diagnosis              |        |           |
| Valid Axis I Diagnosis | 100%   | 98%       |

### Discharge Outcomes

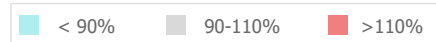
|                                       | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully      |                    | N/A    | N/A      | 60%    | 70%       | N/A            |
| Follow-up within 30 Days of Discharge |                    | N/A    | N/A      | 90%    | 80%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support                     |                    | 3      | 100%     | 60%    | 84%       | 40% ▲          |
| ✓ Employed                           |                    | 1      | 33%      | 25%    | 13%       | 8%             |
| ✓ Stable Living Situation            |                    | 3      | 100%     | 95%    | 93%       | 5%             |
| ● Improved/Maintained Function Score |                    | 0      | 0%       | 95%    | 51%       | -95% ▼         |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 | 3    | 1,373 days | 1.0      | 100%     | 90%    | 95%       | 10%            |



### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

1 or more Records Submitted to DMHAS



\* State Avg based on 84 Active Supervised Apartments Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 3      | 3        | 0%         |
| Admits         | -      | 1        | -100% ▼    |
| Discharges     | -      | -        |            |
| Bed Days       | 276    | 258      | 7%         |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 100%   | 89%       |
| On-Time Periodic       |        |           |
| 6 Month Updates        | 100%   | 89%       |
| Diagnosis              |        |           |
| Valid Axis I Diagnosis | 100%   | 98%       |

### Discharge Outcomes

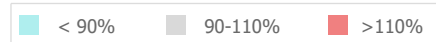
|                                       | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully      |                    | N/A    | N/A      | 60%    | 70%       | N/A            |
| Follow-up within 30 Days of Discharge |                    | N/A    | N/A      | 90%    | 80%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support                     |                    | 3      | 100%     | 60%    | 84%       | 40% ▲          |
| ✓ Employed                           |                    | 1      | 33%      | 25%    | 13%       | 8%             |
| ✓ Stable Living Situation            |                    | 3      | 100%     | 95%    | 93%       | 5%             |
| ● Improved/Maintained Function Score |                    | 1      | 50%      | 95%    | 51%       | -45% ▼         |

### Bed Utilization

|                        | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate |                 | 3    | 553 days | 1.0      | 100%     | 90%    | 95%       | 10%            |



### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

1 or more Records Submitted to DMHAS



\* State Avg based on 84 Active Supervised Apartments Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 5      | 6        | -17% ▼     |
| Admits         | -      | -        |            |
| Discharges     | -      | 1        | -100% ▼    |
| Bed Days       | 460    | 547      | -16% ▼     |

### Data Submission Quality

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 100%   | 89%       |
| On-Time Periodic       |        |           |
| 6 Month Updates        | 100%   | 89%       |
| Diagnosis              |        |           |
| Valid Axis I Diagnosis | 100%   | 98%       |

### Discharge Outcomes

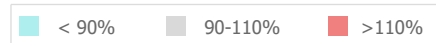
|                                       | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully      |                    | N/A    | N/A      | 60%    | 70%       | N/A            |
| Follow-up within 30 Days of Discharge |                    | N/A    | N/A      | 90%    | 80%       | N/A            |

### Recovery

| National Recovery Measures (NOMS)  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Employed                           |                    | 4      | 80%      | 25%    | 13%       | 55% ▲          |
| Social Support                     |                    | 5      | 100%     | 60%    | 84%       | 40% ▲          |
| Stable Living Situation            |                    | 5      | 100%     | 95%    | 93%       | 5%             |
| Improved/Maintained Function Score |                    | 0      | 0%       | 95%    | 51%       | -95% ▼         |

### Bed Utilization

|                      | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 6    | 943 days | 1.2      | 83%      | 90%    | 95%       | -7%            |



### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

1 or more Records Submitted to DMHAS



\* State Avg based on 84 Active Supervised Apartments Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1      | 2        | -50% ▼     |
| Admits         | -      | 2        | -100% ▼    |
| Discharges     | -      | 2        | -100% ▼    |
| Bed Days       | 92     | 41       | 124% ▲     |

### Discharge Outcomes

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| No Re-admit within 30 Days of Discharge |                    | N/A    | N/A      | 85%    | 86%       | N/A            |
| Follow-up within 30 Days of Discharge   |                    | N/A    | N/A      | 90%    | 70%       | N/A            |

### Data Submission Quality

| Data Entry | Actual | State Avg |
|------------|--------|-----------|
|------------|--------|-----------|

| Diagnosis              | Actual | State Avg |
|------------------------|--------|-----------|
| Valid Axis I Diagnosis | 100%   | 7%        |

### Bed Utilization

|                      | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate |                 | 1    | 148 days | 1.0      | 100%     | 90%    | 52%       | 10%            |

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

|            | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions |     |     |     | 0%                 |
| Discharges |     |     |     | 0%                 |

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 11 Active Respite Bed Programs