

Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	222	236	-6%
	Admits	80	72	11% ▲
	Discharges	79	78	1%
	Service Hours	429	501	-14% ▼
	Bed Days	1,264	722	75% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 49 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		94%	80%	92%
✓ Respect		90%	80%	91%
✓ Participation in Treatment		89%	80%	92%
✓ Overall		88%	80%	91%
✓ Quality and Appropriateness		87%	80%	93%
● Access		70%	80%	88%
● Outcome		67%	80%	83%
● Recovery		60%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	149	67.1%
	Crisis Services	73	32.9%

Client Demographics

Age	#	%	State Avg
18-25	13	6%	9%
26-34	37	17%	20%
35-44	45	20%	24%
45-54	51	23%	18%
55-64	58	26%	20%
65+	18	8%	9%

Gender	#	%	State Avg
Female	121	55%	▲ 42%
Male	101	45%	▼ 58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	171	77%	69%
Hisp-Puerto Rican	19	9%	11%
Unknown	17	8%	11%
Hispanic-Other	13	6%	8%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican	1	0%	1%

Race	#	%	State Avg
White/Caucasian	103	46%	▼ 62%
Black/African American	75	34%	▲ 17%
Other	27	12%	13%
Unknown	8	4%	6%
Am. Indian/Native Alaskan	3	1%	1%
Asian	3	1%	1%
Multiple Races	2	1%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	73	63	16% ▲
Admits	73	61	20% ▲
Discharges	69	59	17% ▲
Bed Days	1,264	722	75% ▲

Discharge Outcomes

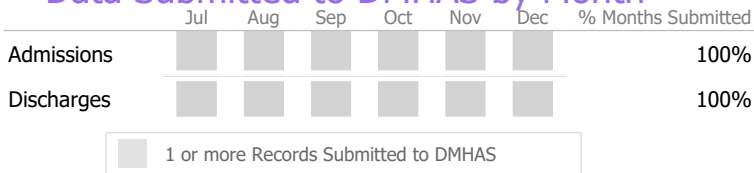
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● No Re-admit within 30 Days of Discharge		57	83%	85%	88%	-2%
● Follow-up within 30 Days of Discharge		26	54%	90%	72%	-36% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		7	25 days	0.1	98%	90%	64%	8%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	149	174	-14% ▼
Admits	7	11	-36% ▼
Discharges	10	19	-47% ▼
Service Hours	429	501	-14% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	90%
On-Time Periodic		
6 Month Updates	92%	51%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	43%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		116	78%	60%	59%	18% ▲
Stable Living Situation		140	94%	95%	72%	-1%
Employed		37	25%	30%	24%	-5%

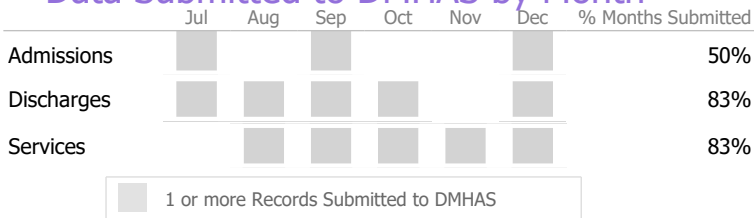
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		124	89%	90%	80%	-1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	79%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 73 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.