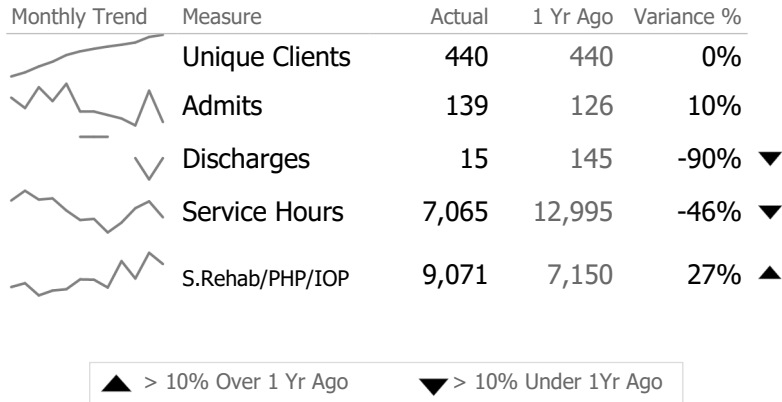
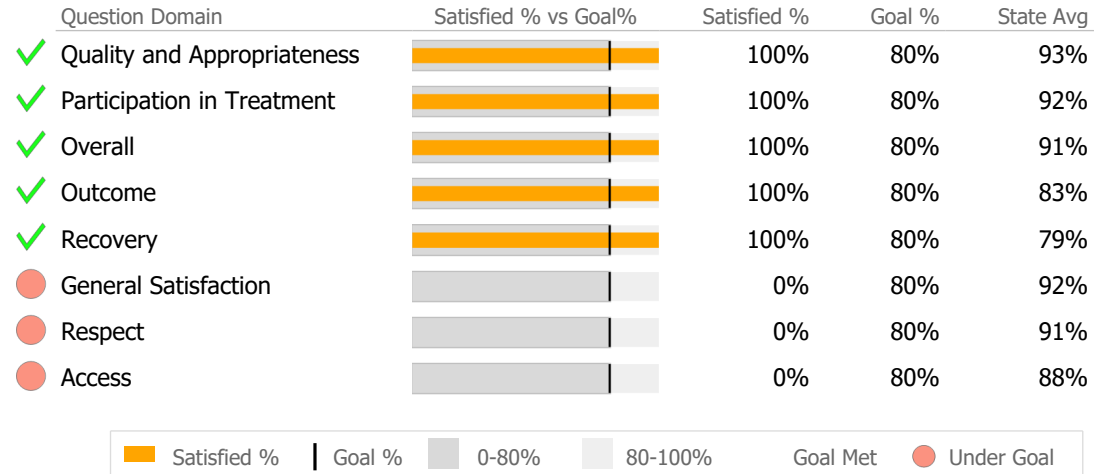


