

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	77	86	-10%
	Admits	37	36	3%
	Discharges	25	50	-50% ▼
	Service Hours	1,076	1,072	0%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	77	100.0%

### Consumer Satisfaction Survey

(Based on 18 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Access		100%	80%	88%
✓ Overall		94%	80%	91%
✓ Respect		93%	80%	91%
✓ Outcome		88%	80%	83%
● Recovery		67%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	4	5%	10%
26-34	11	14%	21%
35-44	12	16%	24%
45-54	15	19%	18%
55-64	26	34% ▲	18%
65+	9	12%	9%

Gender	#	%	State Avg
Female	42	55% ▲	41%
Male	35	45% ▼	59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	38	49% ▼	67%
Unknown	36	47% ▲	13%
Hispanic-Other	2	3%	9%
Hisp-Puerto Rican	1	1%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	37	48% ▼	60%
Unknown	31	40% ▲	7%
Asian	3	4%	1%
Black/African American	3	4% ▼	18%
Multiple Races	2	3%	1%
Am. Indian/Native Alaskan	1	1%	1%
Hawaiian/Other Pacific Islander			0%
Other			▼ 12%

■ Unique Clients | ■ State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	77	86	-10% ▼
Admits	37	36	3%
Discharges	25	50	-50% ▼
Service Hours	1,076	1,072	0%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		17	68%	75%	54%	-7%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		55	98%	90%	93%	8%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		31	84%	75%	69%	9%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%
✓ Valid TEDS Data		25%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		54%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		99%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■			■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■		■	92%
Services	■	■	■	■	■	■	■		■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 7 Active Gambling Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.