

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	195	197	-1%
	Admits	164	104	58% ▲
	Discharges	139	162	-14% ▼
	Service Hours	78	49	59% ▲

### Consumer Satisfaction Survey

(Based on 6 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

Satisfied %    | Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Employment Services	195	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	22	11%	10%
26-34	47	24%	20%
35-44	63	33%	24%
45-54	35	18%	18%
55-64	21	11%	19%
65+	5	3%	9%

Gender	#	%	State Avg
Male	147	76%	▲ 59%
Female	46	24%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	127	65%	▲ 11%
Hispanic-Other	46	24%	▲ 9%
Non-Hispanic	15	8%	▼ 68%
Unknown	4	2%	12%
Hispanic-Mexican	3	2%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
Other	189	97%	▲ 13%
Unknown	4	2%	7%
Multiple Races	2	1%	1%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			▼ 17%
Hawaiian/Other Pacific Islander			0%
White/Caucasian			▼ 61%

Unique Clients    | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

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### Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Employed		2	1%	35%	31%	-34% ▼

### Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		61	100%	90%	91%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		91%
On-Time Periodic	Actual	State Avg
6 Month Updates		43%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 10 Active Employment Services Programs