Provider Activity



Consumer Satisfaction Survey

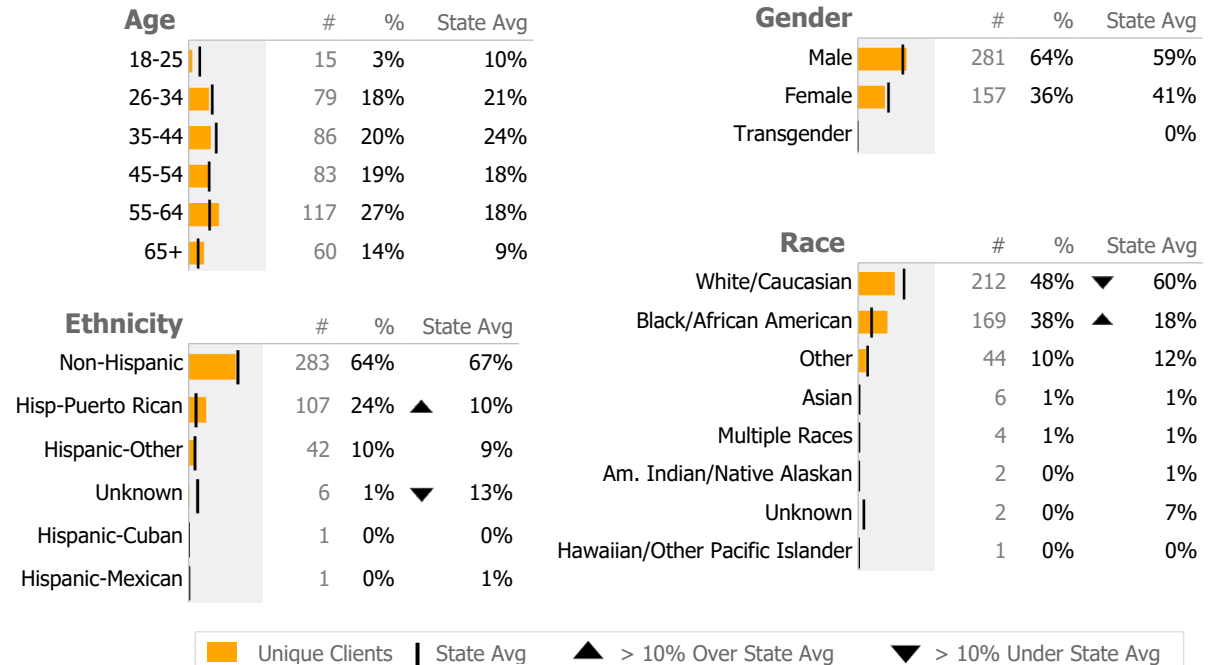
(Based on 1 FY22 Surveys)



Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	237	53.7%
	Social Rehabilitation	204	46.3%

Client Demographics



Variances in data may be indicative of operational adjustments related to the pandemic.

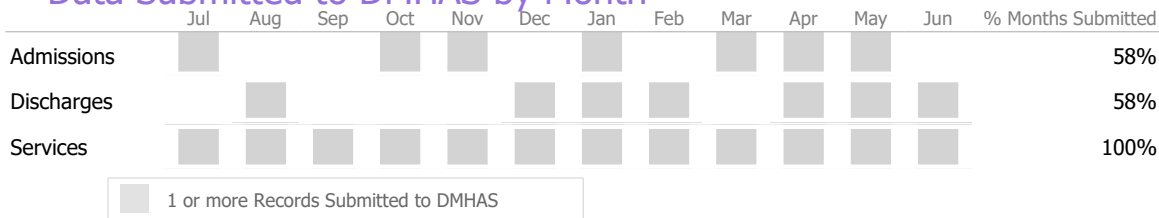
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	204	206	-1%
Admits	17	5	240% ▲
Discharges	13	19	-32% ▼
Service Hours	5,646	11,375	-50% ▼
Social Rehab/PHP/IOP Days	9,071	7,150	27% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		193	100%	90%	80%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Outreach and Engagement Program

Bridge House

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

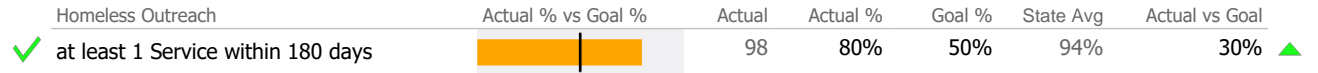
Program Quality Dashboard

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

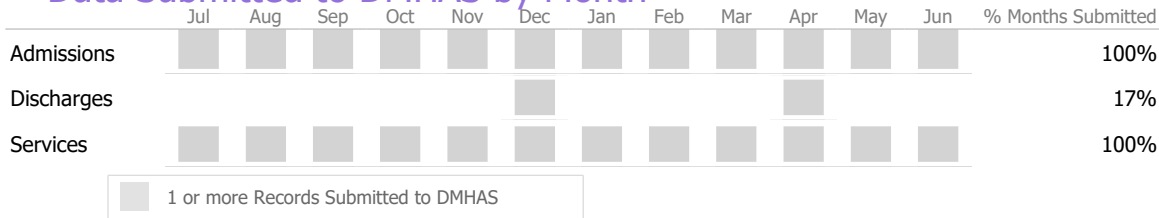
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	237	235	1%
Admits	122	121	1%
Discharges	2	126	-98% ▼
Service Hours	1,419	1,620	-12% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 48 Active Outreach & Engagement Programs

Variations in data may be indicative of operational adjustments related to the pandemic.