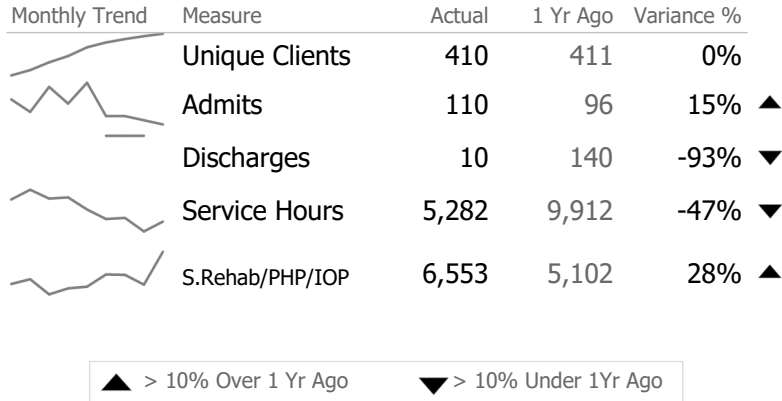
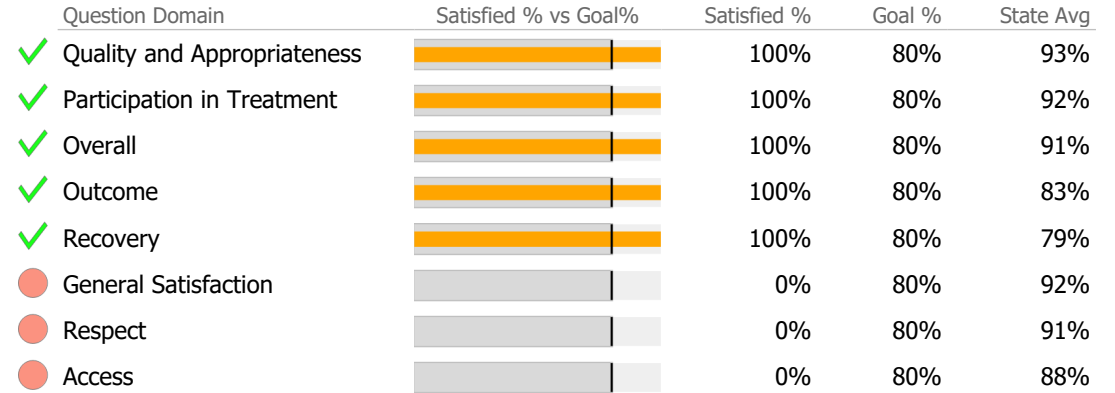


### Provider Activity



### Consumer Satisfaction Survey

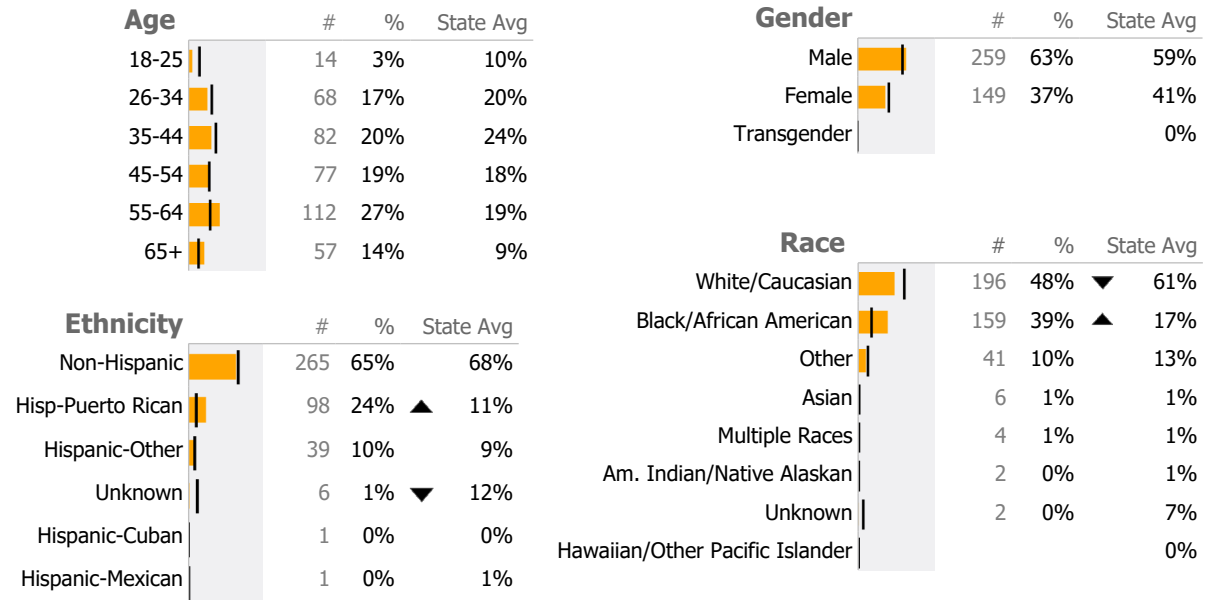
(Based on 1 FY22 Surveys)



### Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	210	51.1%
	Social Rehabilitation	201	48.9%

### Client Demographics



Variances in data may be indicative of operational adjustments related to the pandemic.

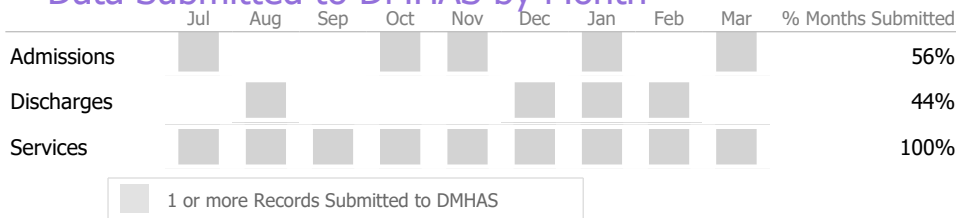
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	201	206	-2%
Admits	14	5	180% ▲
Discharges	9	16	-44% ▼
Service Hours	4,168	8,659	-52% ▼
Social Rehab/PHP/IOP Days	6,553	5,102	28% ▲

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		192	100%	90%	77%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 33 Active Social Rehabilitation Programs

# Outreach and Engagement Program

Bridge House

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

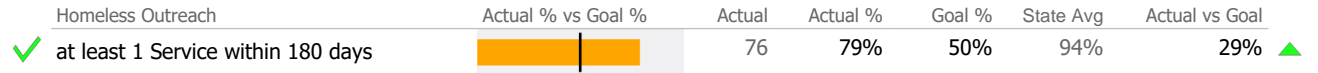
Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

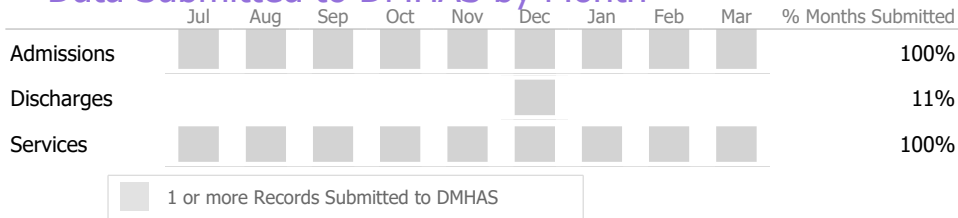
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	210	206	2%
Admits	96	91	5%
Discharges	1	124	-99% ▼
Service Hours	1,114	1,253	-11% ▼

## Service Engagement



## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 48 Active Outreach & Engagement Programs

Variations in data may be indicative of operational adjustments related to the pandemic.