

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	9	10	-10%
	Admits	2	1	100% ▲
	Discharges	0	2	-100% ▼
	Service Hours	98	147	-33% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	9	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	1	11%	9%
26-34	6	67% ▲	20%
35-44	1	11% ▼	24%
45-54	1	11%	18%
55-64	0	0% ▼	20%
65+	0	0%	9%

Ethnicity	#	%	State Avg
Non-Hispanic	5	56% ▼	69%
Hisp-Puerto Rican	4	44% ▲	11%
Hispanic-Cuban	0	0%	0%
Hispanic-Mexican	0	0%	1%
Hispanic-Other	0	0%	8%
Unknown	0	0% ▼	11%

Gender	#	%	State Avg
Female	9	100% ▲	42%
Male	0	0% ▼	58%
Transgender	0	0%	0%

Race	#	%	State Avg
White/Caucasian	6	67%	62%
Am. Indian/Native Alaskan	1	11%	1%
Multiple Races	1	11%	1%
Other	1	11%	13%
Asian	0	0%	1%
Black/African American	0	0% ▼	17%
Hawaiian/Other Pacific Islander	0	0%	0%
Unknown	0	0%	6%

■ Unique Clients    | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

## Next Step Scattered Site Program

Thames River Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	10	-10%
Admits	2	1	100% ▲
Discharges	-	2	-100% ▼
Service Hours	98	147	-33% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	100%	85%	86%	15% ▲

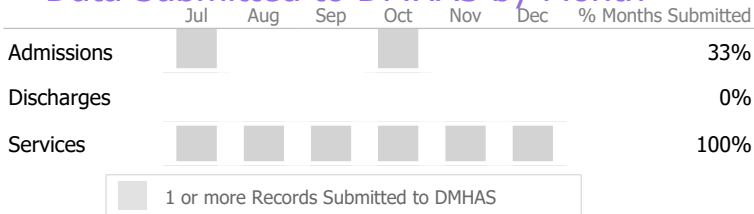
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	95%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		83%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

\* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Variations in data may be indicative of operational adjustments related to the pandemic.