

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	45	65	-31%	▼
	Admits	12	25	-52%	▼
	Discharges	18	32	-44%	▼
	Service Hours	522	701	-26%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	45	100.0%

Consumer Satisfaction Survey

(Based on 51 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Respect		100%	80%	91%
✓ General Satisfaction		98%	80%	92%
✓ Overall		98%	80%	91%
✓ Access		96%	80%	88%
✓ Participation in Treatment		94%	80%	92%
● Outcome		72%	80%	83%
● Recovery		68%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	5	11%	10%
26-34	11	25%	21%
35-44	14	32%	24%
45-54	6	14%	18%
55-64	5	11%	18%
65+	3	7%	9%

Gender	#	%	State Avg
Female	28	64%	▲ 41%
Male	16	36%	▼ 59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	43	96%	▲ 67%
Hispanic-Other	1	2%	9%
Unknown	1	2%	▼ 13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			10%

Race	#	%	State Avg
White/Caucasian	43	96%	▲ 60%
Other	2	4%	12%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			▼ 18%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			7%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	65	-31% ▼
Admits	12	25	-52% ▼
Discharges	18	32	-44% ▼
Service Hours	522	701	-26% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	85%
Valid TEDS Data	97%	74%
On-Time Periodic		
6 Month Updates	0%	14%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	22%	50%	42%	-28% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		40	89%	75%	66%	14% ▲
Stable Living Situation		42	93%	95%	68%	-2%
Employed		20	44%	50%	35%	-6%
Abstinence/Reduced Drug Use		14	31%	55%	35%	-24% ▼
Self Help		15	33%	60%	18%	-27% ▼
Improved/Maintained Function Score		5	12%	75%	42%	-63% ▼

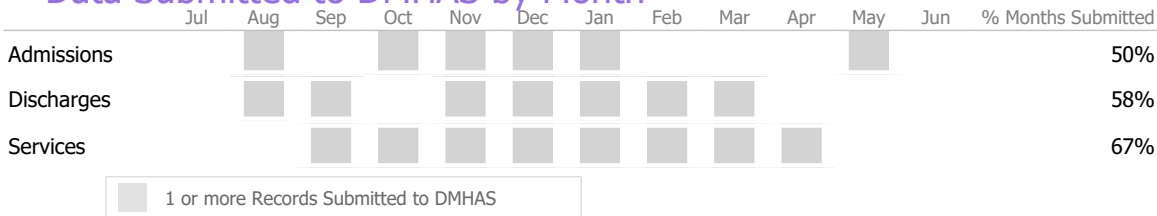
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		27	100%	90%	64%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		11	92%	75%	57%	17% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.