

Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,118	1,220	-8%
	Admits	513	636	-19% ▼
	Discharges	529	651	-19% ▼
	Service Hours	262	171	53% ▲
	Bed Days	42,058	22,333	88% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 160 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		97%	80%	92%
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		93%	80%	91%
✓ Overall		93%	80%	91%
✓ Outcome		90%	80%	83%
✓ General Satisfaction		86%	80%	92%
✓ Recovery		84%	80%	79%
✓ Access		81%	80%	88%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	799	71.4%
	Residential Services	181	16.2%
Addiction	Outpatient	139	12.4%

Client Demographics

Age	#	%	State Avg
18-25	182	16%	9%
26-34	310	28%	20%
35-44	294	26%	24%
45-54	170	15%	18%
55-64	125	11%	20%
65+	32	3%	9%

Gender	#	%	State Avg
Male	881	79%	▲ 58%
Female	236	21%	▼ 42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	728	65%	69%
Hispanic-Other	351	31%	▲ 8%
Hisp-Puerto Rican	29	3%	11%
Unknown	8	1%	11%
Hispanic-Mexican	2	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	830	74%	▲ 62%
Black/African American	224	20%	17%
Other	40	4%	13%
Asian	18	2%	1%
Unknown	4	0%	6%
Am. Indian/Native Alaskan	2	0%	1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

CTR - Better Choice

Connecticut Renaissance Inc.

Addiction - Outpatient - Gambling Outpatient

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - December 2022 (Data as of Mar 20, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	17	71% ▲
Admits	13	6	117% ▲
Discharges	1	5	-80% ▼
Service Hours	110	116	-5%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	75%	53%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		19	68%	90%	89%	-22% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		5	38%	75%	66%	-37% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		98%
Valid TEDS Data		22%

On-Time Periodic	Actual	State Avg
6 Month Updates		61%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							17%
Services							83%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 7 Active Gambling Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	83	80	4%
Admits	68	71	-4%
Discharges	65	70	-7%
Bed Days	3,222	2,857	13% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Diagnosis		
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		56	86%	50%	77%	36% ▲
✓ No Re-admit within 30 Days of Discharge		59	91%	85%	90%	6%
● Follow-up within 30 Days of Discharge		45	80%	90%	64%	-10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		54	64%	70%	63%	-6%

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	53 days	0.2	88%	90%	87%	-2%		

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	111	66	68% ▲
Admits	45	2	2150% ▲
Discharges	1	5	-80% ▼
Service Hours	152	55	175% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	90%
Valid TEDS Data	83%	80%
On-Time Periodic		
6 Month Updates	0%	15%
Diagnosis		
Valid Axis I Diagnosis	95%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	43%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		28	25%	50%	30%	-25% ▼
Abstinence/Reduced Drug Use		25	23%	55%	33%	-32% ▼
Not Arrested		32	29%	75%	65%	-46% ▼
Stable Living Situation		51	46%	95%	65%	-49% ▼
Self Help		5	5%	60%	15%	-55% ▼

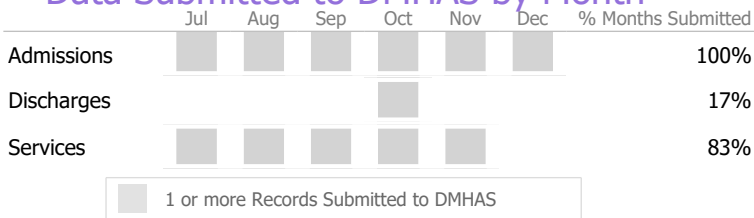
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		41	37%	90%	52%	-53% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		14	31%	75%	64%	-44% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

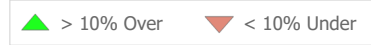
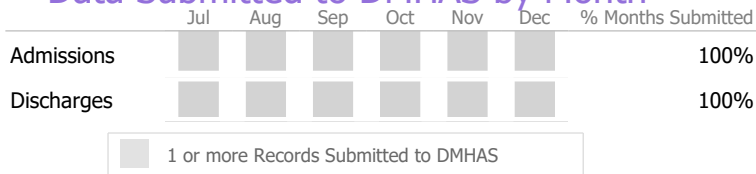
* State Avg based on 111 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	799	962	-17% ▼
Admits	336	481	-30% ▼
Discharges	429	500	-14% ▼

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	98	98	0%
Admits	51	76	-33% ▼
Discharges	33	71	-54% ▼
Bed Days	38,836	19,476	99% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	89%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	0%	3%
Diagnosis		
Valid Axis I Diagnosis	89%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		30	91%	70%	64%	21% ▲
✓ No Re-admit within 30 Days of Discharge		32	97%	85%	91%	12% ▲
● Follow-up within 30 Days of Discharge		20	67%	90%	65%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		67	68%	70%	65%	-2%

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		90	171 days	0.6	235%	90%	104%	145%	▲	

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Intermediate/Long Term Res.Tx 3.5 Programs

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