

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	182	198	-8%
	Admits	27	45	-40% ▼
	Discharges	65	47	38% ▲
	Service Hours	1,220	2,690	-55% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	182	100.0%

Consumer Satisfaction Survey

(Based on 82 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		99%	80%	91%
✓ Access		99%	80%	88%
✓ Participation in Treatment		99%	80%	92%
✓ Respect		99%	80%	91%
✓ Recovery		90%	80%	79%
✓ Outcome		90%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	11	6%	10%
26-34	51	28%	21%
35-44	41	23%	24%
45-54	37	20%	18%
55-64	30	17%	18%
65+	11	6%	9%

Gender	#	%	State Avg
Male	98	54%	59%
Female	84	46%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	142	78%	▲ 67%
Hispanic-Other	24	13%	9%
Hisp-Puerto Rican	16	9%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			▼ 13%

Race	#	%	State Avg
Black/African American	72	40%	▲ 18%
White/Caucasian	71	39%	▼ 60%
Other	33	18%	12%
Asian	3	2%	1%
Am. Indian/Native Alaskan	2	1%	1%
Hawaiian/Other Pacific Islander	1	1%	0%
Multiple Races			1%
Unknown			7%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Peer Mentor Program 111-280

Kennedy Collective Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	17	-6%
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	235	230	2%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		9	56%	35%	43%	21% ▲

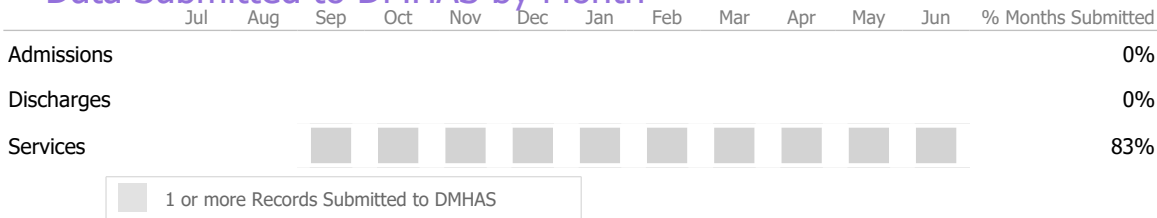
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		10	63%	90%	95%	-28% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 93%
On-Time Periodic	Actual	State Avg
6 Month Updates		0% 77%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

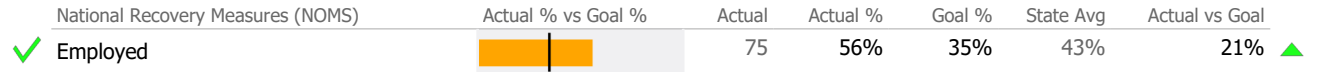
* State Avg based on 44 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

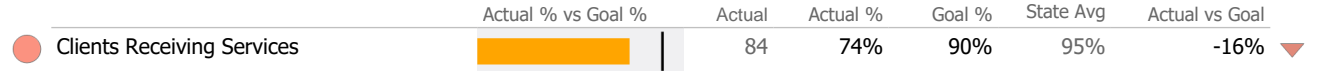
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	134	125	7%
Admits	27	35	-23% ▼
Discharges	21	19	11% ▲
Service Hours	975	1,531	-36% ▼

Recovery



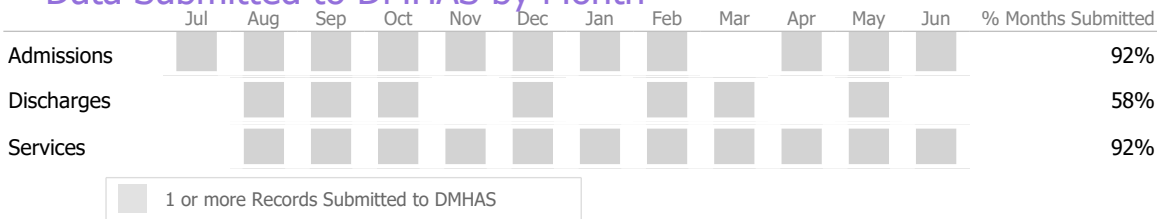
Service Utilization



Data Submission Quality



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 44 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.