

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,896	1,891	0%
	Admits	345	322	7%
	Discharges	306	314	-3%
	Service Hours	7,620	7,894	-3%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Medication Assisted Treatment	1,831	94.7%
	Recovery Support	103	5.3%

### Consumer Satisfaction Survey

(Based on 683 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		90%	80%	91%
✓ Overall		89%	80%	91%
✓ Outcome		87%	80%	83%
✓ General Satisfaction		86%	80%	92%
✓ Participation in Treatment		85%	80%	92%
✓ Access		82%	80%	88%
✓ Recovery		80%	80%	79%

■ Satisfied %    |     Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	27	1%	9%
26-34	412	22%	20%
35-44	624	33%	24%
45-54	397	21%	18%
55-64	311	16%	20%
65+	125	7%	9%

Gender	#	%	State Avg
Male	1,198	63%	58%
Female	691	37%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,440	76%	69%
Hisp-Puerto Rican	195	10%	11%
Hispanic-Other	140	7%	8%
Unknown	120	6%	11%
Hispanic-Mexican	1	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	1,621	85%	▲ 62%
Black/African American	129	7%	17%
Other	129	7%	13%
Am. Indian/Native Alaskan	6	0%	1%
Hawaiian/Other Pacific Islander	4	0%	0%
Unknown	4	0%	6%
Asian	3	0%	1%
Multiple Races			1%

■ Unique Clients    |     State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	731	778	-6%
Admits	105	128	-18% ▼
Discharges	112	142	-21% ▼
Service Hours	1,838	2,060	-11% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	48%	80%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		74	66%	50%	55%	16% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		223	30%	40%	41%	-10% ▼
● Abstinence/Reduced Drug Use		292	39%	50%	65%	-11% ▼
● Not Arrested		460	62%	75%	92%	-13% ▼
● Self Help		255	34%	60%	50%	-26% ▼
● Stable Living Situation		454	61%	90%	88%	-29% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		315	50%	90%	86%	-40% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		569	78%	50%	69%	28% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 36 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	202	217	-7%
Admits	23	33	-30% ▼
Discharges	27	26	4%
Service Hours	1,014	1,707	-41% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	97%	80%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		18	67%	50%	55%	17% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		140	68%	40%	41%	28% ▲
✓ Not Arrested		203	99%	75%	92%	24% ▲
✓ Abstinence/Reduced Drug Use		142	69%	50%	65%	19% ▲
✓ Stable Living Situation		204	100%	90%	88%	10%
✓ Self Help		142	69%	60%	50%	9%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		173	97%	90%	86%	7%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		158	78%	50%	69%	28% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

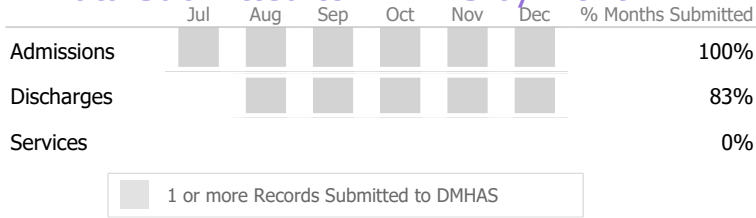
\* State Avg based on 36 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	103	2	5050% ▲
Admits	89	2	4350% ▲
Discharges	16	-	
Service Hours	-	-	

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ○ Below Goal

\* State Avg based on 9 Active Peer Based Mentoring Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	904	900	0%
Admits	128	159	-19% ▼
Discharges	150	146	3%
Service Hours	4,768	4,109	16% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	61%	80%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		57	38%	50%	55%	-12% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		713	76%	75%	92%	1%
Abstinence/Reduced Drug Use		411	44%	50%	65%	-6%
Employed		270	29%	40%	41%	-11% ▼
Stable Living Situation		698	75%	90%	88%	-15% ▼
Self Help		217	23%	60%	50%	-37% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		528	67%	90%	86%	-23% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		679	75%	50%	69%	25% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 36 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.