

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	247	233	6%
	Admits	218	140	56% ▲
	Discharges	195	203	-4%
	Service Hours	104	62	68% ▲

Consumer Satisfaction Survey

(Based on 6 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Employment Services	247	100.0%

Client Demographics

Age	#	%	State Avg
18-25	26	11%	10%
26-34	61	25%	21%
35-44	81	33%	24%
45-54	43	18%	18%
55-64	27	11%	18%
65+	6	2%	9%

Gender	#	%	State Avg
Male	191	78%	▲ 59%
Female	54	22%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	176	71%	▲ 10%
Hispanic-Other	48	19%	9%
Non-Hispanic	14	6%	▼ 67%
Hispanic-Mexican	5	2%	1%
Unknown	4	2%	▼ 13%
Hispanic-Cuban			0%

Race	#	%	State Avg
Other	241	98%	▲ 12%
Unknown	4	2%	7%
Multiple Races	2	1%	1%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			▼ 18%
Hawaiian/Other Pacific Islander			0%
White/Caucasian			▼ 60%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

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Unique Clients	247	233	6%
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Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Employed		2	1%	35%	30%	-34% ▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		70	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	95%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	52%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.