

Reporting Period: July 2022 - September 2022 (Data as of Dec 16, 2022)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	918	790	16%	▲
	Admits	757	599	26%	▲
	Discharges	741	578	28%	▲
	Service Hours	1,029	887	16%	▲
	Bed Days	12,184	10,603	15%	▲
	S.Rehab/PHP/IOP	1,107	64	1630%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 294 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
Participation in Treatment		79%	80%	92%
Quality and Appropriateness		74%	80%	93%
General Satisfaction		74%	80%	92%
Respect		72%	80%	91%
Overall		69%	80%	91%
Recovery		67%	80%	79%
Access		66%	80%	88%
Outcome		64%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	533	51.7%
	Outpatient	222	21.5%
	IOP	59	5.7%
	Medication Assisted Treatment	35	3.4%
Forensic SA	Forensics Community-based	134	13.0%
	Case Management	48	4.7%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	75	8%	10%	Male	702	77%	▲ 58%
26-34	296	32%	▲ 21%	Female	214	23%	▼ 42%
35-44	267	29%	23%	Transgender			0%
45-54	167	18%	19%				
55-64	99	11%	20%				
65+	14	2%	8%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	734	80%	▲ 69%	White/Caucasian	646	70%	62%
Hisp-Puerto Rican	112	12%	11%	Black/African American	144	16%	17%
Unknown	37	4%	12%	Other	74	8%	12%
Hispanic-Other	31	3%	8%	Unknown	33	4%	6%
Hispanic-Cuban	2	0%	0%	Am. Indian/Native Alaskan	9	1%	1%
Hispanic-Mexican	2	0%	1%	Hawaiian/Other Pacific Islander	5	1%	0%
				Asian	4	0%	1%
				Multiple Races	3	0%	1%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	17	18% ▲
Admits	10	12	-17% ▼
Discharges	10	9	11% ▲
Bed Days	858	662	30% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	82%	97%
Valid TEDS Data	100%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		8	80%	85%	54%	-5%
No Re-admit within 30 Days of Discharge		8	80%	85%	80%	-5%
Follow-up within 30 Days of Discharge		8	100%	90%	68%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		19	95%	70%	76%	25% ▲
Employed		10	50%	60%	41%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	79 days	0.5	93%	90%	95%	3%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on Active Transitional/Halfway House 3.1 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	15	33% ▲
Admits	12	6	100% ▲
Discharges	10	7	43% ▲
Bed Days	724	744	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	97%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	N/A	0%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	30%	85%	54%	-55% ▼
No Re-admit within 30 Days of Discharge		8	80%	85%	80%	-5%
Follow-up within 30 Days of Discharge		2	67%	90%	68%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		19	95%	70%	76%	25% ▲
Employed		4	20%	60%	41%	-40% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		11	77 days	0.6	72%	90%	95%	-18% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on Active Transitional/Halfway House 3.1 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	311	289	8%
Admits	359	317	13% ▲
Discharges	355	314	13% ▲
Bed Days	1,458	1,221	19% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	85%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		215	61%	80%	72%	-19% ▼
No Re-admit within 30 Days of Discharge		269	76%	85%	77%	-9%
Follow-up within 30 Days of Discharge		141	66%	90%	50%	-24% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	4 days	0.1	79%	90%	80%	-11% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▲ > 10% Over ▼ < 10% Under

* State Avg based on Active Medically Monitored Detox 3.7D Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	20	15% ▲
Admits	14	11	27% ▲
Discharges	13	9	44% ▲
Bed Days	899	895	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	76%	88%
Valid TEDS Data	100%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	10%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		12	92%	70%	63%	22% ▲
✓ No Re-admit within 30 Days of Discharge		12	92%	85%	93%	7%
● Follow-up within 30 Days of Discharge		7	58%	90%	72%	-32% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		18	78%	70%	61%	8%

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate				11	74 days	0.5	89%	90%	106%	-1%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▲ > 10% Over ▼ < 10% Under

