

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	49	58	-16% ▼
	Admits	32	30	7%
	Discharges	42	39	8%
	Service Hours	47	84	-45% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	49	100.0%

Client Demographics

Age	#	%	State Avg
18-25			10%
26-34	15	31%	21%
35-44	10	20%	24%
45-54	5	10%	18%
55-64	12	24%	18%
65+	7	14%	9%

Ethnicity	#	%	State Avg
Non-Hispanic	35	71%	67%
Hisp-Puerto Rican	6	12%	10%
Unknown	5	10%	13%
Hispanic-Other	3	6%	9%
Hispanic-Cuban		0%	
Hispanic-Mexican		1%	

Gender	#	%	State Avg
Male	35	71%	59%
Female	14	29%	41%
Transgender		0%	

Race	#	%	State Avg
White/Caucasian	33	67%	60%
Black/African American	10	20%	18%
Unknown	4	8%	7%
Multiple Races	1	2%	1%
Other	1	2%	12%
Am. Indian/Native Alaskan		1%	
Asian		1%	
Hawaiian/Other Pacific Islander		0%	

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Waterbury Health Access Program

Staywell Health Care

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	74%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	63%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		42	100%	50%	65%	50% ▲

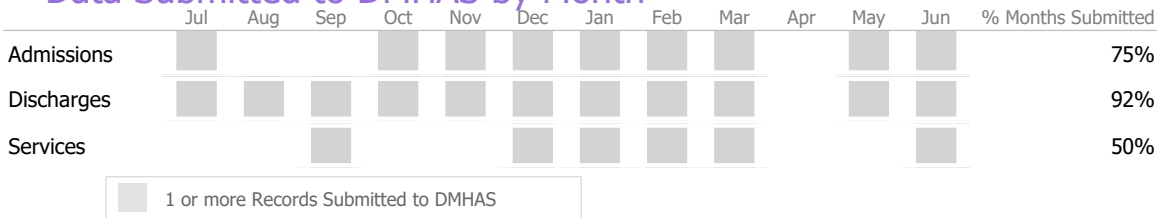
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Social Support		26	51%	60%	74%	-9%
● Stable Living Situation		32	63%	80%	79%	-17% ▼
● Employed		0	0%	20%	22%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		7	78%	90%	89%	-12% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 31 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.