

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	231	248	-7%
	Admits	6	21	-71% ▼
	Discharges	99	13	662%
	Service Hours	610	864	-29% ▼
	S.Rehab/PHP/IOP	2,207	1,419	56% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 61 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ Overall		98%	80%	91%
✓ Quality and Appropriateness		98%	80%	93%
✓ Respect		96%	80%	91%
✓ General Satisfaction		95%	80%	92%
✓ Access		93%	80%	88%
✓ Outcome		88%	80%	83%
✓ Recovery		83%	80%	79%

■ Satisfied %    |    Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Social Rehabilitation	172	65.4%
	Employment Services	91	34.6%

### Client Demographics

Age	#	%	State Avg
18-25	22	10%	10%
26-34	32	14%	21%
35-44	36	16%	23%
45-54	41	18%	19%
55-64	75	32% ▲	20%
65+	25	11%	8%

Gender	#	%	State Avg
Female	125	54% ▲	42%
Male	105	46% ▼	58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	218	94% ▲	69%
Unknown	7	3%	12%
Hispanic-Other	3	1%	8%
Hisp-Puerto Rican	3	1%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	200	87% ▲	62%
Black/African American	15	6% ▼	17%
Other	6	3%	12%
Unknown	6	3%	6%
Asian	3	1%	1%
Multiple Races	1	0%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	172	183	-6%
Admits	5	10	-50% ▼
Discharges	8	2	300% ▲
Service Hours	467	497	-6%
Social Rehab/PHP/IOP Days	2,207	1,419	56% ▲

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		164	99%	90%	64%	9%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on Active Social Rehabilitation Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	91	95	-4%
Admits	1	11	-91% ▼
Discharges	91	11	727% ▲
Service Hours	143	366	-61% ▼

### Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		44	48%	35%	49%	13% ▲

### Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		N/A	N/A	90%	85%	N/A ▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		93%

On-Time Periodic	Actual	State Avg
6 Month Updates		80%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on Active Employment Services Programs