

**Provider Activity**

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	87		
	Admits	89		
	Discharges	23		
	Service Hours	481	-	

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

**Clients by Level of Care**

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Employment Services	87	100.0%

**Client Demographics**

Age	#	%	State Avg
18-25	21	25%	▲ 10%
26-34	18	21%	20%
35-44	17	20%	24%
45-54	14	17%	18%
55-64	12	14%	19%
65+	2	2%	9%

Ethnicity	#	%	State Avg
Non-Hispanic	51	59%	68%
Hisp-Puerto Rican	18	21%	11%
Unknown	14	16%	12%
Hispanic-Other	4	5%	9%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Gender	#	%	State Avg
Male	52	60%	59%
Female	34	40%	41%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	47	54%	61%
Black/African American	21	24%	17%
Other	10	11%	13%
Multiple Races	3	3%	1%
Unknown	3	3%	7%
Asian	2	2%	1%
Am. Indian/Native Alaskan	1	1%	1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

Variances in data may be indicative of operational adjustments related to the pandemic.

# Employment Services Hartford

Viability Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	59		
Admits	60	-	
Discharges	14	-	
Service Hours	246	-	

## Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span>	Employed		18	30%	35%	44%	-5%

## Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span>	Clients Receiving Services		45	98%	90%	95%	8%

## Data Submission Quality

Data Entry	Actual	State Avg
<span style="color: green;">✓</span> Valid NOMS Data		93%

On-Time Periodic	Actual	State Avg
<span style="color: red;">●</span> 6 Month Updates		79%

Diagnosis	Actual	State Avg
<span style="color: green;">✓</span> Valid Axis I Diagnosis		45%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										33%
Services										78%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

\* State Avg based on 44 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29		
Admits	29	-	
Discharges	9	-	
Service Hours	234	-	

### Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		14	48%	35%	44%	13% ▲

### Service Utilization

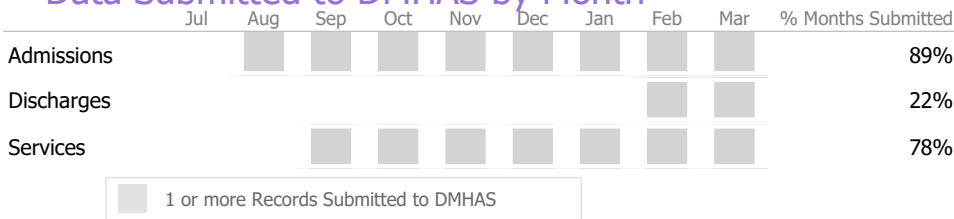
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		20	100%	90%	95%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		93%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		79%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 44 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.