

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
| | Unique Clients | 240 | 217 | 11% ▲ |
| | Admits | 17 | 22 | -23% ▼ |
| | Discharges | 4 | | |
| | Service Hours | | - | |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|--------------|--------------------|-----|--------|
| Other | Other | 240 | 100.0% |

Consumer Satisfaction Survey

(Based on 3 FY22 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Quality and Appropriateness | | 100% | 80% | 93% |
| ✓ General Satisfaction | | 100% | 80% | 92% |
| ✓ Overall | | 100% | 80% | 91% |
| ✓ Respect | | 100% | 80% | 91% |
| ✓ Access | | 100% | 80% | 88% |
| ✓ Outcome | | 100% | 80% | 83% |
| ✓ Recovery | | 100% | 80% | 79% |

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

| Age | # | % | State Avg |
|-------|----|-----|-----------|
| 18-25 | 5 | 2% | 9% |
| 26-34 | 9 | 4% | 20% |
| 35-44 | 35 | 15% | 24% |
| 45-54 | 65 | 27% | 18% |
| 55-64 | 90 | 38% | 20% |
| 65+ | 36 | 15% | 9% |

| Ethnicity | # | % | State Avg |
|-------------------|-----|-----|-----------|
| Hisp-Puerto Rican | 172 | 72% | ▲ 11% |
| Non-Hispanic | 41 | 17% | ▼ 69% |
| Hispanic-Other | 24 | 10% | 8% |
| Hispanic-Cuban | 2 | 1% | 0% |
| Unknown | 1 | 0% | ▼ 11% |
| Hispanic-Mexican | | | 1% |

| Gender | # | % | State Avg |
|-------------|-----|-----|-----------|
| Female | 168 | 70% | ▲ 42% |
| Male | 72 | 30% | ▼ 58% |
| Transgender | | | 0% |

| Race | # | % | State Avg |
|---------------------------------|-----|-----|-----------|
| Other | 102 | 43% | ▲ 13% |
| White/Caucasian | 101 | 42% | ▼ 62% |
| Black/African American | 28 | 12% | 17% |
| Am. Indian/Native Alaskan | 3 | 1% | 1% |
| Unknown | 3 | 1% | 6% |
| Asian | 1 | 0% | 1% |
| Multiple Races | 1 | 0% | 1% |
| Hawaiian/Other Pacific Islander | 1 | 0% | 0% |

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

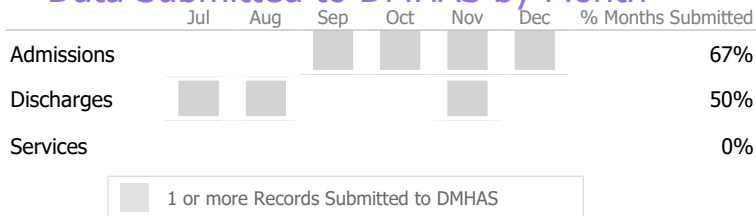
| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 240 | 217 | 11% ▲ |
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| Service Hours | - | - | |

Data Submission Quality

Data Entry Actual State Avg

| Diagnosis | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid Axis I Diagnosis | 100% | 88% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Integrated Primary Care Programs

Variations in data may be indicative of operational adjustments related to the pandemic.