

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	40	41	-2%
	Admits	11	13	-15% ▼
	Discharges	11	15	-27% ▼
	Service Hours	190	265	-28% ▼
	Bed Days	1,727	1,373	26% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	25	62.5%
	Residential Services	15	37.5%

Client Demographics

Age	#	%	State Avg
18-25	0	0%	10%
26-34	6	15%	20%
35-44	8	20%	24%
45-54	8	20%	18%
55-64	15	38% ▲	19%
65+	3	8%	9%

Ethnicity	#	%	State Avg
Non-Hispanic	28	70%	68%
Hispanic-Other	12	30% ▲	9%
Hispanic-Cuban	0	0%	0%
Hispanic-Mexican	0	0%	1%
Hisp-Puerto Rican	0	0%	11% ▼
Unknown	0	0%	12% ▼

Gender	#	%	State Avg
Male	34	85% ▲	59%
Female	6	15% ▼	41%
Transgender	0	0%	0%

Race	#	%	State Avg
White/Caucasian	18	45% ▼	61%
Black/African American	16	40% ▲	17%
Multiple Races	4	10%	1%
Asian	2	5%	1%
Am. Indian/Native Alaskan	0	0%	1%
Hawaiian/Other Pacific Islander	0	0%	0%
Other	0	0%	13% ▼
Unknown	0	0%	7%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

ODFC 0285

Pacific House (formerly Shelter for the Homeless)

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

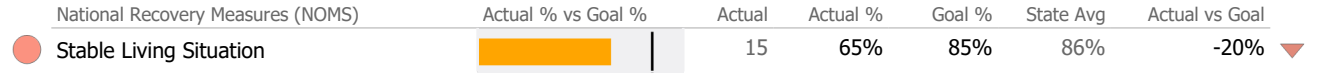
Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

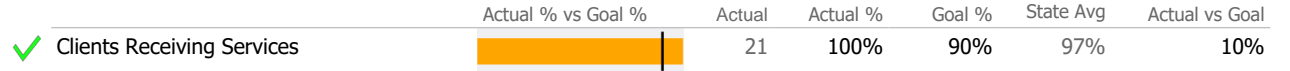
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	25	-8%
Admits	2	3	-33% ▼
Discharges	2	5	-60% ▼
Service Hours	60	131	-54% ▼

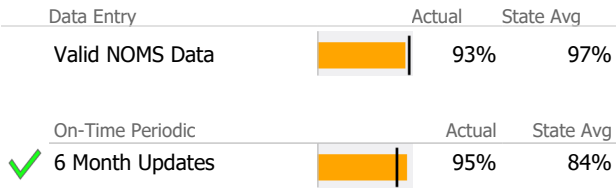
Recovery



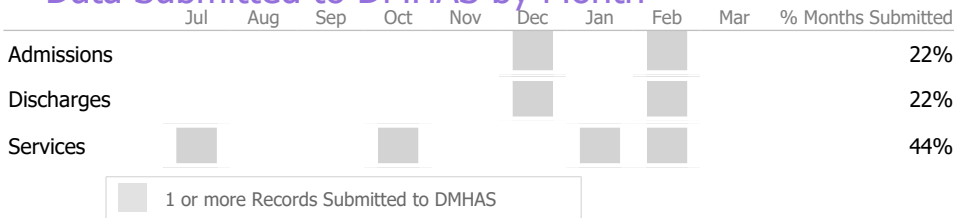
Service Utilization



Data Submission Quality



Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 117 Active Supportive Housing – Scattered Site Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	2	-100% ▼
Discharges	-	-	
Service Hours	5	2	114% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		0	0%	85%	86%	-85% ▼

Service Utilization

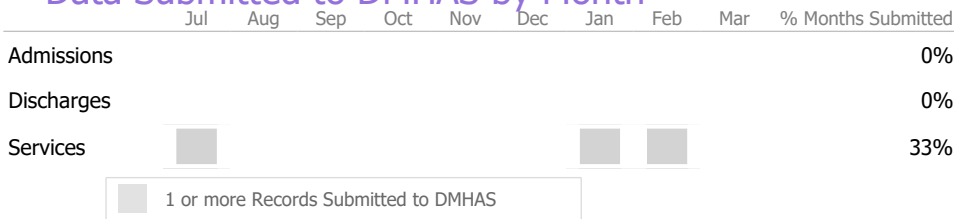
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		2	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		84%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 117 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	14	7%
Admits	9	8	13% ▲
Discharges	9	10	-10%
Service Hours	125	132	-5%
Bed Days	1,727	1,373	26% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	85%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	67%	95%	72%	-28% ▼
No Re-admit within 30 Days of Discharge		8	89%	85%	89%	4%
Follow-up within 30 Days of Discharge		6	100%	90%	94%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		4	27%	75%	10%	-48% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		6	100%	90%	84%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	188 days	0.3	79%	90%	85%	-11% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions		■		■		■	■			67%
Discharges		■	■	■		■	■		■	67%
Services		■			■	■	■	■	■	67%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Transitional Programs

Variations in data may be indicative of operational adjustments related to the pandemic.