* State Avg based on Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	223	167	34% ▲
Admits	149	127	17% ▲
Discharges	138	86	60% ▲
Bed Days	7,252	6,397	13% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	66%	88%
Valid TEDS Data	100%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	10%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		81	59%	70%	63%	-11% ▼
No Re-admit within 30 Days of Discharge		123	89%	85%	93%	4%
Follow-up within 30 Days of Discharge		59	73%	90%	72%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		123	54%	70%	61%	-16% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		76	58 days	0.3	104%	90%	106%	14% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	22	55% ▲
Admits	21	11	91% ▲
Discharges	22	14	57% ▲
Bed Days	993	684	45% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	99%	93%
On-Time Periodic		
6 Month Updates	N/A	0%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	45%	85%	54%	-40% ▼
No Re-admit within 30 Days of Discharge		20	91%	85%	80%	6% ▲
Follow-up within 30 Days of Discharge		7	70%	90%	68%	-20% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		33	97%	70%	76%	27% ▲
Employed		15	44%	60%	41%	-16% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		13	57 days	0.4	83%	90%	95%	-7%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on Active Transitional/Halfway House 3.1 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	59	8	638% ▲
Admits	45	4	1025% ▲
Discharges	34	8	325% ▲
Service Hours	17	21	-20% ▼
Social Rehab/PHP/IOP Days	1,107	64	1630% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	37%	86%
Valid TEDS Data	100%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	12%	50%	34%	-38% ▼
Follow-up within 30 Days of Discharge		3	75%	90%	73%	-15% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		22	37%	50%	26%	-13% ▼
Abstinence/Reduced Drug Use		23	38%	55%	48%	-17% ▼
Stable Living Situation		44	73%	95%	78%	-22% ▼
Self Help		3	5%	60%	23%	-55% ▼
Not Arrested		4	7%	75%	54%	-68% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		18	69%	90%	72%	-21% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on Active Standard IOP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	222	166	34% ▲
Admits	92	78	18% ▲
Discharges	100	87	15% ▲
Service Hours	817	693	18% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	47%	89%
Valid TEDS Data	100%	81%
On-Time Periodic		
6 Month Updates	100%	14%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		43	43%	50%	42%	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		135	61%	55%	27%	6%
Employed		84	38%	50%	25%	-12%
Stable Living Situation		161	72%	95%	56%	-23%
Self Help		50	22%	60%	12%	-38%
Not Arrested		54	24%	75%	57%	-51%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		120	98%	90%	43%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		62	67%	75%	66%	-8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	19	74% ▲
Admits	18	9	100% ▲
Discharges	20	6	233% ▲
Service Hours	115	95	21% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	50%	50%	75%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		32	97%	60%	78%	37% ▲
✓ Self Help		29	88%	60%	66%	28% ▲
✓ Employed		14	42%	20%	31%	22% ▲
✓ Stable Living Situation		31	94%	80%	56%	14% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		13	93%	90%	69%	3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	20	65% ▲
Admits	24	10	140% ▲
Discharges	22	12	83% ▲
Service Hours	45	18	147% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		22	100%	50%	75%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		34	100%	60%	66%	40% ▲
✓ Social Support		33	97%	60%	78%	37% ▲
✓ Employed		10	29%	20%	31%	9%
● Stable Living Situation		23	68%	80%	56%	-12% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		12	100%	90%	69%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	122	141	-13% ▼
Admits	-	-	
Discharges	-	7	-100% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	33	6%
Admits	9	7	29% ▲
Discharges	12	8	50% ▲
Service Hours	35	60	-41% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	69%	94%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	100%	23%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	25%	50%	34%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		30	86%	55%	33%	31% ▲
Self Help		16	46%	60%	10%	-14% ▼
Stable Living Situation		28	80%	95%	46%	-15% ▼
Employed		11	31%	50%	19%	-19% ▼
Not Arrested		16	46%	75%	49%	-29% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		20	87%	90%	34%	-3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on Active Buprenorphine Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	95%
Valid TEDS Data	N/A	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	18%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	20%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	40%	-55% ▼
Employed		N/A	N/A	50%	23%	-50% ▼
Not Arrested		N/A	N/A	75%	75%	-75% ▼
Self Help		N/A	N/A	60%	23%	-60% ▼
Stable Living Situation		N/A	N/A	95%	65%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	35%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	21	-43% ▼
Admits	4	7	-43% ▼
Discharges	5	11	-55% ▼
Service Hours	-	-	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	62%	N/A ▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		0	0%	0%	100%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on Active Court Liaison-Jail Diversion Programs

Variations in data may be indicative of operational adjustments related to the pandemic.