

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	621	569	9%
	Admits	190	152	25% ▲
	Discharges	221	121	83% ▲
	Service Hours	2,859	3,415	-16% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	621	100.0%

Consumer Satisfaction Survey

(Based on 180 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Quality and Appropriateness		99%	80%	93%
✓ Respect		99%	80%	91%
✓ Participation in Treatment		97%	80%	92%
✓ Overall		96%	80%	91%
✓ Access		91%	80%	88%
● Recovery		68%	80%	79%
● Outcome		66%	80%	83%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	61	10%	10%
26-34	76	12%	21%
35-44	101	16%	24%
45-54	132	21%	18%
55-64	168	27%	18%
65+	82	13%	9%

Gender	#	%	State Avg
Female	395	64%	▲ 41%
Male	226	36%	▼ 59%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	370	60%	▲ 10%
Non-Hispanic	184	30%	▼ 67%
Hispanic-Other	44	7%	9%
Unknown	21	3%	13%
Hispanic-Mexican	2	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
Other	216	35%	▲ 12%
White/Caucasian	208	33%	▼ 60%
Black/African American	131	21%	18%
Multiple Races	35	6%	1%
Unknown	26	4%	7%
Asian	2	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%
Am. Indian/Native Alaskan	1	0%	1%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	77%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	37%	57%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		56	25%	50%	40%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		366	57%	60%	66%	-3%
Employed		91	14%	30%	28%	-16% ▼
Stable Living Situation		485	75%	95%	78%	-20% ▼
Improved/Maintained Function Score		102	18%	75%	33%	-57% ▼

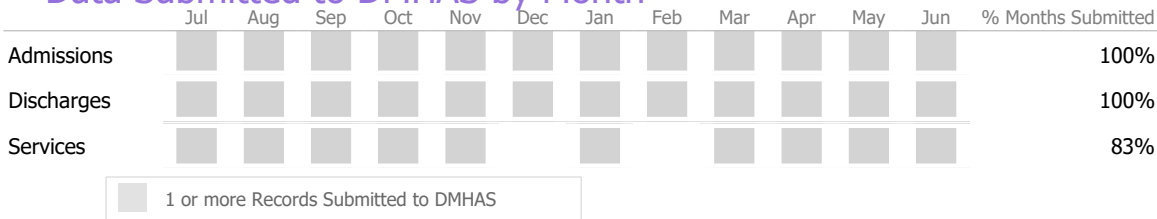
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		388	92%	90%	90%	2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		92	50%	75%	74%	-25% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 72 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.