

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,098	864	27%	▲
	Admits	944	653	45%	▲
	Discharges	913	660	38%	▲
	Service Hours		-		
	Bed Days	73,313	69,329	6%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 33 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Participation in Treatment		94%	80%	92%
✓ Overall		94%	80%	91%
✓ Respect		90%	80%	91%
✓ Access		88%	80%	88%
✓ Recovery		88%	80%	79%
✓ General Satisfaction		85%	80%	92%
✓ Outcome		84%	80%	83%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	822	74.5%
	Outpatient Services	282	25.5%
Mental Health	Inpatient Services	282	25.5%
	Outpatient Services	822	74.5%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	54	5%	10%	Male	743	68%	59%
26-34	192	18%	20%	Female	351	32%	41%
35-44	305	28%	24%	Transgender	4	0%	0%
45-54	191	17%	18%				
55-64	244	22%	19%				
65+	111	10%	9%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	858	78%	68%	White/Caucasian	646	59%	61%
Hisp-Puerto Rican	137	12%	11%	Black/African American	210	19%	17%
Hispanic-Other	73	7%	9%	Other	177	16%	13%
Unknown	26	2%	12%	Unknown	35	3%	7%
Hispanic-Cuban	2	0%	0%	Multiple Races	14	1%	1%
Hispanic-Mexican	2	0%	1%	Asian	9	1%	1%
				Am. Indian/Native Alaskan	6	1%	1%
				Hawaiian/Other Pacific Islander	1	0%	0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	457	383	19% ▲
Admits	163	178	-8%
Discharges	407	352	16% ▲
Transfers - In	287	189	52% ▲
Transfers - Out	20	18	11% ▲
Bed Days	12,283	10,257	20% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		330	77%	80%	77%	-3%
✓ No Re-admit within 30 Days of Discharge		407	100%	85%	100%	15% ▲
● Follow-up within 30 Days of Discharge		0	0%	90%	0%	-90% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		111	37 days	0.2	40%	90%	40%	-50% ▼

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 1 Active NA Programs

3.7 WM Medically Monitored Withdrawal Management

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox IP

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	617		
Admits	679	-	
Discharges	425	-	
Transfers - In	11	-	
Transfers - Out	257	-	
Bed Days	3,754	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	88%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		413	61%	80%	61%	-19% ▼
No Re-admit within 30 Days of Discharge		407	96%	85%	96%	11% ▲
Follow-up within 30 Days of Discharge		76	37%	90%	37%	-53% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		1	0%	95%	0%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		41	6 days	0.1	33%	90%	33%	-57% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Medically Managed Detox IP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

4.0 WM Medically Managed Withdrawal Management

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	377	-92% ▼
Admits	30	402	-93% ▼
Discharges	7	234	-97% ▼
Transfers - In	1	-	
Transfers - Out	26	172	-85% ▼
Bed Days	208	1,489	-86% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	30%
Valid TEDS Data	99%	22%
On-Time Periodic		
6 Month Updates	N/A	N/A
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		11	33%	80%	33%	-47% ▼
No Re-admit within 30 Days of Discharge		5	71%	85%	71%	-14% ▼
Follow-up within 30 Days of Discharge		1	50%	90%	50%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		1	3%	95%	3%	-92% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		41	7 days	1.2	2%	90%	2%	-88% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■					56%
Discharges	■	■			■					33%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Medically Managed Detox 4.2 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	191	188	2%
Admits	35	45	-22% ▼
Discharges	49	44	11% ▲
Transfers - In	6	1	500% ▲
Transfers - Out	1	-	
Bed Days	40,965	39,929	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	19%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		43	86%	95%	77%	-9%
No Re-admit within 30 Days of Discharge		44	92%	85%	91%	7%
Follow-up within 30 Days of Discharge		30	70%	90%	62%	-20%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		1	1%	95%	1%	-94%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		140	1,306 days	0.3	107%	90%	89%	17% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	35	6%
Admits	11	7	57% ▲
Discharges	2	10	-80% ▼
Bed Days	7,626	7,697	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	87%
6 Month Updates	0%	19%
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	95%	77%	-95% ▼
No Re-admit within 30 Days of Discharge		2	100%	85%	91%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	62%	N/A

Recovery

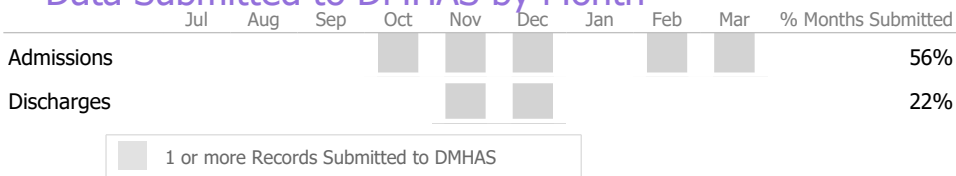
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		0	0%	95%	1%	-95% ▼

Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		45	1,424 days	0.5	62%	90%	89%	-28% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	19	5%
Admits	8	7	14% ▲
Discharges	8	5	60% ▲
Bed Days	3,486	3,598	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	19%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	62%	95%	77%	-33% ▼
No Re-admit within 30 Days of Discharge		5	100%	85%	91%	15% ▲
Follow-up within 30 Days of Discharge		2	40%	90%	62%	-50% ▼

Recovery

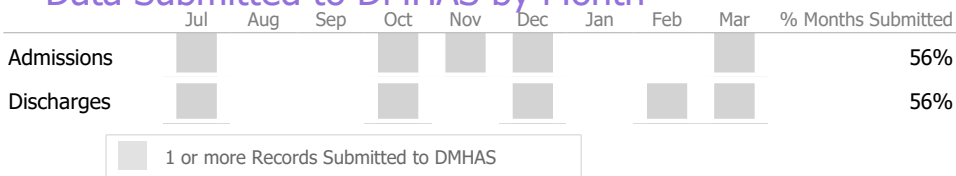
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		0	0%	95%	1%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	1,121 days	0.3	85%	90%	89%	-5%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	36	0%
Admits	18	14	29% ▲
Discharges	15	15	0%
Transfers - Out	1	1	0%
Bed Days	4,991	5,508	-9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	19%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		13	81%	95%	77%	-14% ▼
✓ No Re-admit within 30 Days of Discharge		14	93%	85%	91%	8%
● Follow-up within 30 Days of Discharge		10	83%	90%	62%	-7%

Recovery

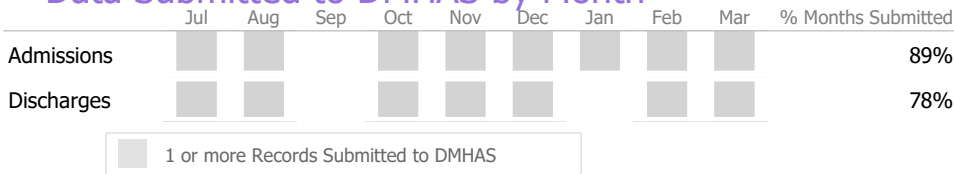
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		0	0%	95%	1%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	394 days	0.3	91%	90%	89%	1%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.