

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	8	8	0%
	Admits		1	-100% ▼
	Discharges	1		
	Service Hours	145	117	24% ▲

Consumer Satisfaction Survey

(Based on 4 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
● Access		75%	80%	88%



Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	8	100.0%

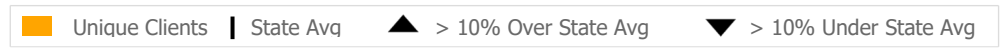
Client Demographics

Age	#	%	State Avg
18-25			10%
26-34	1	13%	21%
35-44			24% ▼
45-54	2	25%	18%
55-64	2	25%	18%
65+	3	38%	9% ▲

Gender	#	%	State Avg
Male	4	57%	59%
Female	3	43%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	8	100%	67% ▲
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			9%
Hisp-Puerto Rican			10%
Unknown			13% ▼

Race	#	%	State Avg
White/Caucasian	5	63%	60%
Black/African American	2	25%	18%
Am. Indian/Native Alaskan	1	13%	1% ▲
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			12% ▼
Unknown			7%



Program Activity

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Unique Clients	8	8	0%
Admits	-	1	-100% ▼
Discharges	1	-	
Service Hours	145	117	24% ▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		8	100%	85%	86%	15% ▲

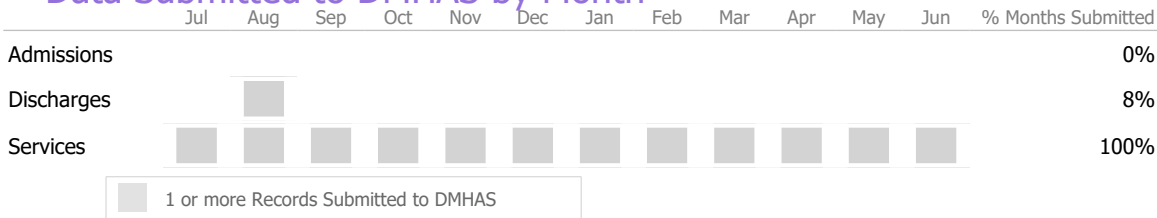
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		7	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		81%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Variations in data may be indicative of operational adjustments related to the pandemic.