

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,264	1,355	-7%
	Admits	796	846	-6%
	Discharges	803	887	-9%
	Service Hours	18,580	16,872	10%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Case Management	1,264	100.0%

### Consumer Satisfaction Survey

(Based on 136 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		99%	80%	91%
✓ Quality and Appropriateness		99%	80%	93%
✓ General Satisfaction		99%	80%	92%
✓ Access		99%	80%	88%
✓ Participation in Treatment		97%	80%	92%
✓ Respect		96%	80%	91%
✓ Outcome		94%	80%	83%
✓ Recovery		93%	80%	79%

■ Satisfied %    |    Goal %    
  0-80%    
  80-100%    
 ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	42	3%	10%
26-34	292	23%	21%
35-44	473	37% ▲	24%
45-54	263	21%	18%
55-64	182	14%	18%
65+	12	1%	9%

Gender	#	%	State Avg
Female	637	50%	41%
Male	627	50%	59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	740	59%	67%
Unknown	465	37% ▲	13%
Hisp-Puerto Rican	51	4%	10%
Hispanic-Other	7	1%	9%
Hispanic-Mexican	1	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	616	49% ▼	60%
Unknown	269	21% ▲	7%
Other	217	17%	12%
Black/African American	147	12%	18%
Am. Indian/Native Alaskan	7	1%	1%
Asian	5	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%
Multiple Races			1%

■ Unique Clients    |    State Avg    
 ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	452	391	16% ▲
Admits	266	198	34% ▲
Discharges	257	196	31% ▲
Service Hours	5,143	4,467	15% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	66%	38%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		125	49%	50%	61%	-1%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		193	41%	20%	29%	21% ▲
✓ Self Help		339	72%	60%	48%	12% ▲
● Stable Living Situation		364	78%	80%	73%	-2%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		190	90%	90%	69%	0%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 13 Active Standard Case Management Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	569	633	-10% ▼
Admits	332	401	-17% ▼
Discharges	326	413	-21% ▼
Service Hours	12,084	11,355	6%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	69%	69%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		507	86%	50%	87%	36% ▲
✓ Employed		180	31%	20%	31%	11% ▲
✓ Self Help		380	65%	60%	66%	5%
○ Stable Living Situation		429	73%	80%	74%	-7%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		240	92%	90%	92%	2%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	92%
Services	█	█	█	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ○ Below Goal

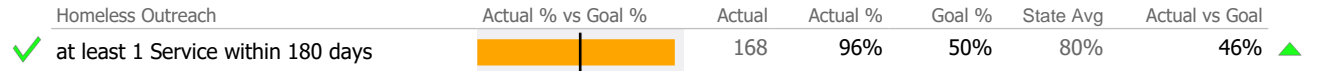
\* State Avg based on 1 Active Intensive Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

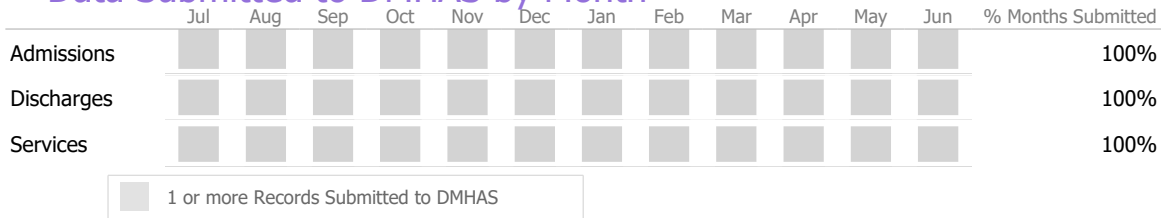
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	217	220	-1%
Admits	194	180	8%
Discharges	178	180	-1%
Service Hours	1,353	1,050	29% ▲

### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 25 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	77	162	-52% ▼
Admits	4	67	-94% ▼
Discharges	42	98	-57% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	94%
6 Month Updates	0%	38%

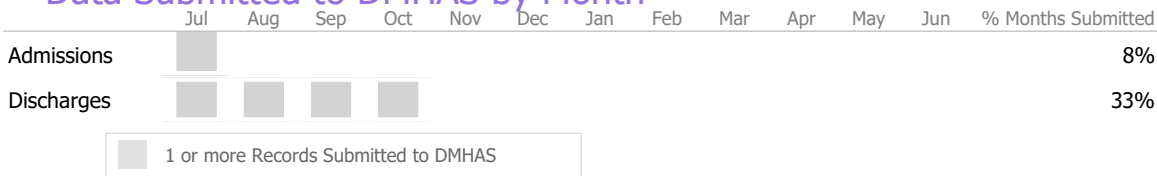
### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		38	90%	50%	61%	40% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		9	12%	20%	29%	-8%
Self Help		37	48%	60%	48%	-12% ▼
Stable Living Situation		47	61%	80%	73%	-19% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 13 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.