

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	33	35	-6%
	Admits	6	7	-14% ▼
	Discharges	6	11	-45% ▼
	Service Hours	86	211	-59% ▼
	Bed Days	1,164	1,015	15% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	21	63.6%
	Residential Services	12	36.4%

Client Demographics

Age	#	%	State Avg
18-25	0	0%	9%
26-34	5	15%	20%
35-44	6	18%	24%
45-54	7	21%	18%
55-64	13	39% ▲	20%
65+	2	6%	9%

Ethnicity	#	%	State Avg
Non-Hispanic	23	70%	69%
Hispanic-Other	10	30% ▲	8%
Hispanic-Cuban	0	0%	0%
Hispanic-Mexican	0	0%	1%
Hisp-Puerto Rican	0	0%	11%
Unknown	0	0%	11%

Gender	#	%	State Avg
Male	28	85% ▲	58%
Female	5	15% ▼	42%
Transgender	0	0%	0%

Race	#	%	State Avg
White/Caucasian	15	45% ▼	62%
Black/African American	14	42% ▲	17%
Multiple Races	4	12% ▲	1%
Am. Indian/Native Alaskan	0	0%	1%
Asian	0	0%	1%
Hawaiian/Other Pacific Islander	0	0%	0%
Other	0	0%	13%
Unknown	0	0%	6%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

ODFC 0285

Pacific House (formerly Shelter for the Homeless)

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	23	-17% ▼
Admits	-	1	-100% ▼
Discharges	1	4	-75% ▼
Service Hours	34	88	-62% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		10	53%	85%	86%	-32% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		18	100%	90%	95%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		97%
On-Time Periodic	Actual	State Avg
6 Month Updates		83%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							17%
Services							33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2		
Admits	-	-	
Discharges	-	-	
Service Hours	3	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation	<div style="width: 0%; background-color: #ccc; border: 1px solid black;"></div>	0	0%	85%	86%	-85% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%; background-color: #ff9900; border: 1px solid black;"></div>	2	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div style="width: 90%; background-color: #ff9900; border: 1px solid black;"></div> 90%	97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div style="width: 100%; background-color: #ff9900; border: 1px solid black;"></div> 100%	83%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services			<div style="width: 17%; background-color: #ccc; border: 1px solid black;"></div>				17%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 110 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	6	6	0%
Discharges	5	7	-29% ▼
Service Hours	50	122	-59% ▼
Bed Days	1,164	1,015	15% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	74%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	80%	95%	74%	-15% ▼
No Re-admit within 30 Days of Discharge		5	100%	85%	90%	15% ▲
Follow-up within 30 Days of Discharge		4	100%	90%	96%	10%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		7	100%	90%	76%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	168 days	0.4	79%	90%	86%	-11% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		■		■	■	■	67%
Discharges		■	■	■		■	67%
Services		■			■	■	50%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Transitional Programs

Variations in data may be indicative of operational adjustments related to the pandemic.