

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | |
|---------------|----------------|--------|----------|------------|---|
| | Unique Clients | 22 | 34 | -35% | ▼ |
| | Admits | 3 | 6 | -50% | ▼ |
| | Discharges | 19 | 10 | 90% | ▲ |
| | Service Hours | 7 | 14 | -52% | ▼ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|--------------------|----|--------|
| Mental Health | Case Management | 22 | 100.0% |

Client Demographics

| Age | # | % | State Avg |
|-------|----|-----|-----------|
| 18-25 | | | 10% |
| 26-34 | 5 | 23% | 21% |
| 35-44 | 4 | 18% | 23% |
| 45-54 | 3 | 14% | 19% |
| 55-64 | 10 | 45% | 20% |
| 65+ | | | 8% |

| Ethnicity | # | % | State Avg |
|-------------------|----|-----|-----------|
| Non-Hispanic | 15 | 68% | 69% |
| Hisp-Puerto Rican | 3 | 14% | 11% |
| Unknown | 3 | 14% | 12% |
| Hispanic-Other | 1 | 5% | 8% |
| Hispanic-Cuban | | | 0% |
| Hispanic-Mexican | | | 1% |

| Gender | # | % | State Avg |
|-------------|----|-----|-----------|
| Male | 14 | 64% | 58% |
| Female | 8 | 36% | 42% |
| Transgender | | | 0% |

| Race | # | % | State Avg |
|---------------------------------|----|-----|-----------|
| White/Caucasian | 14 | 64% | 62% |
| Black/African American | 5 | 23% | 17% |
| Multiple Races | 1 | 5% | 1% |
| Other | 1 | 5% | 12% |
| Unknown | 1 | 5% | 6% |
| Am. Indian/Native Alaskan | | | 1% |
| Asian | | | 1% |
| Hawaiian/Other Pacific Islander | | | 0% |

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Waterbury Health Access Program

Staywell Health Care

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
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Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | 84% | 95% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 88% | 68% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 19 | 100% | 50% | 53% | 50% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 19 | 86% | 80% | 77% | 6% ▲ |
| ● Social Support | | 10 | 45% | 60% | 72% | -15% ▼ |
| ● Employed | | 0 | 0% | 20% | 20% | -20% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 5 | 26% | 90% | 75% | -64% ▼ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|------------|-----|-----|-----|--------------------|
| Admissions | | | | 33% |
| Discharges | | | | 100% |
| Services | | | | 33% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.