

Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	235	261	-10%
	Admits	8	39	-79% ▼
	Discharges	117	21	457%
	Service Hours	981	1,636	-40% ▼
	S.Rehab/PHP/IOP	3,624	2,749	32% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 61 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ Overall		98%	80%	91%
✓ Quality and Appropriateness		98%	80%	93%
✓ Respect		96%	80%	91%
✓ General Satisfaction		95%	80%	92%
✓ Access		93%	80%	88%
✓ Outcome		88%	80%	83%
✓ Recovery		83%	80%	79%

■ Satisfied %    |    Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Social Rehabilitation	176	65.9%
	Employment Services	91	34.1%

### Client Demographics

Age	#	%	State Avg
18-25	14	6%	9%
26-34	38	16%	20%
35-44	35	15%	24%
45-54	38	16%	18%
55-64	84	36% ▲	20%
65+	26	11%	9%

Gender	#	%	State Avg
Female	126	54% ▲	42%
Male	108	46% ▼	58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	220	94% ▲	69%
Unknown	8	3%	11%
Hispanic-Other	4	2%	8%
Hisp-Puerto Rican	3	1%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	203	86% ▲	62%
Black/African American	15	6% ▼	17%
Unknown	7	3%	6%
Other	6	3%	13%
Asian	3	1%	1%
Multiple Races	1	0%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

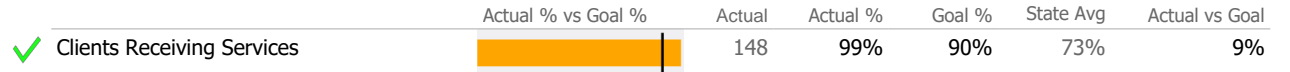
■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

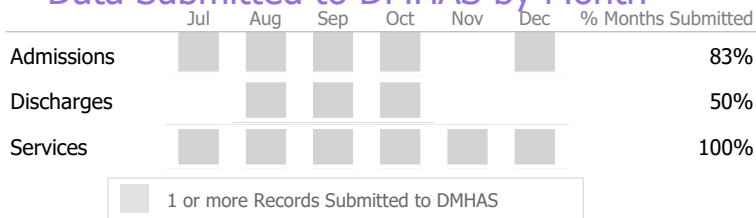
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	176	190	-7%
Admits	7	16	-56% ▼
Discharges	26	4	550% ▲
Service Hours	838	1,005	-17% ▼
Social Rehab/PHP/IOP Days	3,624	2,749	32% ▲

### Service Utilization



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 33 Active Social Rehabilitation Programs

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