

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,695	1,777	-5%
	Admits	105	172	-39% ▼
	Discharges	160	163	-2%
	Service Hours	3,391	3,869	-12% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	1,648	94.9%
	Recovery Support	88	5.1%

Consumer Satisfaction Survey

(Based on 626 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Overall		94%	80%	91%
✓ Respect		93%	80%	91%
✓ Participation in Treatment		92%	80%	92%
✓ Outcome		91%	80%	83%
✓ Access		90%	80%	88%
✓ Recovery		88%	80%	79%
✓ General Satisfaction		87%	80%	92%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	17	1%	8%
26-34	293	17%	18%
35-44	564	33%	24%
45-54	384	23%	19%
55-64	307	18%	20%
65+	130	8%	11%

Gender	#	%	State Avg
Male	1,054	62%	58%
Female	635	38%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,299	77%	▲ 66%
Hisp-Puerto Rican	166	10%	11%
Hispanic-Other	130	8%	10%
Unknown	99	6%	13%
Hispanic-Mexican	1	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	1,439	85%	▲ 60%
Other	122	7%	12%
Black/African American	120	7%	17%
Asian	6	0%	1%
Am. Indian/Native Alaskan	4	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%
Unknown	1	0%	8%
Multiple Races			1%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	643	700	-8%
Admits	43	62	-31% ▼
Discharges	60	63	-5%
Service Hours	1,391	992	40% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	74%	81%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		36	60%	50%	58%	10% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		508	78%	75%	90%	3%
✓ Abstinence/Reduced Drug Use		340	52%	50%	64%	2%
● Employed		252	39%	40%	39%	-1%
● Improved/Maintained Function Score		415	70%	75%	46%	-5%
● Stable Living Situation		493	76%	90%	87%	-14% ▼
● Self Help		277	43%	60%	46%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		453	77%	90%	81%	-13% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		526	82%	50%	73%	32% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 37 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	180	193	-7%
Admits	10	11	-9%
Discharges	13	16	-19% ▼
Service Hours	745	498	50% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	97%	81%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	31%	50%	58%	-19% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		121	66%	40%	39%	26% ▲
Not Arrested		177	97%	75%	90%	22% ▲
Abstinence/Reduced Drug Use		121	66%	50%	64%	16% ▲
Improved/Maintained Function Score		152	92%	75%	46%	17% ▲
Self Help		118	65%	60%	46%	5%
Stable Living Situation		174	96%	90%	87%	6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		164	97%	90%	81%	7%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		148	82%	50%	73%	32% ▲

Data Submitted to DMHAS by Month

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Discharges				100%
Services				100%

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▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	830	859	-3%
Admits	49	69	-29% ▼
Discharges	77	79	-3%
Service Hours	1,212	2,342	-48% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	61%	81%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		41	53%	50%	58%	3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Not Arrested		602	72%	75%	90%	-3%
● Abstinence/Reduced Drug Use		341	41%	50%	64%	-9%
● Employed		233	28%	40%	39%	-12% ▼
● Improved/Maintained Function Score		483	64%	75%	46%	-11% ▼
● Stable Living Situation		590	70%	90%	87%	-20% ▼
● Self Help		180	22%	60%	46%	-38% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		400	53%	90%	81%	-37% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		663	80%	50%	73%	30% ▲

Data Submitted to DMHAS by Month

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Services				100%

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