

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	27	32	-16%	▼
	Admits	4	10	-60%	▼
	Discharges	14	6	133%	▲
	Service Hours	180	374	-52%	▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	27	100.0%

### Consumer Satisfaction Survey

(Based on 2 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
✓ Recovery		100%	80%	79%

■ Satisfied %    |    Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	3	12%	10%
26-34	6	24%	20%
35-44	1	4%	24%
45-54	7	28%	18%
55-64	6	24%	19%
65+	2	8%	9%

Gender	#	%	State Avg
Female	15	56%	41%
Male	12	44%	59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	21	78%	68%
Hispanic-Other	5	19%	9%
Unknown	1	4%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			11%

Race	#	%	State Avg
White/Caucasian	21	78%	61%
Other	4	15%	13%
Black/African American	2	7%	17%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			7%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	32	-16% ▼
Admits	4	10	-60% ▼
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Service Hours	180	374	-52% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	83%
Valid TEDS Data	100%	72%
<b>On-Time Periodic</b>		
6 Month Updates	73%	14%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	21%	50%	41%	-29% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		19	68%	55%	33%	13% ▲
Not Arrested		24	86%	75%	62%	11% ▲
Employed		16	57%	50%	32%	7% ▲
Stable Living Situation		24	86%	95%	65%	-9% ▼
Self Help		11	39%	60%	16%	-21% ▼
Improved/Maintained Function Score		1	4%	75%	30%	-71% ▼

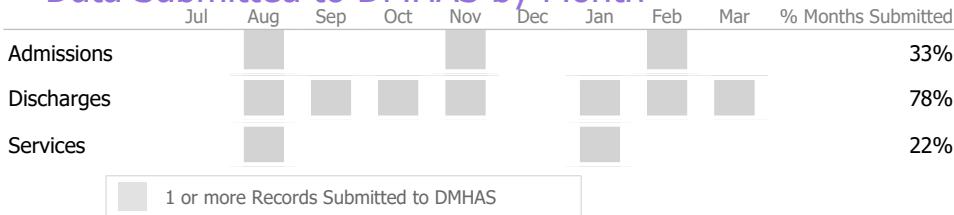
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		11	79%	90%	61%	-11% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		1	25%	75%	56%	-50% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 105 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.