

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	5	5	0%
	Admits			
	Discharges			
	Service Hours		-	
	Bed Days	460	460	0%

### Consumer Satisfaction Survey

(Based on 5 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ General Satisfaction		80%	80%	92%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Residential Services	5	100.0%

### Client Demographics

Age	#	%	State Avg
18-25			8%
26-34	1	20%	18%
35-44			▼ 24%
45-54	2	40%	▲ 19%
55-64	1	20%	20%
65+	1	20%	11%

Gender	#	%	State Avg
Male	5	100%	▲ 58%
Female			▼ 42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	2	40%	▼ 66%
Hispanic-Mexican	1	20%	▲ 1%
Hispanic-Other	1	20%	10%
Hisp-Puerto Rican	1	20%	11%
Hispanic-Cuban			0%
Unknown			▼ 13%

Race	#	%	State Avg
White/Caucasian	3	60%	60%
Am. Indian/Native Alaskan	1	20%	▲ 1%
Black/African American	1	20%	17%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			▼ 12%
Unknown			8%

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Bed Days	460	460	0%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	89%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	70%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	25%	13%	-25% ▼
Social Support		1	20%	60%	84%	-40% ▼
Improved/Maintained Function Score		0	0%	95%	51%	-95% ▼
Stable Living Situation		0	0%	95%	93%	-95% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	744 days	1.0	100%	90%	95%	10%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 84 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.